

Supported Languages

OVERVIEW

Olivia is multi-lingual and speaks in over 100 languages with 30+ localized languages.

The goal of a multilingual assistant is to provide users and candidates with experiences that best align with their preferred language.

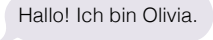
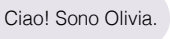
Olivia Skills with Multilingual Functionality:

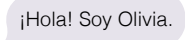
- › Conversations
- › Forms
- › Candidate Journeys
- › Offers
- › Ratings
- › Workflows
- › Jobs
- › Message Customization
- › Campaigns
- › Content Management System
- › Traitify Assessments

Olivia's Methods for Language Detection:

- › Browser Language & Country Code
 - › Conversation translated based on the candidate's preferred browser language.
 - › Conversation translated based on country code if a candidate comes from a phone.
- › Candidate Request
 - › If a candidate asks for Olivia to speak to them in a different language within the conversation.
- › Candidate Speaking
 - › Olivia sets the candidate's language preference based on the first message they send.
- › Candidate Attribute
 - › This is for the end to end recruitment process. Once Olivia learns the candidate's preference she will store that information to provide a seamless experience.
- › HTML Tagging
 - › If a URL has a specific language tag on it Olivia will start the conversation in that language.

Supported Platform Languages for Recruiters & Other Users:

- › Arabic (no backend, conversation only)
- › Bosnian
- › Portuguese (Brazil)
- › Bulgarian
- › Chinese (Traditional)
- › Croatian
- › Czech
- › Danish
- › Dutch
- › English
- › French
- › French (Canadian)
- › German 
- › Greek
- › Hebrew (no backend, conversation only)
- › Hungarian
- › Italian 
- › Japanese
- › Korean
- › Malay
- › Polish
- › Portuguese (Portugal)
- › Romanian

- › Russian
- › Serbian (Latin)
- › Simplified Chinese
- › Slovak
- › Spanish (LATAM)
- › Spanish (Mexico) 
- › Spanish (Spain)
- › Thai
- › Turkish
- › Ukranian
- › Vietnamese



Hi! I'm Olivia, your personal job assistant.



¡Hola! Soy Luis, tu asistente personal de trabajo.



Hāi! Wǒ shì Lǐ Wēi, nín de sī rén zhù lǐ.



Selam! Benim adım Zane, kişisel iş asistanınızım.

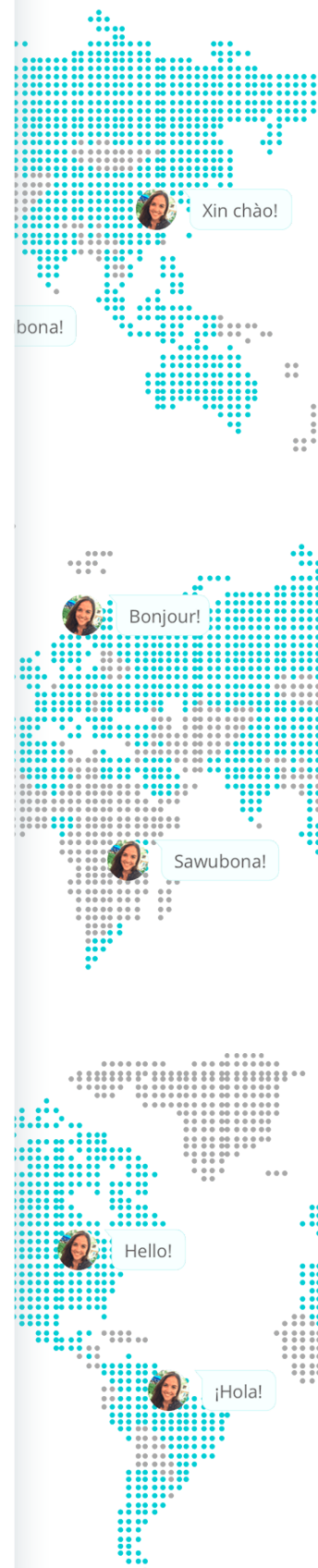


Hoi! Ik ben Kate, je persoonlijke jobassistent.

Real-Time Translation on the Fly for Candidates Engaging in Chat

Translation on the fly exists for clients to use Candidate Care widgets without having to translate knowledge bases to each language. If a candidate engages with a care widget with care on the fly, Olivia will translate the inquiries and reply in the detected language (if available).

- | | | |
|-------------------------|------------------|----------------------|
| › Afar | › Croatian | › Hawaiian |
| › Afrikaans | › Czech | › Hebrew |
| › Akan | › Danish | › Hindi |
| › Albanian | › Dutch | › Hmong |
| › Amharic | › English | › Hungarian |
| › Arabic | › Esperanto | › Icelandic |
| › Armenian | › Estonian | › Igbo |
| › Aymara | › Fijian | › Indonesian |
| › Azerbaijani | › Filipino | › Interlingua |
| › Basque | › Finnish | › Irish |
| › Belarusian | › French | › Italian |
| › Bengali | › Frisian | › Japanese |
| › Bislama | › Galacian | › Javanese |
| › Bosnian | › Ganda | › Kannada |
| › Breton | › Georgian | › Kazakh |
| › Bulgarian | › German | › Khmer |
| › Catalan | › Greek | › Kinyarwanda |
| › Chichewa | › Guarani | › Korean |
| › Chinese (Simplified) | › Gujarati | › Kurdish (Kurmanji) |
| › Chinese (Traditional) | › Haitian Creole | › Kyrgyz |
| › Corsican | › Hausa | › Lao |



- › Latin
- › Latvian
- › Lithuanian
- › Luxembourgish
- › Macedonian
- › Malgasy
- › Malay
- › Malayalam
- › Maltese
- › Manx
- › Maori
- › Marathi
- › Mongolian
- › Myanmar (Burmese)
- › Nauru
- › Nepali
- › Norwegian
- › Norwegian Nynorsk
- › Occitan
- › Oromo
- › Pashto
- › Persian
- › Polish
- › Portuguese
- › Punjabi
- › Quechua
- › Raeto-Romance
- › Romanian
- › Rundi
- › Russian
- › Samoan
- › Sanskrit
- › Scots Gaelic
- › Serbian
- › Sesotho
- › Shona
- › Sindhi
- › Sinhala
- › Slovak
- › Slovenian
- › Somali
- › Spanish
- › Sudanese
- › Swahili
- › Swati
- › Swedish
- › Tajik
- › Tamil
- › Tswana
- › Turkish
- › Turkmen
- › Ukranian
- › Urdu
- › Uzbek
- › Vietnamese
- › Volapuk
- › Welsh
- › Wolof
- › Xhosa
- › Yiddish
- › Yoruba
- › Zhuang
- › Zulu

