



VS.



COMPETITIVE COMPARISON

CUSTOMER SUPPORT

- ✓ Dedicated Support Team
- ✓ Personal Relationships & Real Technicians
- ↑ 4.9 Google Review Rating
- ✓ US-Based Live Support
- ↓ <30 Second Wait Time

- \$ "Advanced Support Services" Add-On
- ✗ Online Resources, Chatbot, Call Center
- ↓ 2.4 Trust Pilot Rating
- ✗ Offshore Call Centers, Automated Systems
- ↑ 90+ Second Wait Time

EASE OF USE

- ✓ Simple Set-Up with Live Support
- ✓ User-Friendly, Intuitive Interface
- ✓ Personalized, Human Onboarding
- ✓ White-Glove Call Flow Configuration

- ✗ Complex, Self-Serve Set Up
- ✗ Steep Learning Curve
- ✗ "RingCentral University" Training Videos
- ✗ Do-It-Yourself Call Flow Management

FEATURES & VALUE

- ✓ Fully-Featured AI VoIP Platform, Mobile App, & Sales Performance Tools at a Cost-Effective Price Point
- ✓ NOVA AI Call Summary & Sentiment Auto-Inserts Into Integrated AMS/CRM
- ✓ Base Pricing Includes:
 - ✓ 400 SMS/User
 - ✓ Access to All 25 Integrations

- \$ Key Features (Advanced Call Routing, Automatic Recording, Push-to-Talk) Locked Behind Higher Pricing Tiers
- \$ RingSense Add-On Required For AI Summary CRM Insertion
- ✗ Base Pricing Includes:
 - ↓ 25 SMS/User
 - \$ Integrations Require Additional Fee

CONTACT US!

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