



# Completing a Payment

Complete your real estate payment from the convenience of your own home.

Earnnest offers escrow-holding businesses a secure and streamlined way to collect real estate payments swiftly and efficiently.

## Payment overview + confirm identity

1. You'll receive a payment request via email. The email is secure and contains no sensitive information.
2. To begin, click **Start**.
3. Provide the information needed to confirm your identity.

## Connect your bank + choose account

4. Add your bank account. Earnnest uses Plaid to verify and link your bank. This process is both secure and private. Click **Use Plaid**.
5. Follow the prompts to connect your bank securely.
6. Select your preferred bank account.

## Review and complete your payment

7. Double-check that you selected the correct bank account you wish to use. Click **Review and pay**.
8. Review the details of your payment. When you are ready, click **Pay**.

**1**

Earnnest support@earnnest.com via sendgrid.net Tue, Sep 17, 3:41PM (20 hours ago)

**EARNNEST**  
HOW MONEY MOVES

**Earnest money payment**

Hello,  
You've been requested by Jenny Rockwell to pay \$5,250.00 in earnest money to Best Escrow at New Demo Title for property at 123 Main Street, Greenville, SC 29609. To pay electronically via Earnnest, click the "Pay earnest money" button below.

Pay earnest money

**2**

**Payments made easy and secure**  
To get started we need to complete these steps:

- Payment details**  
We'll ask you a few questions about your payment and set it up for you.
- Confirm your identity**  
Our process is fast, secure and complies with federal laws for real estate payments. We never store your personal information.
- Select your payment method**  
You can add your bank with instant account verification. We never see or store your personal information.

Start

**3**

**Confirm Identity**  
In order to protect you and your payment, we need to confirm your identity.

**Identity data**

Legal first name Legal last name

SSN (last-4) Date of birth

**Current residence**

Street address

Address 2 City

State Zip code

**4**

**Add a bank account**

**Instant verification via Plaid**  
Plaid is an industry-leading service that instantly verifies your bank account without sharing sensitive information with Earnnest.

Use Plaid

**5**

Earnnest uses **Plaid** to connect your account

- Connect in seconds**  
8000+ apps trust Plaid to quickly connect to financial institutions
- Keep your data safe**  
Plaid uses best-in-class encryption to help protect your data

By continuing, you agree to Plaid's [Privacy Policy](#) and to receiving updates on plaid.com

Continue

9. You've completed your payment! If you have any questions, please reach out to [support@earnnest.com](mailto:support@earnnest.com).

## Support

Browse our [Resource Library](#) for answers to common questions.

Email us at [support@earnnest.com](mailto:support@earnnest.com) or call Mon-Fri 8am-8pm EST toll-free [1-888-870-2336](tel:1-888-870-2336).

