Karen Galera / Product Designer

ABOUT

Product designer with a background in healthcare, specializing in transforming complex workflows into accessible, intuitive solutions. Proven ability to work autonomously while balancing diverse user needs and collaborating with cross-functional teams to deliver high-quality solutions.

EXPERIENCE

QuickMD / Product Designer
SEPT 2022 - APR 2025

· Designed and transformed end-to-end patient-facing features across mobile and responsive web platforms to eliminate key friction points, reduce support contact volume, and improve usability

· Streamlined internal workflows to reduce manual effort and improve operational efficiency

· Collaborated with cross-functional teams to identify problems, create user flows, validate assumptions, and align on solutions that balance user needs, technical feasibility, and business priorities

· Delivered comprehensive design specs that adhere to existing design standards, maintain consistency, and ensure a smooth developer handoff

breathing.ai / Product Designer
JUN 2022 - SEPT 2022

· Redesigned the onboarding and browser extension experience to improve clarity and reduce drop-offs

· Contributed to design discussions and brainstorming sessions while taking ownership of meeting facilitation and maintaining detailed agenda notes

· Drove team growth by conducting interviews for new designers and accelerated their product and team understanding

Mind the Gap Coffee / UX Designer
APR 2022 - JUN 2022

· Designed a customer-facing website for a local business expansion through user research and usability testing to convey their brand story and increase community visibility

CONTACT

karenclaire.galera@gmail.com

www.karen-claire.com

EDUCATION

Designlab / Certificate in AI for UX Design
JUL 2025 - PRESENT

Interaction Design Foundation / Certificate in Data-Driven Design: Quantitative Research for UX
AUG 2024 - Top 10% Distinction

University of Nevada, Las Vegas / B.S. in Kinesiology
MAY 2016

SKILLS

Web design

Mobile design

Interaction design

User flows

Concept ideation

Accessibility

User research

Design systems

Heuristic evaluations

Basic HTML/CSS

TOOLS

Figma

Jira

Azure DevOps

Notion

Webflow

Squarespace

Userlytics