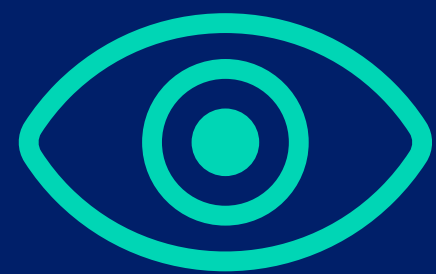




# Overcome the **Top 5** biggest rota frustrations for healthcare professionals

Source: ASiT Annual Conference 2021



5.

**Response time  
to receiving  
updated excel**



**How many times have you  
made requests only to find  
out you've been using the  
wrong version of the rota?**



# Key issues

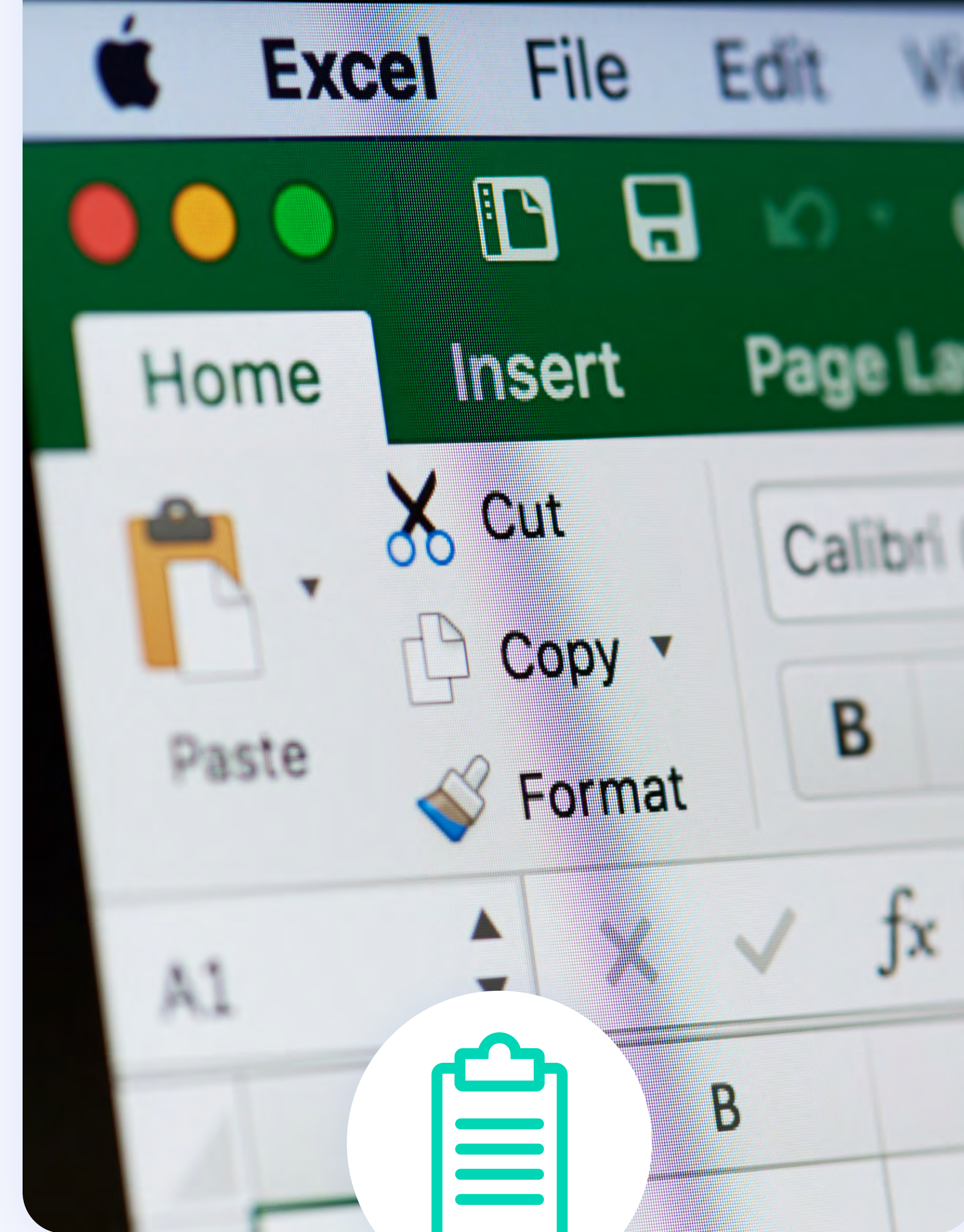
When rotas are distributed offline, they become almost instantly out of date with the multitude of swap and leave requests being made. This manual process of updating is both time consuming and complicated. If rotas aren't updated, it has an immediate knock on affect for front time staff.

“

**The rota is usually on Excel, which means every time a change is made a new rota version is required, with upwards of 50 version being circulated, you inevitably looking at the wrong one.**

SOURCE: ASiT Annual Conference 2021

”





# The Solution

RotaPal as a cloud-based solution naturally provides users with realtime rota management. This means instant dissemination of changes and zero waiting time for updates.



Coordinators save a significant amount of time not having to manually update an offline rota every time a change is made.



Users are no longer reliant on waiting on updates before making more changes.

5.

**Response time  
to receiving  
updated excel**





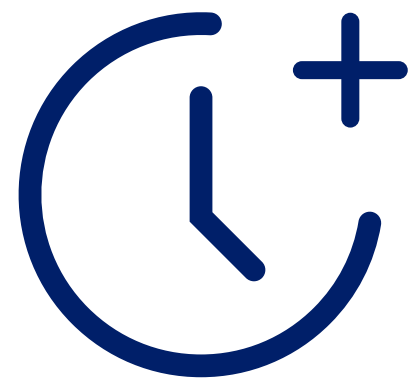
# Zero rota update emails sent

Western Health and Social Care Trust



4.

**Response  
time to  
requests**



**What if you didn't have to wait  
2 weeks to receive confirmation  
of a simple request?**



# Key issues

When coordinators are inundated with emails and requests, response time to requests naturally increase and its not uncommon for requests to go missing. Delays and discrepancies can be extremely disruptive and frustrating for staff.

“

**Processing swaps and leave requests can be really frustrating as it can take what feels like forever for coordinators to respond.**

SOURCE: ASiT Annual Conference 2021

”





# The Solution

RotaPal will centralise how all requests are processed with automatic departmentalisation. Each request type has its very own transaction log, providing a slicker and smoother process. Ensuring enhanced accountability for everyone.



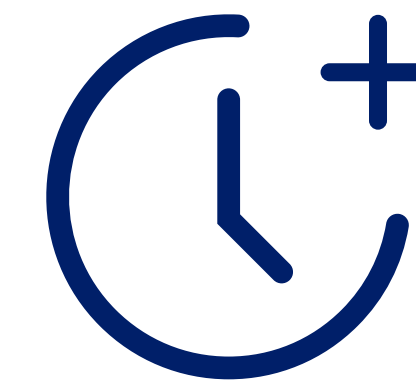
Time stamped and uniformed requests enables coordinators to make actionable efficient decisions.



Push Notifications and back up emails increases response time to requests.



Response time  
to requests







**500+ hours of admin  
time saved in just  
six months**

Western Health and Social Care Trust



3.

**Trying to  
plan leave**



**You know when you need  
leave but but what about  
everyone else's plans?**



# Key issues

---

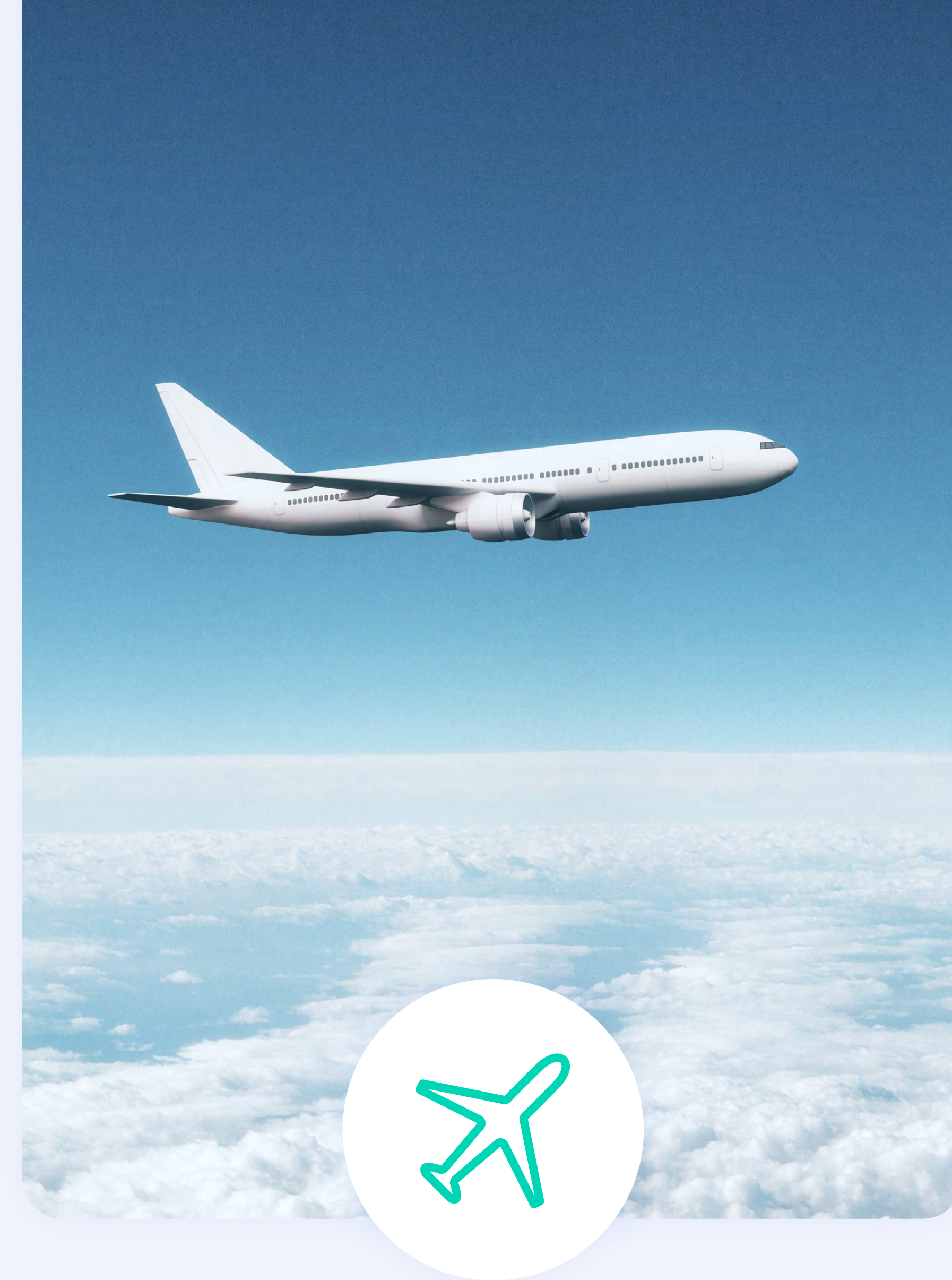
What makes the leave booking process particularly complicated is trying to navigate around your colleagues' leave and ensuring there's still appropriate cover. But if these records aren't kept up to date, or worse still, even available, there's no accountability or fairness.

“

**Trying to plan leave especially in covid times appears to be impossible as we have to apply for annual leave almost in the beginning of the training.**

”

SOURCE: ASiT Annual Conference 2021





# The Solution

RotaPal's Leave Manager PRO provides coordinators and users with a unique live traffic light viability check. This innovative feature revolutionises the process of leave management and saves both users and coordinators a significant time.



Users have a live and realistic view of when they can apply for leave, cutting out the back and forth email transaction.



Coordinators receive less requests and the requests they do receive can be seamlessly actioned through the app.



Trying to  
plan leave







# 94% approval rate for Leave Requests made in September 2021

RotaPal Insights





2.

## Making shift swaps



How many colleagues and steps do you have to work through just to process one swap request?



# Key issues

Swaps are inevitable, regardless of the amount of pre rotation work the coordinator puts in. It's one thing trying to find a colleague willing to swap, then you've got to consider the reciprocal, and that's before officially processing the swap with the coordinator who needs to reissue the updated rota, every time.

“

**It's extremely difficult to make swaps with colleagues especially via whatsapp and with a non-responsive rota coordinator.**

SOURCE: ASiT Annual Conference 2021

”





# The Solution

RotaPal's swap management functionality facilitates end to end swap processing, allowing users to clearly view, request and action potential swaps.



Request and action swaps directly with colleagues without the need to send or process multiple messages and emails.



With push notifications and instant dissemination of updates, all colleagues are kept up to date, always.



## Making shift swaps







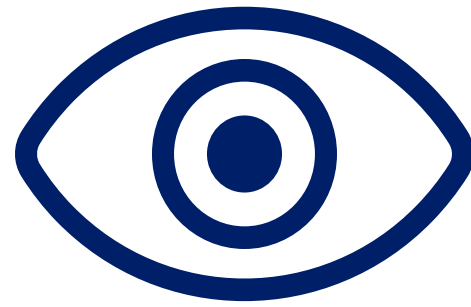
# Reduces clinician admin time by 90%

Western Health and Social Care Trust



1.

**Not knowing  
who's on call**



**You ask around, ring up  
switchboard, encounter delays,  
and your first question is still -  
“Are you on call?”**



# Key issues

Offline or paper-based rotas are hard to access and are frequently out of date. Verbal swaps, email threads and WhatsApp messages, inevitably means not every stakeholder is informed of updates. Delays phoning Switchboard can last anywhere from 5 mins to 55 minutes.

“

**Our excel rota is rarely up to date. To provide the best possible care, it shouldn't be potluck if we manage to get through to the right consultant on-call.**

SOURCE: ASiT Annual Conference 2021

”





# The Solution

With real-time data display, RotaPal provides each user with direct and immediate access to each colleague working.

No more scrambling to find the latest excel or encountering unnecessary delays via switchboard.



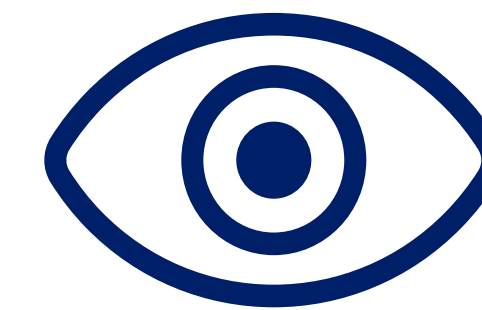
At the touch of a button the RotaPal app enables instant access to a live view of each colleague in your team or linked rota.



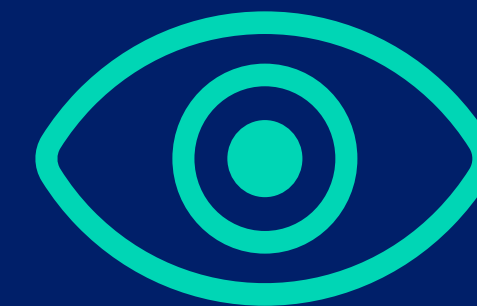
With pre approval, users can directly contact their colleagues through the app.



**Not knowing  
who's on call**







**75% respondents stated that the app improved not just knowing who was on call but actually contacting that individual.**

Southern Eastern Health and Social Care Trust







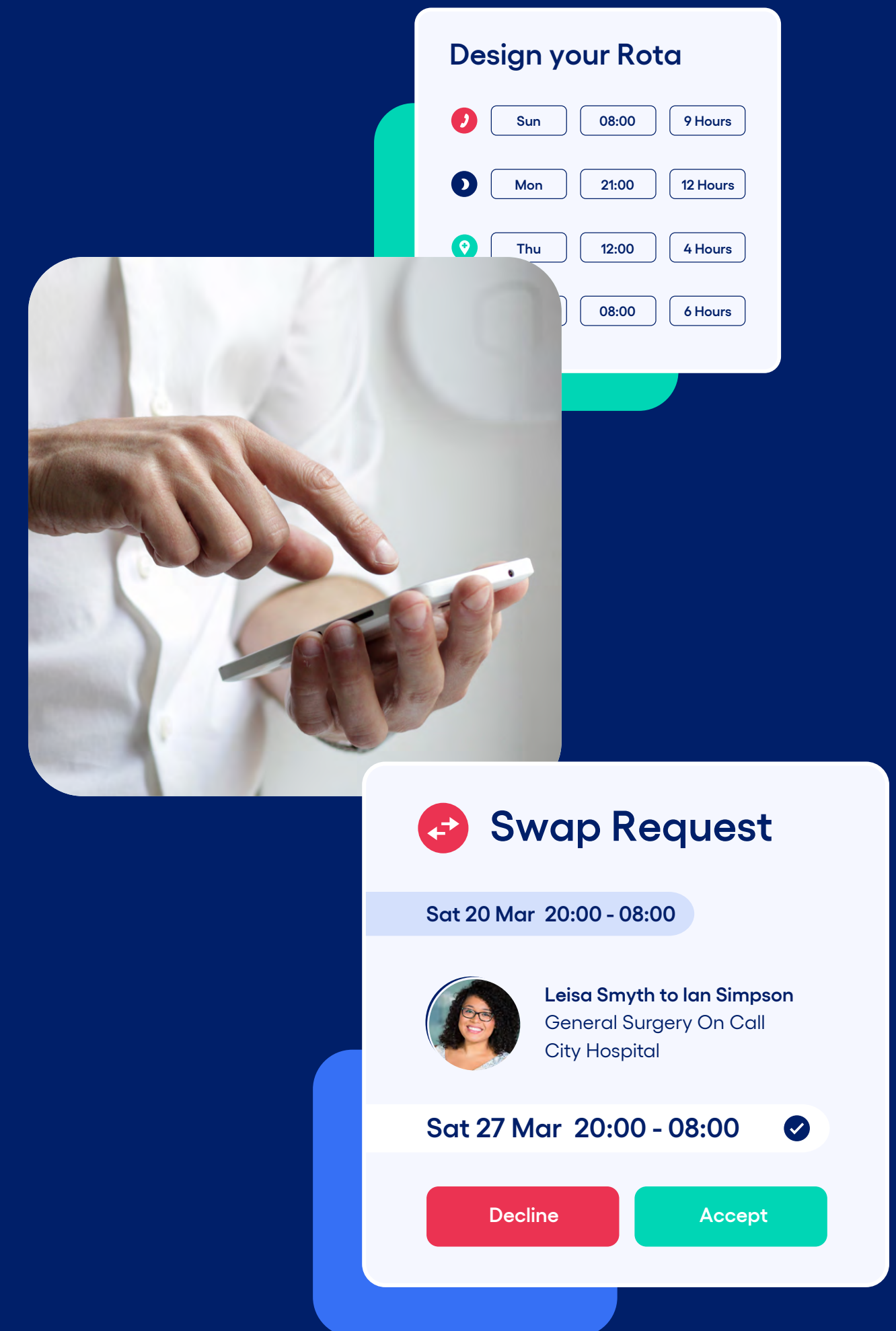
Software demonstrations  
are available upon request.



Book a Demo with Harry Eves

✉ [harry@rotapal.com](mailto:harry@rotapal.com)

or online at [www.rotapal.com](http://www.rotapal.com)







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