CoreView ONE

CoreView

Delegation Management for Microsoft 365

Delegate "just enough" access to IT admins, helpdesk, regional IT teams, and non-technical teams for self-service Microsoft 365 administration. Enable virtual tenant segmentation and assign granular permissions to maintain productivity and the principle of least privilege.

The Challenge: Too Many Ticket Escalations

Microsoft 365 provides amazing capabilities, but granting IT admins and helpdesk staff "just enough" access is complex:

- 80+ Admin Roles
- 200+ Custom Permissions
- Set Up of Administrative Units
- Risk of Excessive Privileges
- Risk of Insider Threats
- Risk of Misconfigurations

This complexity makes Microsoft 365 admin delegation incredibly hard, leading to a surge in ticket escalations from under-privileged admins and low productivity.

CoreView Delegation Management for M365

CoreView ONE creates a unified management layer for M365. This layer can be easily segmented based on your unique requirements.

Unified Management Layer

Bi-directional Connection via M365 APIs

What Delegation Management Does for You:

Enable "Virtual Tenant" Segmentation: Create virtual tenants based on users, groups, licenses, phone numbers, devices, and organizational units.

Simple Wizard for Permissions Assignment: Use CoreView to easily assign admins "just enough" permissions in just a few clicks.

Use Automation to Replace Admin Access: Implement automations so staff can self-serve tasks like password resets without admin rights.

Enable Multi-Tenant Segmentation: Create virtual tenants across multiple tenants for a unified administrative experience.

Enforce Least Privilege and Stay Compliant: Easily create custom roles with "just enough" privilege to enforce least privilege across all admins.

Empower Regional IT Teams: Allow regional and divisional teams to manage their users, improving IT service delivery and user experience.

Delegate License Pools: Prevent license mismanagement by delegating license pools to regional teams, ensuring requests are properly fulfilled.

End-to-end Coverage

Tenant Level Configurations

- Entra ID
- Intune
- Defender
- Purview

Microsoft 365 Workloads

- Teams
- SharePoint
- Exchange
- OneDrive
- Copilot
- Teams Phone

On-Premises Environments

- Active Directory
- Exchange On-Premises

Complex Environments

- Multi-Tenant
- Multi-Forrest
- Power-Shell
- 3rd Party Applications

Objects Analyzed

Users, Groups, Licenses, Mailboxes, Calendars, Intune Devices, Mobile Devices, Entra Apps, SharePoint Sites, OneDrive Accounts, Teams Groups, Teams Channels, Calls, Phone Numbers, Call Queues, and Auto-Attendants.

Feature	CoreView Tenant Resilience	CoreView Tenant Management	CoreView ONE	CoreView ONE Enterprise
Visibility and Control	• Security and identity risk dashboards • Custom dashboards • Alerts • 50+ OOTB resilience reports • Custom reports • Multi-tenant mgmt.	• Governance dashboard • Custom dashboards • Alerts • 130+ OOTB resilience and management reports • Custom reports • Multi-tenant mgmt.	• Security and identity risk dashboards • Governance dashboard • Custom dashboards • Alerts • 130+ OOTB resilience and management reports • Custom reports • Multi-tenant mgmt.	• Security and identity risk dashboards • Governance dashboard • Custom dashboards • Alerts • 130+ OOTB resilience and management reports • Custom reports • Multi-tenant mgmt.
Configuration Management	• Backup & restore tenant configurations • Align with industry baselines • Drift detection • Configuration change management • Multi-tenant configuration deployment	• n/a	• Backup & restore tenant configurations • Align with industry baselines • Drift detection • Configuration change management • Multi-tenant configuration deployment	• Backup & restore tenant configurations • Align with industry baselines • Drift detection • Configuration change management • Multi-tenant configuration deployment
Policy Enforcement	• 30+ OOTB policy playbooks and remediations for: • Security, Identity, Entra Apps • Custom policies	• 100+ OOTB policy playbooks and remediations for: • Security, Identity, Entra Apps, • Licenses, SharePoint & OneDrive, Teams, Devices, Copilot • Custom policies	• 100+ OOTB policy playbooks and remediations for: • Security, Identity, Entra Apps, • Licenses, SharePoint & OneDrive, Teams, Devices, Copilot • Custom policies	• 100+ OOTB policy playbooks and remediations for: • Security, Identity, Entra Apps, • Licenses, SharePoint & OneDrive, Teams, Devices, Copilot • Custom policies
Task Automation	• 50+ OOTB "no code" task automation actions for: • Users, Security groups, Distribution groups, Entra Apps, Exchange • Custom actions & workflows including PowerShell	• 150+ OOTB "no code" task automation actions for: • Users, Security groups, Distribution groups, Entra Apps, Exchange • M365 groups, Teams, SharePoint & OneDrive, Devices • Custom actions & workflows including PowerShell • User templates for onboarding, moving and offboarding	• 150+ OOTB "no code" task automation actions for: • Users, Security groups, Distribution groups, Entra Apps, Exchange • M365 groups, Teams, SharePoint & OneDrive, Devices • Custom actions & workflows including PowerShell and 3rd party APIs. • User templates for onboarding, moving and offboarding	• 150+ OOTB "no code" task automation actions for: • Users, Security groups, Distribution groups, Entra Apps, Exchange • M365 groups, Teams, SharePoint & OneDrive, Devices • Custom actions & workflows including PowerShell and 3rd party APIs. • User templates for onboarding, moving and offboarding
Delegation Management	• Optional add-on	• Virtual tenant segmentation by over 400 properties (User, Group, Domain, admin task etc.) • Cross-tenant segmentation	• Virtual tenant segmentation by over 400 properties (User, Group, Domain, admin task etc.) • Cross-tenant segmentation	• Virtual tenant segmentation by over 400 properties (User, Group, Domain, admin task etc.) • Cross-tenant segmentation
Hybrid Management	• Optional add-on	• Optional add-on	• Optional add-on	• Included (On-Premise Active Directory & Exchange)
Auditing (1 year retention)	• Optional add-on	• Optional add-on	• Optional add-on	• Included
Access reviews	• Optional add-on	• Optional add-on	• Optional add-on	• Optional add-on
User rewind	• Optional add-on	• Optional add-on	• Optional add-on	• Optional add-on
Data	• Optional add-on	• Optional add-on	• Optional add-on	• Optional add-on