lightspeed more than just talk VS. VONAGE

COMPETITIVE COMPARISON

CUSTOMER SUPPORT

- ✓ Dedicated Support Team
- ✓ Personal Relationships & Real Technicians
- ↑ 4.9 Google Review Rating
- ✓ US-Based Live Support
- ↓ <30 Second Wait Time

- $ Tiered “Support PLUS” Add-On
- X Online Resources and Chatbot
- ↓ 3.0 Trust Pilot Rating
- X Offshore Call Centers, Automated Systems
- ↑ Delayed Response Times

EASE OF USE

- ✓ Simple Set-Up with Live Support
- ✓ User-Friendly, Intuitive Interface
- ✓ Personalized, Human Onboarding
- ✓ White-Glove Call Flow Configuration

- X Complex, Manual Set Up
- X Steep Learning Curve
- X Basic Support Center Articles & Videos
- X Do-It-Yourself Call Flow Management

FEATURES & VALUE

- ✓ Fully-Featured AI VoIP Platform, Mobile App, & Sales Performance Tools at a Cost-Effective Price Point
- ✓ Sync NOVA Call Summaries & Sentiment With Supported AMS/CRM Integrations
- ✓ Base Pricing Includes:
  - ✓ All 25 Integrations

- $ Key Features (Advanced Call Routing, Automatic Recording, Push-to-Talk) Locked Behind Higher Pricing Tiers
- $ No Option for AI Call Summaries or Sentiment
- X Base Pricing Includes:
  - $ Access to 9 Basic Integrations

CONTACT US! | 877.97.VOICE (86423)
Sales@LightspeedVoice.com
WWW.LIGHTSPEEDVOICE.COM