



Five ways AI is transforming healthcare operations

Rising administrative costs. Staff shortages. Complex, siloed systems. Healthcare teams are under pressure to do more with less. Glean helps them work with clarity and confidence by making essential information easy to find, share, and act on.

01

Save time across every workflow

From HR policies to clinical protocols, healthcare employees spend hours tracking down information. Glean connects the dots.

- Surface policies, procedures, and documentation instantly across systems
- Help staff find what they need without leaving the tools they already use
- Reduce onboarding time with self-serve access to institutional knowledge
- Cut down on duplicative work and boost consistency across departments

02

Reduce denials and streamline reimbursement

Manual claims processes and missing documentation cause costly delays. Glean helps teams resolve revenue blockers quickly and accurately.

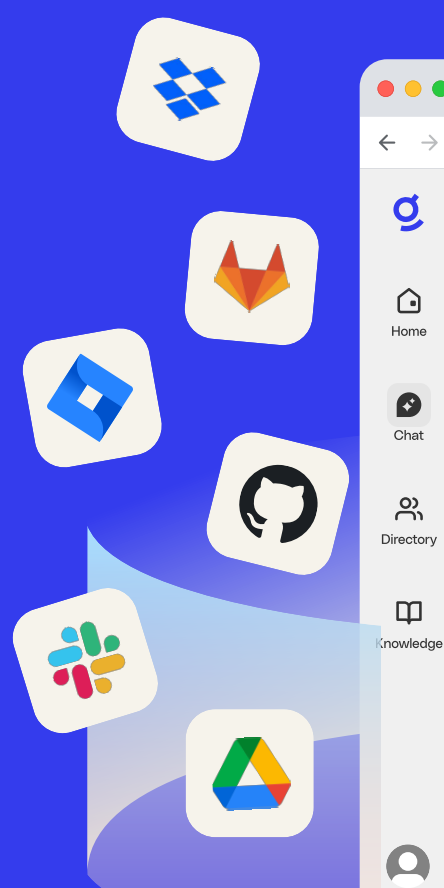
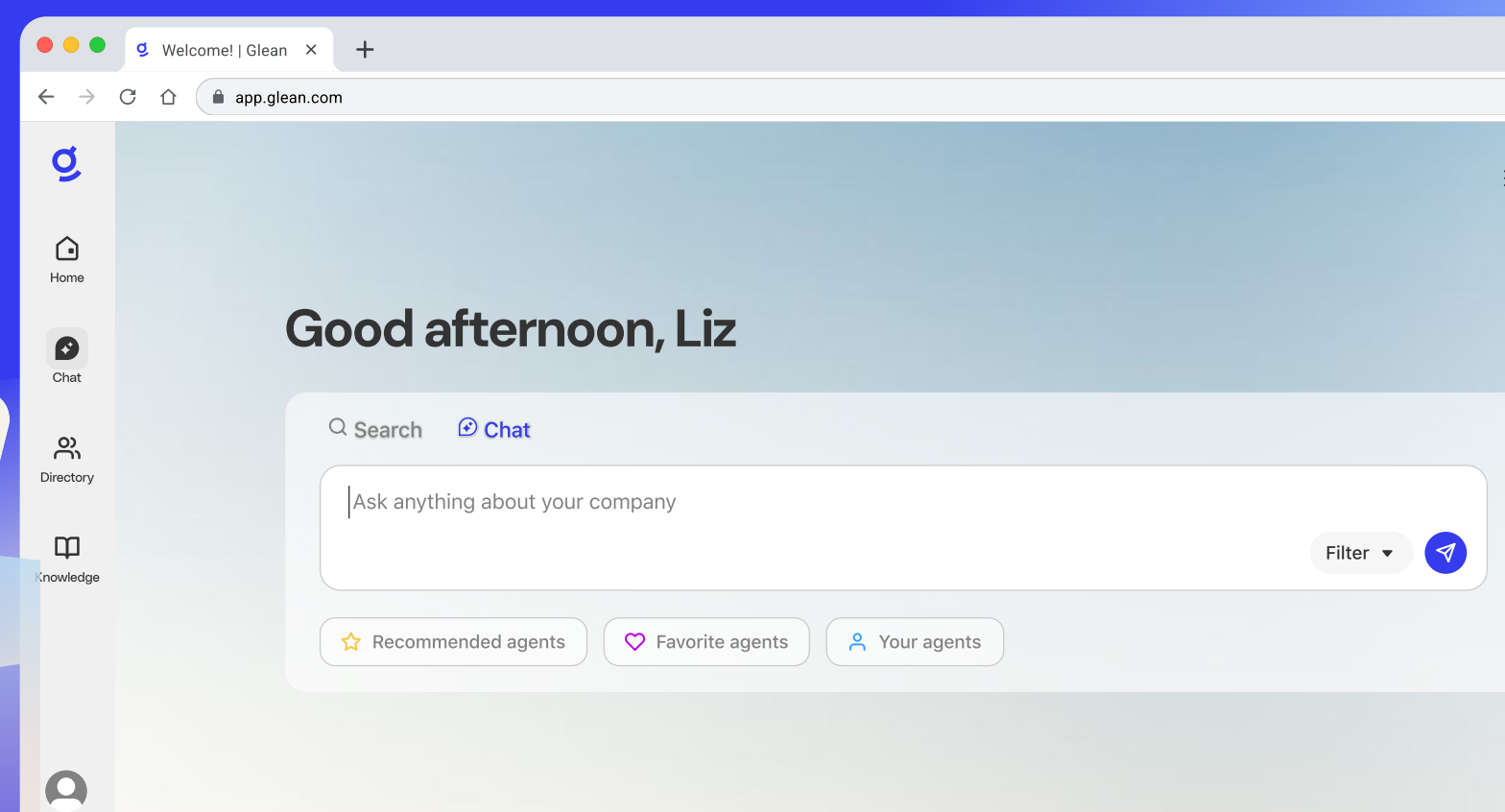
- Surface prior auth requirements and coding rules to improve adjudication accuracy
- Equip audit and risk teams with relevant documentation and past approvals
- Support Medicare Advantage compliance with source-traceable answers

03 - 05



Work AI for all.

Glean is the Work AI platform that connects and understands all your enterprise data, to generate trusted answers and automate work grounded in company knowledge.



03 Improve support and member experience

Support teams often struggle to deliver timely, accurate responses. Glean helps agents respond faster while staying aligned with internal policies.

- Give contact center teams one place to find plan info, policies, and ticket history
- Improve Star Ratings and HEDIS performance by resolving issues faster
- Personalize support with answers tailored to plan type, role, or context
- Reduce escalations with consistent, policy-aligned responses

04 Increase staff efficiency and satisfaction

Back-office and frontline teams are juggling multiple systems and manual workflows. Glean makes it easier to find the right information in the moment and keep work moving.

- Reduce time spent searching across SharePoint, email, and intranet systems
- Deliver in-the-moment guidance for operational, HR, or claims workflows
- Automate responses to common internal questions or requests
- Help teams stay productive without relying on tribal knowledge

05 Accelerate R&D and IT workflows

Research and engineering teams are slowed by fragmented tools and siloed knowledge. Glean connects systems and summaries so innovation can move faster.

- Search across experimental data, trial protocols, and past reports
- Summarize findings, code changes, and design discussions instantly
- Deflect common IT tickets with permission-aware self-service tools
- Speed up onboarding and reduce documentation gaps across platforms

Why Glean

Unlock faster workflows and deliver better care with AI grounded in your systems.

[Get a demo](#)