

SOC 2 Compliance

Achieve SOC 2 compliance with structured workflows, automated evidence collection, and continuous visibility into control effectiveness and audit readiness.

SKU	GRC - CMP - SOC2
Solution area	GRC & Resilience
Works with	Control Framework & Regulatory Libraries, Compliance Assessments & Testing, Enterprise Risk Management (ERM), Policy Management, Issues Management, Incident Management
Updated	Sep 26, 2026
Datasheet	v1.0

What it is

SOC 2 Compliance is a framework for managing and protecting customer data based on Trust Services Criteria such as security, availability, and confidentiality. It enables organizations to implement controls, demonstrate compliance, and maintain audit readiness.

SOC 2 Compliance is the process of demonstrating that an organization meets the Trust Services Criteria for security, availability, processing integrity, confidentiality, and privacy. SmartSuite’s SOC 2 Compliance software provides a purpose-built, scalable system to manage SOC 2 programs — enabling organizations to achieve certification and maintain continuous compliance.

SmartSuite enables organizations to standardize SOC 2 readiness, control implementation, testing, and evidence collection across teams and systems. With a centralized system of record, teams can manage controls, track evidence, and document compliance activities in a way that is repeatable, auditable, and defensible.

Core capabilities

SOC 2 Readiness Assessments

Assess current control coverage and identify gaps against SOC 2 Trust Services Criteria.

Audit Preparation & Support

Organize documentation and workflows to streamline audit readiness and execution.

Dashboards & Compliance Analytics

Visualize readiness, control status, and audit progress through real-time dashboards.

Control Implementation & Tracking

Define, assign, and track SOC 2 controls across teams and systems.

Continuous Compliance Monitoring

Track control performance and compliance status continuously between audits.

Workflow Automation

Automate evidence collection, reminders, approvals, and audit workflows.

Evidence Collection & Management

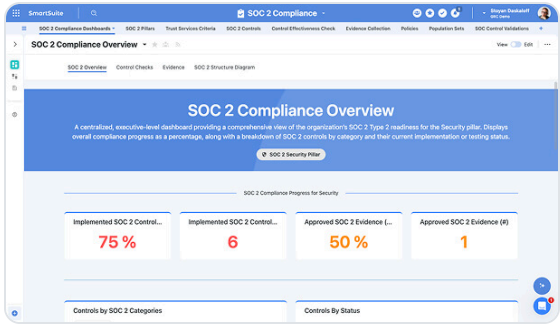
Collect and manage audit evidence with full traceability and version control.

Framework Mapping

Map SOC 2 controls to other frameworks such as ISO, NIST, and internal standards.

Role-Based Access Control

Ensure secure access to compliance data and workflows across teams.



SOC 2 Compliance in SmartSuite.

The SOC 2 Lifecycle

Step 1 Assess Readiness Evaluate current controls and identify gaps against SOC 2 requirements.	Step 2 Implement Controls Define and implement required controls across systems and processes.	Step 3 Collect Evidence Gather and document evidence to support control effectiveness.	Step 4 Audit & Validate Prepare for and support SOC 2 audits with structured workflows and documentation.	Step 5 Monitor & Maintain Continuously monitor controls and maintain compliance between audit cycles.
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Who it is for

Chief Information Security Officer (CISO) Oversees SOC 2 compliance and security posture across the organization.	Compliance Manager Manages SOC 2 readiness, assessments, and audit coordination.	Security Engineer / IT Leader Implements and maintains controls across systems and infrastructure.
Risk Manager Aligns SOC 2 compliance with enterprise risk management.	Internal Auditor Validates control effectiveness and supports audit activities.	Executive / Board Member Monitors compliance readiness and audit outcomes through dashboards.

Works with

Control Framework & Regulatory Libraries SOC 2 controls are mapped and aligned with broader frameworks and standards.	Compliance Assessments & Testing Control testing validates SOC 2 compliance and audit readiness.
Enterprise Risk Management (ERM) Security and operational risks inform SOC 2 control priorities and mitigation.	Policy Management Security incidents inform control effectiveness and compliance improvements.
Issues Management Control gaps and deficiencies are tracked and remediated through workflows.	Incident Management Security incidents inform control effectiveness and compliance improvements.

Built differently. SOC 2 Compliance runs on the same relational platform as every other SmartSuite product, so its records link to the risks, controls, issues and evidence they affect, and every report reflects the current state rather than a copy.

See it working with your data

Ask your SmartSuite account team for a demo of SOC 2 Compliance configured for your organization, or read the full product entry at smartsuite.com/products/soc-2-compliance.

Schedule a demo