

# HUMAN-CENTERED WORKPLACE DELIVERY

## Bundle of Two

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### **Design and Deliver Workplaces that Put People First**

Combine expert design management with strategic workplace planning to create environments that boost engagement, wellbeing, and productivity.



#### **Design Management**

Master fitout delivery—from spatial audit to construction handover.



#### **Workplace Strategy**

Turn business goals into spatial strategies that actually deliver.



# OVERVIEW

**Name:** Human-Centered Workplace Delivery

**Format:** Bundle of Two

## DESIGN AND DELIVER WORKPLACES THAT PUT PEOPLE FIRST

Combine expert design management with strategic workplace planning to create environments that boost engagement, wellbeing, and productivity.

### IDEAL FOR:

- Design managers – leading user-centered design processes
- Workplace strategists – aligning spaces with people's needs
- Project leads – delivering solutions that enhance user experience
- Facilities and operations teams – supporting user-focused environments
- Change managers – ensuring smooth adoption of new workplace designs

### SKILLS YOU WILL MASTER:

- Master the ability to design workplace processes centered on end-user needs
- Develop expertise in creating workplace strategies that enhance employee experience
- Coordinate projects that effectively balance functionality with wellbeing
- Build advanced skills to engage stakeholders and manage change confidently
- Deliver impactful spaces that improve productivity and employee satisfaction

### WHAT'S INSIDE THE TOOLKIT:

- User-centered design frameworks and checklists
- Workplace strategy development templates
- Stakeholder engagement and communication guides
- Change management tools focused on user adoption
- Case studies showcasing successful user-focused projects

### WHEN TO CHOOSE THIS COLLECTION:

- You lead or support design and strategy projects focused on end-user needs and experience
- You want to create workplaces that boost employee engagement, wellbeing, and productivity
- You need skills to balance functional, aesthetic, and cultural elements in workplace design
- You're responsible for managing stakeholder collaboration and change adoption in workplace projects
- You aim to deliver spaces that are practical, appealing, and widely embraced by users

# COURSE LIST

## DESIGN MANAGEMENT

*Navigate every stage of workplace fit-out and storage strategy with clear, construction-ready playbooks.*

### SHORT COURSES

*(20-40 min micro-modules • From AUD \$9.99 ea • Self-paced)*

#### Strategy / Pre-Design Phase

- Conducting Fieldwork for a Storage Audit
- Storage Strategy – Introduction to a Storage Strategy and Programme
- Sustainable Storage Strategies for Modern Offices
- Understanding Filing & Space Optimisation
- Writing an Effective Storage Audit Report

#### Schematic Design Phase

- Finalising the Schematic Fitout Design
- Managing Schematic Design in Workplace Fitouts

#### Design Development to Documentation Phase

- Finalising Fitout Construction Documents
- From Design to Cost: Fitout Budget Preparation
- Working with the Design Manager

#### Tender & Procurement Phase

- Quantity Surveyor – Assisting with Tender Review and Project Recommendations

#### Construction & Handover Phase

- Managing Final Fitout Deliverables



# COURSE LIST

## WORKPLACE STRATEGY

Turn data and vision into spaces that drive business performance.

### SHORT COURSES

(20-40 min micro-modules • From AUD \$9.99 ea • Self-paced)

#### Workplace Strategy Foundations

- Choosing the Right Person for the Strategist Role
- Conducting a Workplace Needs Analysis
- Creating the Workplace Strategy Report: From Insight to Implementation
- Creating Your Workplace
- Master the 7 Key Phases of a Commercial Lease – The Accommodation Timeline
- The Property Leads Journey
- Workplace Analytics 101
- Workplace Strategy: How to Build and Lead a Project Plan
- Your Role as a Workplace Strategist

#### Workplace Design Concepts & Space Planning

- Design Terms You Should Know
- Planning Workplace Layouts – Spatial Principles for Flexibility and Flow
- Workspace Terms You Should Know

#### Stakeholder & Team Engagement

- Employee Workshops: What Matters Most and Why It Matters
- Engagement Roadmap for Workplace Planning
- Engaging Stakeholders in Workplace Design and Strategy
- Etiquettes for the New Workplace – And the Role of the Working Group
- Launching a Workplace Project: Aligning Teams from Day One
- Leading Executive Team Interviews in Workplace Projects



#### Project Execution & Commercial Processes

- Fee Structuring – Calculating Costs for the Project
- Tendering and Proposal Writing – Workplace Strategy Projects

#### Workplace Themes & Cultural Alignment

- Celebrating Your New Workplace – The Welcome Ceremony
- How People Work – Activating the Workplace and Workforce



# HOW TO SIGN UP

## One Price. Immediate Results.

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Access Duration

Monthly Access ▾

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#### Access Plan:

1. Individual Plan – 1 seat with full access, ideal for professionals looking to upskill on their own.
2. Team Access – 5 seats, perfect for small teams or departments.
3. Corporate Access – 10+ seats, designed for larger teams needing organisation-wide capability building.

#### Access Duration:

1. Monthly Access – For fast, targeted upskilling with low commitment.
2. Quarterly Access – For deeper learning and steady development.
3. Annual Access – For long-term capability building and best value.

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