

AI for Microsoft 365 administration

Corey is CoreView's AI administration solution for Microsoft 365. It handles reporting, user management, and routine admin tasks through conversation – no portals, no PowerShell, no context switching. And built-in governance guardrails ensure that Corey only operates within least privilege boundaries – it's secure by design.

The Challenge:

Microsoft 365 security and administration takes weeks – and the platform keeps getting more complex.

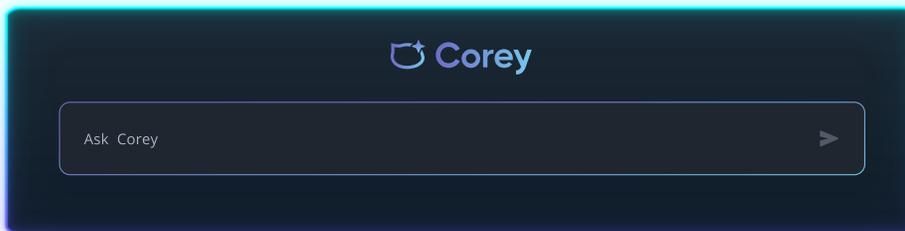
- 18+ admin interfaces
- 60+ apps and services
- 10,000 configuration types
- PowerShell complexity
- Constant updates and changes
- Visibility gaps across tenants

All of this complexity makes security and administration a time-consuming and expensive process.

The Solution:

Corey: AI for Microsoft 365 administration, built with guardrails

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What Corey can do for your organization

Generate reports and take action in minutes: Corey can report on hundreds of tenant details and act on them directly, no scripting required.

Beat your service delivery goals: No more reading docs, multiple changing UIs, and writing PowerShell. 4x your admin productivity by working through Corey

Respond to urgent threats in seconds: No more weeks of PowerShell and Excel to get visibility of issues. Corey shows them instantly and closes the gap in seconds.

Augment your IT function with AI: Use Corey to boost the productivity of your existing team, easing your journey to AI adoption.

Configuration Coverage



Entra ID

- User Management
- External Identities
- Password Resets
- Hybrid Identity
- Conditional Access
- Privileged Access
- Authentication
- App Management



Intune

- Device Config
- App Management
- Device Enrollment
- RBAC
- Security Baselines
- Update Management
- Endpoint Analytics
- Compliance



Defender

- Cloud
- XDR
- O365
- Networks
- Endpoint
- Cloud Apps
- Identity
- Malware & Anti-Virus



Purview

- Catalog
- Data Classification
- Sensitivity Labels
- Info Protection
- Data Governance
- Data Lineage
- Data Privacy
- Data Leak Protection



Teams

- Teams & Channels
- Message Policies
- Meetings & Calls
- Teams Voice
- External Access
- Guest Access
- Guest Permissions
- Security & Compliance



SharePoint

- Site Collection
- RBAC
- Documents
- Content Types
- Search & Navigation
- Security & Compliance
- Backup & Recovery
- Integrations & Apps



Exchange

- Admin Audit Log
- Mail Flow
- Accepted Domains
- Calendars
- DKIM signing
- Distribution groups
- Client access rules
- Mailbox Management

Corey AI use cases:

AI powered security & compliance management

- Track MFA registration and usage compliance
- Identify accounts missing MFA
- Check password policy compliance
- Enable/Disable MFA – Toggle MFA for user via security groups membership
- Reset MFA State – Reset MFA enrolment/configuration
- Remove All Authentication Methods – Clear authentication factors
- Reset Password – For cloud or synced account
- Force Sign-Out – Revoke active sessions

AI powered license management

- Run license utilization and inactivity reports
- Identify assigned vs. available licenses
- Highlight SKU misalignments or underutilization
- Track license expiry and renewal dates
- Cross-reference license allocation with HR data
- Assign License – Add SKU/services to user
- Modify License – Change SKU/service assignments
- Remove License – Remove SKU/services from user
- Remove All Licenses – Remove all SKUs from account

AI powered group & permissions management

- List group membership and permission assignments
- Identify groups without owners or with excessive permissions
- Detect unused or stale groups for cleanup
- Check adherence to naming conventions and governance policies
- Create New Resource – Create a new group (Security, M365, Distribution, Team), SharePoint site, or OneDrive shared space
- Manage Membership of a Resource – Add/remove members in groups, Teams, SharePoint sites, or OneDrive folders
- Manage Ownership of a Resource – Assign or change owners for groups, Teams, or collaboration sites
- Delete a Resource – Remove a group, Team, SharePoint site, or shared library/folder
- Update Resource Details – Change settings, naming, description, or properties of groups, Teams, SharePoint sites, or OneDrive shares

AI powered mailbox management

- List mailbox delegates and permissions
- Audit email forwarding & inbox rules for security risk
- Review mailbox quota and usage reports
- Check retention & litigation hold status
- Edit Mailbox – Update mailbox properties
- Convert to shared mailbox – Update recipient type
- Set Auto-Reply – Configure out-of-office replies
- Grant access – Add delegates to a specific mailbox
- Remove Mailbox Permission – Revoke delegate access
- Remove Mailbox Permission Rights – Remove specific mailbox rights
- Remove License – Remove SKU/services from user
- Remove All Licenses – Remove all SKUs from account

AI powered user management & troubleshooting

- Search for users by department, location, license status
- Audit admin role assignments across users
- Identify inactive/dormant accounts
- Check guest user activity and expiration dates
- Report on password expiration status
- Edit UserProperties – Update profile info
- Create New User – Create new user account
- Remove User – Delete a user
- Add New Guest User – Invite guest account
- Lock/Unlock User – Lock/Unlock user's account

