



vs.

dialpad

COMPETITIVE COMPARISON

CUSTOMER SUPPORT

- ✓ Dedicated Support Team
- ✓ Personal Relationships & Real Technicians
- 📈 4.9 Google Review Rating
- ✓ US-Based Live Support
- 📉 <30 Second Wait Time

- \$ "Platinum Support" Add-On
- ✗ Online Resources & Large Call Center
- 📉 4.1 Trust Pilot Rating
- ✗ Offshore Call Centers, Automated Systems
- 📈 90+ Second Wait Time

EASE OF USE

- ✓ Simple Set-Up with Live Support
- ✓ User-Friendly, Intuitive Interface
- ✓ Personalized, Human Onboarding
- ✓ White-Glove Call Flow Configuration
- ✓ Tailored Solutions for Many Verticals

- ✗ Web-Based & Chat-Based Support
- ✗ Steep Learning Curve
- ✗ Complex, Self-Serve Set Up
- ✗ Limited Call Flow Management
- ✗ Out-of-the-Box Mass-Market Solutions

FEATURES & VALUE

- ✓ Fully-Featured AI VoIP Platform, Mobile App, & Sales Performance Tools at a Cost-Effective Price Point
- ✓ NOVA AI Call Summary & Sentiment Auto-Inserts Into Integrated AMS/CRM
- ✓ Base Pricing Includes:
 - 📈 400 SMS/User
 - ✓ All 20+ Integrations

- \$ Key Features (Advanced Call Routing, Automatic Recording, CRM Integrations) Locked Behind Higher Pricing Tiers
- \$ Add-On Required For AI Summary CRM Insertion & Transcription
- ✗ Base Pricing Includes:
 - 📉 250 SMS/User
 - \$ Integrations In Higher Tiers Only

CONTACT US!

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