



How a Hospitality Business Reduced Procurement Inefficiencies by 25% Across Daily Operations

CLIENT PROFILE

Industry: Hospitality

Size: Large hospitality enterprise with multiple properties and centralized procurement operations

Location: Headquarters in Dubai, UAE with operations across multiple hotel locations

CHALLENGE

The hospitality business faced significant challenges in managing procurement requests across multiple properties and departments. The absence of a centralized purchase management system led to delayed approvals, poor vendor coordination, and limited visibility into purchase requests. These inefficiencies caused procurement delays, disrupted daily operations, and reduced control over supply availability across locations. The lack of structured procurement tracking further limited operational accuracy, highlighting the need for a more streamlined solution to improve procurement efficiency and operational continuity.

HOW ASSET INFINITY RESOLVED THE CLIENT'S PROBLEMS

SOLUTION

Asset Infinity provided a unified purchase management platform that streamlined procurement tracking, improved vendor visibility, and enhanced purchasing coordination across properties and procurement teams.



HOSPITALITY

HOSPITALITY

SUMMARY OF MEASURABLE BENEFITS

- **Reduced Procurement Inefficiencies:** Reduced procurement inefficiencies by 25%, improving supply availability across hospitality operations.
- **Purchase Visibility:** Increased purchase visibility with centralized tracking across properties and procurement teams.
- **Better Planning:** Improved sourcing planning with structured workflows and better purchase-level visibility.
- **Procurement Control:** Strengthened control over requests, approvals, and daily procurement operations.
- **Operational Efficiency:** Enhanced procurement operations by reducing delays and repetitive follow-up efforts.
- **Service Continuity:** Improved service continuity by enabling timely and more organized procurement execution.



IMPLEMENTATION PROCESS

- **Initial Assessment:** Conducted a deep-dive review of existing procurement practices to identify process gaps and inefficiencies.
- **System Integration:** Connected Asset Infinity with property operations to unify purchase tracking and procurement visibility.
- **Data Migration:** Shifted legacy procurement records into Asset Infinity for accurate and centralized purchase management.
- **Workflow Setup:** Configured purchase categories, approval rules, and property-wise workflows for each sourcing function.
- **Training:** Delivered hands-on training sessions for procurement and operational teams to ensure platform readiness.
- **Ongoing Support:** Established a support plan with system reviews, monitoring, and process improvement recommendations.

CONCLUSION

With Asset Infinity, the hospitality business successfully improved purchase visibility, sourcing coordination, and procurement speed across operations. The unified system not only reduced procurement inefficiencies but also enhanced control over purchase activities across properties and procurement teams. The successful deployment of Asset Infinity reaffirmed the organization's focus on operational efficiency and service continuity. This transformation highlights Asset Infinity's capability to meet the purchase management needs of hospitality businesses, offering visibility, control, and measurable performance gains.