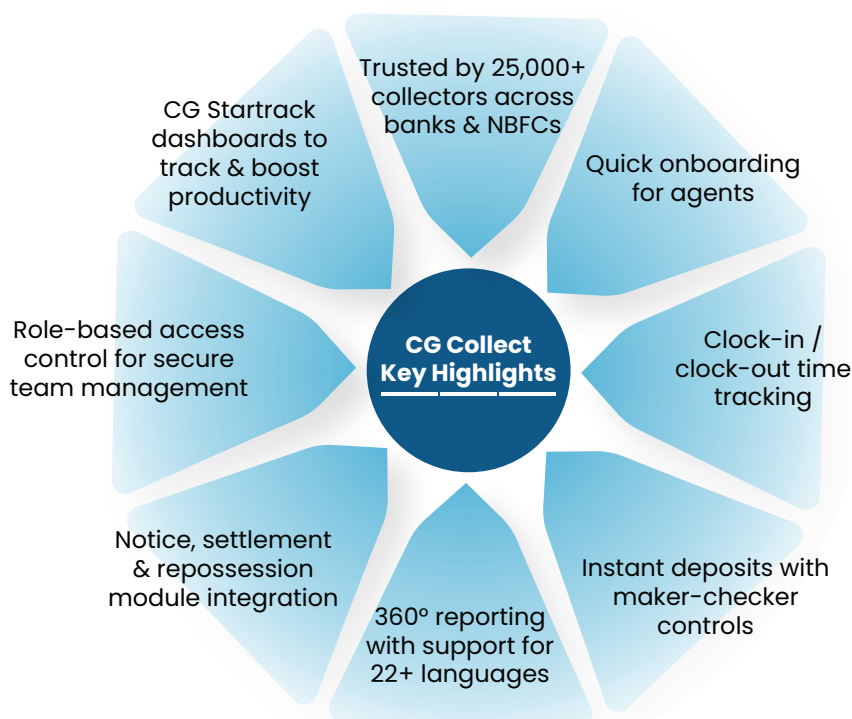




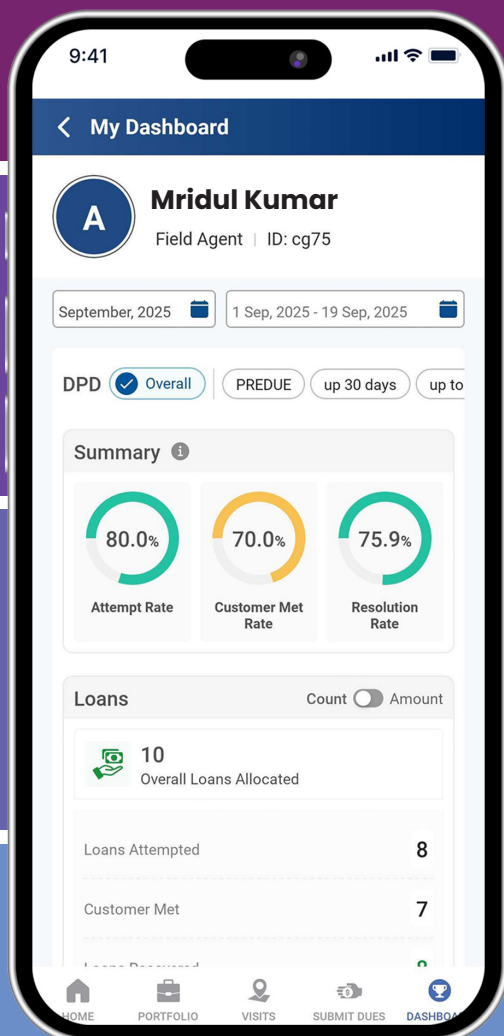
CG Collect

Mobile App for Digitized, Secure, and Efficient Field Collections

Credgenics CG Collect is a comprehensive mobile app for digitizing and driving higher efficiency in field collections. It streamlines activities and optimizes field collector's performance resulting in higher recovery rates. The app enables smarter route planning, real-time monitoring and secure payment handling. The solution, specifically designed for financial service companies, includes a mobile app for field collectors / managers and a web-based application for branch managers / office staff.



CG Collect – The Comprehensive Field Collections Mobile App



Field Force Management

- Auto-allocation by proximity and risk
- Route optimization with Google Maps
- Live geo-tracking and geo-fencing
- Performance dashboards with TAT and activity history
- Multi-company access via single login

Recovery Acceleration

- Multi-mode payments: UPI, cards, cash, cheques
- Offline collection support; instant receipt generation
- Automated follow-up workflows
- Bulk deposit handling at branches and banks
- PTP scheduling & tracking

Risk Mitigation & Compliance

- Manager & OTP-based verification at collection points
- Photo capture and geo-tagged timestamps for audit trails
- Real-time deposit verification via CDM integrations (Airtel, ISure)
- Integrated in-app calling
- Mobile number masking

Productivity Boost

- Multilingual app; offline task updates
- Notice management, settlement and repossession management
- Automated expense & conveyance tracking
- Resubmission feature for correcting receipts
- Real time nudges from Credgenics platform

About Credgenics

Credgenics is the leading AI-powered debt collections and resolution platform, trusted by 150+ banks, NBFCs, MFIs, fintechs, and ARCs worldwide. Its advanced full-stack solution leverages predictive and generative AI to assess risk, segment borrowers, and craft personalized recovery strategies across the end-to-end collections lifecycle. Supporting all credit products across retail and MSME/SME portfolios, Credgenics empowers lenders to accelerate recoveries, optimize operational efficiency, and drive smarter collections at scale.

 sales@credgenics.com

 LG Floor, Smartworks, World Trade Tower, Sector 16, Noida, India