# **COURSE LIST**

## FACILITIES MANAGEMENT

Keep buildings safe, efficient and tenant-ready with proven FM playbooks.

### SHORT COURSES

(20-40 min micro-modules • From AUD \$9.99 ea • Self-paced)

#### **Career Development**

- Facility Management Career Paths
- Principles of Facilities Management (FM)

#### Change Management & Strategic Planning

- The FM Being Onboarded to the Project
- The FM's Part in Closing Out the Project Celebrating and Measuring Success

#### **Facilities Management & Operations**

- Building Operations and Maintenance Management
- Facilities Planning & Core Competencies of a Facility Manager
- Fast and Efficient Clean Up Campaigns
- Neighbourhood Walkthroughs The Day One Experience
- Site Visit How to Organise a Successful Show
- Stores Management and Inventory Procurement

#### **Financial & Vendor Management**

- Basics of Vendor Management
- Budgeting and Cost Control Management
- Effective Contract Management in the Facilities Industry
- Nuances of Drafting FM Contracts or Agreements

#### **Risk & Continuity Planning**

- Business Continuity Planning and Disaster Recovery Plan
- Physical Security, Safety & Risk Management



#### Workplace Communication & Team Engagement

- Clean Desk Policy Why Do You Need It?
- Neighbourhood Support Guide Having Conversations with Your Teams
- Welcome Ceremony Roles and Responsibilities
- Welcome Pack What's Provided on Day One