

Karen Galera

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SUMMARY

Product designer with a background in healthcare, specializing in simplifying complex workflows into accessible, intuitive experiences. Proven ability to work autonomously while balancing diverse user needs and collaborating with cross-functional teams to deliver high-impact solutions.

EXPERIENCE

QuickMD – Product Designer

SEPTEMBER 2022 - APRIL 2025

- Designed end-to-end patient-facing features across mobile and responsive web platforms to eliminate key friction points, reduce support contact volume, and improve usability
- Streamlined internal workflows to reduce manual effort and improve operational efficiency
- Collaborated closely with cross-functional teams to validate assumptions, receive iterative feedback, and align on solutions that balance user needs, technical feasibility, and business priorities
- Delivered comprehensive design specs that adhere to existing brand guidelines, maintain consistency, and ensure a smooth developer handoff

breathing.ai – Product Designer

JUNE 2022 - SEPTEMBER 2022

- Redesigned the onboarding and browser extension experience to improve product clarity and reduce drop-offs
- Contributed to design discussions and brainstorming sessions while taking ownership of meeting facilitation and maintaining detailed agenda notes
- Drove team growth by conducting interviews for new designers and accelerated their product and team understanding

Mind the Gap Coffee – UX Designer

APRIL 2022 - JUNE 2022

- Designed a customer-facing website for a local business expansion through user research and usability testing to convey their brand story and increase community visibility

EDUCATION

Designlab – Certificate in AI for UX Design

JULY 2025 - AUGUST 2025

IxDF – Certificate in Data-Driven Design: Quantitative Research for UX

APRIL 2024 - AUGUST 2024

Designlab – Certificate in UX Design

MAY 2021 - JANUARY 2022

University of Nevada, Las Vegas – B.S. in Kinesiology

AUGUST 2011 - MAY 2016

SKILLS

Product Design, UX Design, UI Design, Interaction Design, Responsive Web Design, Mobile Design, Concept Ideation, User Flows, WCAG Accessibility, Design Thinking, User Research, Design Systems, Usability Testing, Basic HTML/CSS

TOOLS

Figma, Jira, Azure DevOps, Notion, Webflow, Claude, ChatGPT, Gamma, Stitch, Squarespace, Userlytics