

## Quality Policy

The scope of the quality management system is to manufacture and supply paper bags and direct food contact paper bags to customer specification. Paper bags and direct food contact paper bags can be manufactured and supplied in a wide range of size, type, style, paper and print format, to customer requirements.

It is the policy of Bestpac UK Ltd to meet their obligations and responsibilities to provide customers with professional services and in producing reliable products, that are safe and legally compliant, to an agreed standard, specification, on time and in full, to an agreed price.

It is the goal of Bestpac UK Ltd, to provide a level of customer care and focus that delivers complete satisfaction in all respects.

Top management is also committed to:

- \* Compliance with the requirements of the quality management system.
- \* Continual improvement of the effectiveness of the quality management system.
- \* Continued registration to ISO 9001:2015 and certification in BRCGS Packaging Materials
- \* Ensuring that the quality policy is communicated and understood throughout the organisation.
- \* Ensuring that the quality policy is reviewed for continuing suitability.
- \* Ensuring that measurable quality objectives are established, regularly reviewed and updated.
- \* Continuous improvement to the site's product safety and quality culture.

The quality policy is reviewed for continuing suitability at least annually.



Mark Sears

Chief Executive Officer

Reviewed and approved: 18th December 2025

Review Date Due: 22nd July 2026