

Delegation Management for Microsoft 365

Delegate “just enough” access to IT admins, helpdesk, regional IT teams, and non-technical teams for self-service Microsoft 365 administration. Enable virtual tenant segmentation and assign granular permissions to maintain productivity and the principle of least privilege.

The Challenge: Too Many Ticket Escalations

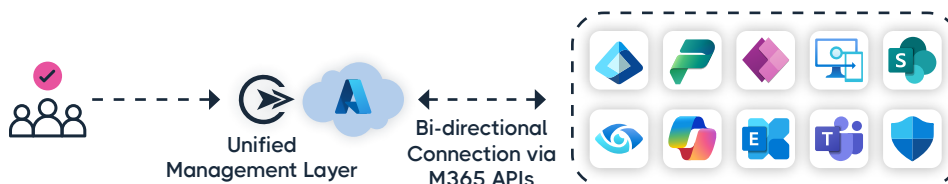
Microsoft 365 provides amazing capabilities, but granting IT admins and helpdesk staff “just enough” access is complex:

- 80+ Admin Roles
- 200+ Custom Permissions
- Set Up of Administrative Units
- Risk of Excessive Privileges
- Risk of Insider Threats
- Risk of Misconfigurations

This complexity makes Microsoft 365 admin delegation incredibly hard, leading to a surge in ticket escalations from under-privileged admins and low productivity.

CoreView Delegation Management for M365

CoreView ONE creates a unified management layer for Microsoft 365. This layer can be easily segmented based on your unique requirements.



What Delegation Management Does for You:

Enable “Virtual Tenant” Segmentation: Create virtual tenants based on users, groups, licenses, phone numbers, devices, and organizational units.

Simple Wizard for Permissions Assignment: Use CoreView to easily assign admins “just enough” permissions in just a few clicks.

Use Automation to Replace Admin Access: Implement automations so staff can self-serve tasks like password resets without admin rights.

Enable Multi-Tenant Segmentation: Create virtual tenants across multiple tenants for a unified administrative experience.

Enforce Least Privilege and Stay Compliant: Easily create custom roles with “just enough” privilege to enforce least privilege across all admins.

Empower Regional IT Teams: Allow regional and divisional teams to manage their users, improving IT service delivery and user experience.

Delegate License Pools: Prevent license mismanagement by delegating license pools to regional teams, ensuring requests are properly fulfilled.

End-to-end Coverage

Tenant Level Configurations



Microsoft 365 Workloads



On-Premises Environments



Complex Environments



Objects Analyzed

Users, Groups, Licenses, Mailboxes, Calendars, Intune Devices, Mobile Devices, Entra Apps, SharePoint Sites, OneDrive Accounts, Teams Groups, Teams Channels, Calls, Phone Numbers, Call Queues, and Auto-Attendants.

Package	Essentials	Professional	Enterprise
Platform Security	<ul style="list-style-type: none"> • SSO, RBAC, & Auditing • SOC II & SOC III • ISO 27001/18, 9001 	<ul style="list-style-type: none"> • SSO, RBAC, & Auditing • SOC II & SOC III • ISO 27001/18, 9001 	<ul style="list-style-type: none"> • SSO, RBAC, & Auditing • SOC II & SOC III • ISO 27001/18, 9001
Unified Visibility & Control	<ul style="list-style-type: none"> • 130+ Out-of-the-box Reports • Custom Reporting • Microsoft 365 Governance Center • Customizable Admin Dashboards • Alerts • Multi-tenant Management 	<ul style="list-style-type: none"> • 130+ Out-of-the-box Reports • Custom Reporting • Microsoft 365 Governance Center • Customizable Admin Dashboards • Actionable Reporting • Alerts • Multi-tenant Management 	<ul style="list-style-type: none"> • 130+ Out-of-the-box Reports • Custom Reporting • Microsoft 365 Governance Center • Customizable Admin Dashboards • Actionable Reporting • Alerts • Multi-tenant Management
Configuration Management	<ul style="list-style-type: none"> • Out-of-the-box CIS Configurations • Configuration Baselining • Configuration Drift Detection • Configuration Backup & Restore • Enable Configuration Change Management • Multi-tenant Configuration • Intune App Packaging 	<ul style="list-style-type: none"> • Out-of-the-box CIS Configurations • Configuration Baselining • Configuration Drift Detection • Configuration Backup & Restore • Enable Configuration Change Management • Multi-tenant Configuration • Intune App Packaging 	<ul style="list-style-type: none"> • Out-of-the-box CIS Configurations • Configuration Baselining • Configuration Drift Detection • Configuration Backup & Restore • Enable Configuration Change Management • Multi-tenant Configuration • Intune App Packaging
Policy Enforcement	<ul style="list-style-type: none"> • 85+ Out-of-the-box Policies • SharePoint & OneDrive • Teams • License Management • License Optimization • Entra App Management • Copilot • Exchange • Intune • Security & Identity 	<ul style="list-style-type: none"> • 85+ Out-of-the-box Policies & Remediations • SharePoint & OneDrive • Teams • License Management • License Optimization • Entra App Management • Copilot • Exchange • Intune • Security & Identity • Custom Policies 	<ul style="list-style-type: none"> • 85+ Out-of-the-box Policies & Remediations • SharePoint & OneDrive • Teams • License Management • License Optimization • Entra App Management • Copilot • Exchange • Intune • Security & Identity • Custom Policies
Task Automation	n/a	<ul style="list-style-type: none"> • 150+ Out-of-the-box Automations • No Code Task Automation • Trigger Automations in 3rd Party SaaS Apps • Approval Workflows • Branching Logic • ServiceNow Integration 	<ul style="list-style-type: none"> • 150+ Out-of-the-box Automations • No Code Task Automation • Trigger Automations in 3rd Party SaaS Apps • Approval Workflows • Branching Logic • ServiceNow Integration
Delegation Management	Optional Add-On	Optional Add-On	<ul style="list-style-type: none"> • Virtual Tenant Segmentation • By User • By Group • By License (Pooling) • By Teams Phone Number • By Devices • By Org Units • Cross-tenant segmentation • 400+ Properties
Hybrid Management	n/a	Optional Add-On	<ul style="list-style-type: none"> • On-Premises Active Directory • On-Premises Exchange
Access Reviews	Optional Add-On	Optional Add-On	Optional Add-On
Data	Optional Add-On	Optional Add-On	Optional Add-On (Includes SIEM Integration)
Audit (1 Year Retention)	Optional Add-On	Optional Add-On	Optional Add-On