

HOPE

PARTNERSHIP

Impact Report



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Turning Belief into Action

At Hope Partnership, we are guided by a belief that is both simple and firm: everyone deserves a safe place to call home. That belief is not a slogan. It guides our decisions, our partnerships, and how we show up for our neighbors every single day.

This year marked a significant milestone. After three years of intentional work, training, reflection, and practice, Hope Partnership was officially certified in Trauma-Informed Care through the Sanctuary Model. During the evaluation, one Good Neighbor shared, "They don't treat you like a client; they treat you like family."

That is the culture we have worked to build. Trauma-informed care is not a program we added. It is the foundation of how our team leads, listens, and responds.

Our commitments guide all of our work. Nonviolence. Emotional intelligence. Democracy. Open communication. Social responsibility. Social learning. Growth and change. These are not words on a wall. They shape how we respond in crisis, how we supervise and support one another, and how we design programs that center dignity.

At the same time, we are on the brink of opening Thrive Studios. Thrive Studios is a permanent supportive housing community created from a former hotel. It will provide long-term housing for individuals who have experienced chronic homelessness, paired with ongoing support services that help residents stabilize and move forward. This is not a temporary shelter. It is permanent housing with dignity at the center.

Thrive Studios represents years of persistence and partnership. It reflects what happens when a community chooses collaboration over fragmentation and long-term solutions over short-term fixes.

We have continued our daily work as well. We provided meals, helped neighbors secure identification, navigated housing placements, supported employment through Hope Works, and strengthened public and private partnerships. Even as funding shifts and policies evolve, we have remained steady and focused on what works: housing paired with support.

What gives me confidence is not only what we have built, but how we built it. With clarity. With courage. With collaboration. And with an unwavering commitment to dignity.

We are entering a new season focused on delivering what we have promised and sustaining what we have built. The work ahead is real. So is our resolve.

Thank you for standing with Hope Partnership. Your partnership turns belief into action and vision into housing that truly changes lives.

With Gratitude,
Rev. Mary Lee Downey
CEO & FOUNDER



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Lead Well Solutions

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MISSION

Hope Partnership aims to provide a holistic continuum of care in order to end homelessness and poverty in Central Florida.

We will do this by connecting service providers, businesses, investors and clients with evidence-based solutions and trauma-informed care practices in order to strengthen communities, empower our neighbors, and build hope.

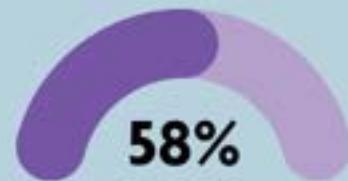
Program Spotlight: Hope Center Diversion & Prevention

At Hope Partnership, we know homelessness is rarely the result of a single decision. It is most often triggered by a short-term crisis such as a lost job, a medical expense, or an unexpected rent increase. Our Diversion and Prevention Program meets families at this critical moment, providing timely support that helps them remain safely housed or identify immediate and stable alternatives before homelessness occurs.

Through housing-focused problem-solving, short-term financial assistance, and strong community partnerships, we help households stabilize quickly while preserving dignity and choice. This early intervention keeps children in their schools, adults connected to work and healthcare, and families rooted in their communities. It also reduces reliance on emergency shelters, allowing the broader homelessness response system to focus resources where they are needed most.



average number of days
between application
and housing



58%
of all families with
children housed in this
program were single-
parent families.



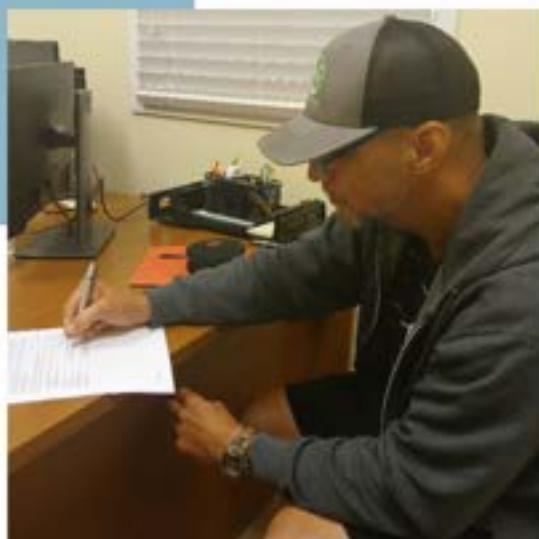
Diversion and prevention are among the most effective and cost-efficient strategies to address homelessness. By intervening early, Hope Partnership helps families avoid the trauma of displacement while strengthening long-term housing stability. This program reflects our belief that homelessness is not inevitable and that with the right support at the right time, families can move forward with stability and hope.



Did You Know?

With an average cost of **\$1,892** per household, Hope Partnership's Diversion Program prevented homelessness for **51** households.

Every \$1 invested in diversion saves the community an estimated \$3.60 to \$8.30 in avoided crisis costs.



Impact Across the Partnership

Hope Cares Day

Our signature weekly outreach event, Hope Cares Day reached over **1,100** unique individuals, providing essential services such as showers, hot meals, clothing, identification support, healthcare access, addiction recovery services and more.

Notably, we became a community resource spot for Advent Health, allowing for more opportunities for our neighbors to access monthly health services from the American Muslim Community Clinic.



25% of Hope Cares Day Participants visited a healthcare professional.



50

Children under age 18 visited Hope Cares Day with a parent or guardian.

1536

Showers Provided



Hope Identification

In 2025 we made exciting changes to our identification services program, operating under the new name Hope Identification. Hope IDs continues to build on the legacy of IDignity Osceola by providing critical services to help individuals obtain state issued identification.



225 heartbeats secured or maintained stable housing.

✓ **165** moved into housing.

✓ **60** avoided homelessness.

Hope Cares Outreach Expansion

In 2025 we were excited to add an additional member to our outreach team focused specifically on providing services to our veterans experiencing homelessness. While we've always served our veteran neighbors, this is the first dedicated team member to provide veteran services through the Supportive Services for Veteran Families program at Hope Partnership.

27

Veterans navigated into safe, stable housing.



Hope Cares Support Group



125

participants in support group

One key aspect of providing a holistic continuum of care is creating meaningful opportunities for connection and healing from the trauma of poverty and homelessness. Each Monday following Cares Day, participants gather with our team to build coping skills, engage in art therapy, set personal goals, and participate in wellness activities. These gatherings strengthen emotional resilience, reinforce healthy routines, and equip participants to sustain progress in housing, employment, and overall well-being.

Program Spotlight: Hope Cares Day Showers



Providing access to safe spaces for our neighbors to shower is a core part of our Hope Cares Day programming. Having the ability to shower provides relief and dignity to those we serve.

This year we were so grateful to our partners at Advent Health for providing us the opportunity to expand these shower services with a brand new handicap accessible trailer, which also allows us to provide laundry services.

This new trailer allows us to increase our weekly shower capacity while also expanding our services to include providing laundry services, as well as providing a mobile opportunity for hard to reach areas across Osceola County.



This event wouldn't be possible without corporate and foundation support. If you are interested in our Partners in Hope, Hope Cares Day Sponsorship program, contact: development@thehopepartnership.org

Thrive Studios

This year marked a significant transition for Thrive Studios as construction progressed from design to execution.

In March 2025 construction and renovation officially started on 33 studio apartment units for our neighbors experiencing homelessness and poverty.

Throughout the summer, exterior painting, finishing and improvements were completed and interior buildout began. Each unit received a signature purple door as well as flooring and cabinetry for their kitchenettes.

By the time October came around we were excited to host a hard hat tour for our community partners. Guests toured the property, viewed units, and left words of hope and inspiration on the subfloor of Thrive.

By year's end, Thrive Studios had reached key construction milestones, ensuring the project remains on track for completion and operational launch in the coming year.



Our units wouldn't be complete without our signature purple door.



A nearly completed unit with flooring and kitchenette.



Messages of Hope left by our community



Construction Begins March 2025



Exterior, August 2025



The Heart of Hope: Volunteerism

Volunteers are at the heart of our mission. Through administrative support, special events, and Hope Cares Day outreach, they help ensure our neighbors have access to essential services and a path toward a safe place to call home.

Many volunteers deepen their commitment by serving on our Board of Directors, offering leadership, expertise, and stewardship that guide our work and keep Hope Partnership grounded in dignity and community-driven solutions. In 2025, our volunteers and board members contributed 4,127 hours in support of neighbors experiencing poverty and homelessness. We are deeply grateful for the time, compassion, and heart they so generously give.



457
Volunteers



4127
Volunteer
Hours



We love having groups see our work firsthand and give back to their community by volunteering at Hope Cares Day or other special projects. In 2025, we were fortunate to welcome Orlando Health, SouthState Bank, Advent Health, Rotary Club of Kissimmee Bay, Rosen Hotels & Resorts, The Opportunity Center, Oxford House, Florida Bahamas Synod and Advent Health University to help serve our neighbors.

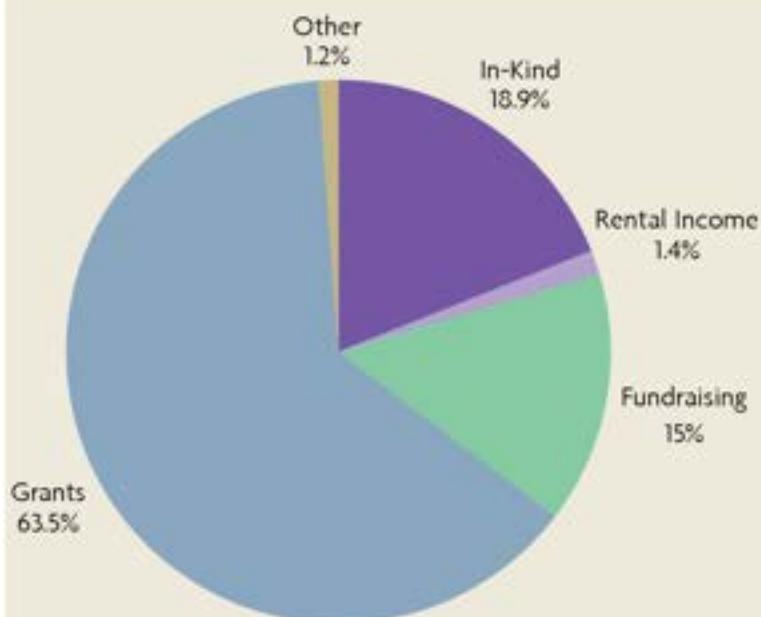
If your group, organization or company is interested in volunteering, email volunteer@thehopepartnership.org to learn more!

\$143,478.33

Estimated Impact Value of Volunteering based on \$34.79/hour, set by Independent Sector and the Do Good Institute at the University of Maryland



Financials

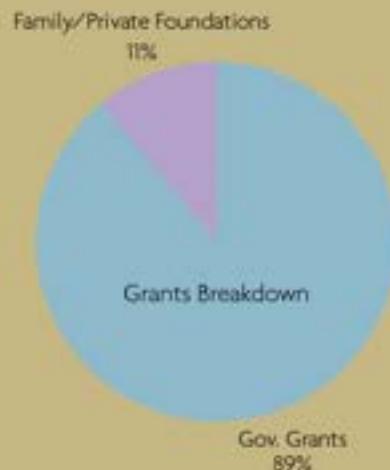


Revenue

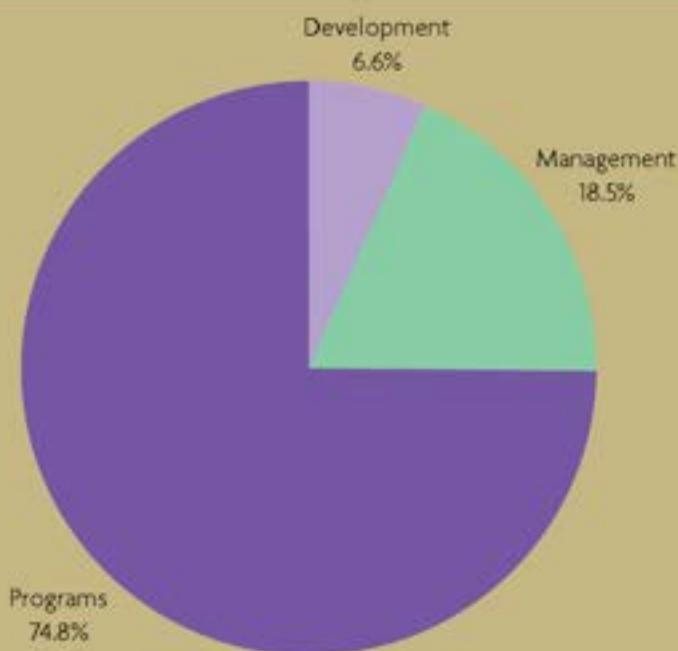
In 2025, Hope Partnership generated more than \$2.8 million in revenue to support programs across the organization. These resources made it possible for us to remain present, responsive, and rooted in dignity as we served neighbors navigating housing instability, poverty, and crisis.

Our funding portfolio is intentionally diversified across grants, individual and institutional contributions, and earned and other revenue. This balance allows us to sustain core services while remaining flexible and responsive as community needs and external conditions change.

Grants account for just over 60% of our total income, reflecting strong public and institutional investment in our work. While this public investment allows us to serve at scale, it also means that service continuity depends on multiple funding systems functioning as expected.



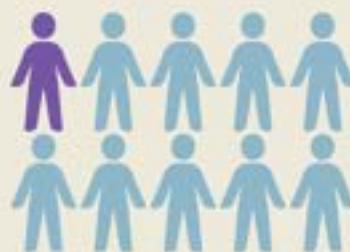
Community-based and philanthropic giving plays a critical role alongside public funding. These resources support flexibility, continuity, and responsiveness—particularly for needs not fully covered or reimbursed by government funding—and help ensure services remain accessible and grounded in dignity even when public funding is delayed or constrained.



Expenditures

We allocated nearly 75% of our budget directly to programs, reflecting our commitment to directing resources where they have the greatest impact, while maintaining the operational capacity necessary to deliver services with care and consistency.

Despite a record-long federal government shutdown this year, Hope Partnership programs remained operational—because continuity of care, dignity, and presence in community are not optional.


1 in 10
 donors have given
 for 5+ years


188
 new supporters
 in 2025

Community Supporters

We would like to express our deepest gratitude to our wonderful community supporters who continue to help make a difference in the lives of those we walk alongside.

\$100,000 and Above



\$50,000 - \$99,999



\$25,000 - \$49,999



\$10,000-\$24,999



\$5,000 - \$9,999

Rotary Club of Kissimmee Gaylord Palms Southstate Bank Winderweedle Attorneys at Law	Florida Blue Foundation
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\$2,500 - \$4,999

Orlando Health Xentury City Development Robert Anthony Florist	Traveler's Apothecary
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\$1,000 - \$2,499

Solidarity Partners UCF Foundation School District of Osceola County Valencia College Wesh 2/CW 18 Rosen Hotels & Resorts Coastal Reconstruction Group SFF Consulting Group Inc.	Osceola County Association of Realtors Tompkins Family Foundation The Transition House Inc. Osceola Arts Osceola Heritage Park Bondy Law Edward Jones Leadwell Solutions
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\$500 - \$999

Florida Community Loan Fund

EMPOWERING NEIGHBORS

STRENGTHENING COMMUNITIES

BUILDING HOPE

COMMUNITY SUPPORT

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