

Policy Management

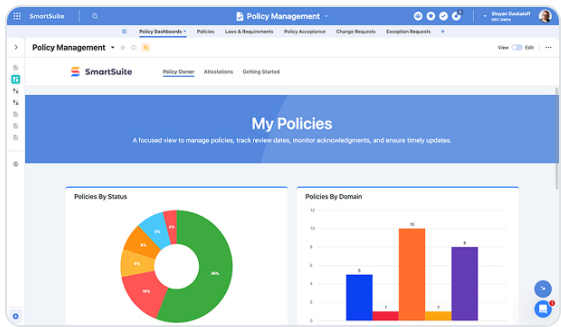
Centralize creation, approval, and publication of policies with full lifecycle tracking and attestations, ensuring they remain current, accessible, and auditable.

SKU	GRC - CMP - POL
Solution area	GRC & Resilience
Works with	Control Framework & Regulatory Libraries, Enterprise Risk Management (ERM), Compliance Assessments & Testing, Incident Management, Third Party Risk, Issues Management
Updated	Sep 26, 2026
Datasheet	v1.0

What it is

Policy Management is the process of creating, maintaining, and enforcing organizational policies that govern operations and compliance. It enables organizations to standardize policy workflows, ensure employee alignment, and maintain visibility into policy adoption and compliance across the enterprise.

Policy Management is the process of creating, maintaining, and enforcing organizational policies that govern operations, compliance, and risk management. SmartSuite’s Policy Management software provides a structured, scalable system to manage policies across your enterprise — ensuring consistency, accountability, and regulatory alignment.



Policy Management in SmartSuite.

Core capabilities

Policy Lifecycle Management

Create, review, approve, publish, and retire policies using structured workflows and governance controls.

Document Version Control

Track policy versions, changes, and approvals with full audit history and document traceability.

Policy Distribution & Acknowledgment

Distribute policies to employees and track acknowledgment status to ensure compliance and accountability.

Policy-to-Control Mapping

Link policies directly to controls and compliance requirements to ensure alignment and enforceability.

Regulatory Alignment

Align policies with industry frameworks and regulatory standards to maintain compliance readiness.

Policy Exception Management

Manage policy exceptions, approvals, and risk acceptance workflows with full visibility and documentation.

Dashboards & Compliance Analytics

Monitor policy adoption, acknowledgment rates, and compliance status through real-time dashboards.

Workflow Automation

Automate policy reviews, approvals, reminders, and updates using no-code workflows.

Role-Based Access Control

Control access to policies and governance workflows based on role, department, or business unit.

The Policy Lifecycle

Step 1 Create Policies Develop policies aligned with regulatory requirements and internal governance standards.	Step 2 Review & Approve Route policies through structured review and approval workflows across stakeholders.	Step 3 Publish & Distribute Distribute approved policies to relevant employees and stakeholders.	Step 4 Acknowledge & Enforce Track employee acknowledgment and ensure policies are understood and followed.	Step 5 Monitor & Update Continuously review and update policies based on regulatory changes and operational needs.
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Who it is for

Chief Risk Officer (CRO) Ensures policies align with enterprise risk strategy and governance objectives.	Compliance Manager Manages policy frameworks, regulatory alignment, and compliance tracking.	Policy Administrator Creates, updates, and manages policy lifecycle workflows and documentation.
HR & Operations Leaders Ensure policies are communicated, acknowledged, and enforced across teams.	Internal Auditor Reviews policy adherence and validates compliance with governance requirements.	Executive / Board Member Monitors policy compliance and governance effectiveness through reporting.

Works with

Control Framework & Regulatory Libraries Policies align directly with control requirements and regulatory frameworks.	Enterprise Risk Management (ERM) Policies are linked to risks and mitigation strategies to ensure governance alignment.
Compliance Assessments & Testing Policy adherence is validated through control testing and compliance activities.	Incident Management Policy violations and incidents inform updates and improvements to policies.
Third Party Risk Vendor policies and requirements align with third-party risk assessments and governance.	Issues Management Policy gaps and compliance issues are tracked and remediated through structured workflows.

Built differently. Policy Management runs on the same relational platform as every other SmartSuite product, so its records link to the risks, controls, issues and evidence they affect, and every report reflects the current state rather than a copy.

See it working with your data

Ask your SmartSuite account team for a demo of Policy Management configured for your organization, or read the full product entry at smartsuite.com/products/policy-management.

Schedule a demo