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Cisco XDR Health Check Service

Overview

The **Cisco XDR Health Check Service** is designed to provide customers with an expert-level view of their existing XDR architecture to ensure they are functioning, integrated properly, and performing optimally. It helps identify gaps and provides recommendations to help remediate issues to ensure the network is fully optimized.

Discovery

- Conduct workshop with customers to understand requirements.
- Information Gathering
  - Assessment of the existing XDR environment.
  - Map out all XDR configurations, integrations, data flows.
  - Ensure logs / telemetry data are flowing into XDR
  - XDR Integrations with external devices.
- Review collected data and document findings.
  - Identify gaps and improvements.

Recommendations

- Provide feedback and recommendations on:
  - Configurations
  - Supported Integration
  - Security Gaps
- Review Cisco XDR features that can help address new business requirements.

Deliverables

- Executive Summary Presentation
- Health Check Review Report
- Findings and Recommendations Document

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About Netnology

Netnology brings a proven approach to building and managing application-rich complex software defined, cloud and full-stack observability environments leveraging years of industry experience working with large scale multi-vendor networks. We help enterprises and service providers reduce time from concept to value through our software and services.