

How enviolo achieves faster invoice processing, approval and reconciliation with Zone's procure-to-pay automation

enviolo

enviolo, a global e-bike gear manufacturer, was looking for efficiency in a manual procure-to-pay process as it experienced over 50% growth in the past four years. The newly established in-house finance team needed to completely overhaul its financial operations, especially the procure-to-pay process in NetSuite ERP.

Their goal was to automate disorganized approval workflows and time-consuming tasks like manual invoice booking and bank reconciliation using a unified set of solutions that worked in perfect harmony.

enviolo is a leader in manufacturing variable transmission (CVT) systems for bicycles. enviolo's products are aimed at improving the cycling experience by providing seamless gear-shifting technology that enhances the performance and user experience of e-bikes.

enviolo.com

Industry: Machinery manufacturing

Headquarters: Amsterdam, Netherlands

Company size: Up to 100 employees

Customer since: March 2023

Products: ZoneCapture, ZoneApprovals, ZoneReconcile

Integrated software: NetSuite

Involved teams: Finance and accounting

Key outcomes:

- ✦ **100% bank reconciliation accuracy** and faster month-end close
- ✦ **Automated** invoice data entry with NetSuite split-screen feature
- ✦ **Increased AP productivity**



The challenge: Manual invoice booking, reconciliation and approvals needed a complete revamp in NetSuite

The newly formed finance team of four faced a complex task – with only one person managing invoice booking, approvals and bank reconciliation in NetSuite each month, the team needed to transform enviolo's manual, disorganized financial processes into a smooth, self-running engine.

But that wasn't easy. The main challenges the finance team faced were:

- **Manual invoice processing:** enviolo's procure-to-pay process required manual intervention at multiple stages. enviolo's AP Accountant often spent entire days booking invoices in NetSuite, sometimes handling more than 40 in a single day.
- **Multiple steps and tools for invoice booking:** AP Accountant had to use separate PDF readers and either two screens or split-screen functions to cross-check invoice information and enter data into the respective NetSuite fields. This manual process reduced efficiency and increased the chance of errors. Switching between multiple screens was particularly inconvenient when using laptops or single-monitor setups.
- **Manual approvals:** Finance had to either send messages or emails to approvers asking them specifically what to approve, or remind them to log into NetSuite to approve invoices, causing delays in invoice processing and payments. Approvers who didn't use NetSuite regularly often faced expired passwords or had trouble navigating the platform to find the invoices they needed to approve. Some, like enviolo's warehouse lead, also struggled with approving multiple invoices as they had to approve them one by one.
- **Complex reconciliations:** The team had to manually reconcile banks at month-end, which often took several hours, depending on the transaction volume. This process was not only time-intensive but also prone to errors.

“ We needed to organize all our processes – invoice booking, bank reconciliation and approval workflows. While NetSuite's native tools are good, they didn't fully meet all our automation needs.

Veronika Vyalikh,
Accounts payable accountant, enviolo

The solution: End-to-end procure-to-pay automation inside NetSuite

enviolo needed intuitive, easy-to-use solutions to streamline invoice booking and processing, bank reconciliation and approvals – all within their existing NetSuite environment. The urgency was clear. They required solutions that could be implemented quickly and match the following requirements:



Easy, native integration with NetSuite: The solutions had to work inside NetSuite as a natural part of the platform and keep all financials in one place. The training needed to be minimal, without having to learn new systems or requiring technical knowledge.



Smart invoice capture and processing: The team wanted an invoice processing solution that includes optical character recognition (OCR) technology to reduce the time spent on manual data entry and ensure all invoices were accurately recorded.



Approvals for non-NetSuite users: The goal was to keep approvers out of NetSuite and allow them to approve invoices via email on any of their devices (laptop, desktop, and even their phone). Bulk approval capabilities were necessary too to make the process faster and less stressful.



Simplified bank reconciliation: To optimize the bank reconciliation process as much as possible, the bank reconciliation solution had to offer smart automation capabilities.



Scalability for future growth: The team wanted a procure-to-pay addition for NetSuite, built to handle large transaction volumes both now and in the future, without proportionally increasing the team's workload or size.

Having previously used Zone & Co SuiteApps for procure-to-pay at her previous jobs, Veronika recommended ZoneCapture, ZoneApprovals and ZoneReconcile to her manager because they aligned perfectly with enviolo's needs. And while they considered other options on the market, it was clear that only Zone & Co offered the seamless, native integration with NetSuite they required. Within just two months of making the decision, enviolo was up and running with NetSuite's turnkey expansions from Zone.



The results: Fully automated procure-to-pay in NetSuite with significant efficiency gains

Implementing Zone's [procure-to-pay automation](#) within enviolo's NetSuite environment allowed the finance team to fully utilize their financial system and get the best out of their ERP investment. [ZoneCapture](#), [ZoneApprovals](#) and [ZoneReconcile](#) met all the criteria enviolo set out at the start of their search for an automated solution, achieving everything they needed and more:



Accounts payable productivity increased significantly: Now, with most of these processes fully automated, Veronika has the bandwidth to handle some accounts receivable tasks too, help manage the fixed assets, and support internal and external audits.



Perfectly streamlined invoice booking: With ZoneCapture, all [invoices received via email are automatically sent to NetSuite](#), ensuring no invoice data is lost or overlooked. By completely automating the invoice booking workload using [OCR technology](#), the team only needs to review the final result in NetSuite.



Automated invoice data entry with a split-screen feature in NetSuite: [ZoneCapture's split-screen feature](#) now allows the team to see the invoice and input data simultaneously, all within one screen in NetSuite, making the process fast and accurate. [Default lines](#) in ZoneCapture further automate data entry by pre-populating GL codes, TAX codes, and Description.



100% bank reconciliation accuracy and faster month-end close: With ZoneReconcile in place, the team achieves up to 100% accuracy in bank reconciliation. Every day, the system automates much of the reconciliation process from transaction matching to bank charges handling.



ZoneCapture, ZoneApprovals and ZoneReconcile have completely transformed our financial processes for the better. We're more efficient, more accurate, and better equipped to handle our growth without adding extra staff

Veronika Vyalikh,
Accounts payable accountant, enviolo



Automated procure-to-pay in NetSuite for manufacturing businesses

enviolo's experience shows how the right automation for NetSuite can transform financial operations, even for lean teams. By integrating [ZoneCapture](#), [ZoneApprovals](#) and [ZoneReconcile](#) directly into their NetSuite environment, enviolo's finance team optimized key procure-to-pay tasks, minimized errors, improved compliance and drove significant cost savings.



Companies often wait until they're bigger to adopt automation in NetSuite. But I've seen firsthand that using Zone's SuiteApps early, even for small teams, makes financial processes much more efficient. With Zone & Co solutions for NetSuite, you can easily manage a growing and complex workload without needing to hire more staff.

Veronika Vyalikh,

Accounts payable accountant, enviolo

Ready to fully automate your financial operations in NetSuite like 3,000+ other finance teams? Schedule a tailored demo to explore how Zone can transform your procure-to-pay, order-to-cash, reporting and HR operation workflows, or try one of our ROI calculators and see the potential results for yourself.



The pioneer of ERP-native agentic finance

Zone is the financial operations platform used by 4,000+ NetSuite customers. Our billing, AP automation, reporting and payroll solutions are embedded inside of NetSuite — so you have no integrations, no sync errors and no limits to your growth.