



GLADUE SUPPORT WORKER

Full Time Position – Edmonton, Alberta

Closing date: September 19, 2025

Native Counselling Services of Alberta's mission is to promote the resilience of the indigenous individual and family, through programs and services that are grounded in reclaiming our interconnectedness, reconciliation of relationships and self-determination.

Native Counselling Services of Alberta (NCSA) Indigenous Gladue Support Workers work in various courts within Alberta. The Indigenous court services are free of charge, supporting individuals involved in the court system. We are looking for a Gladue support worker who is prepared to provide supports and referrals to address barriers that individuals may encounter. This can be a challenging, rewarding position where we can make a difference in guiding our clients to succeed.

Specific responsibilities of the position include:

- To explain court charges, court procedures, clients' responsibilities, Legal Aid, Lawyers, Children's Services investigation, court orders and circle procedures.
- Supporting clients to prepare for court.
- To make the appropriate referrals applicable to various community resources and services available.

Our ideal candidate would have the following qualifications:

- **In-depth experience and working knowledge of Indigenous communities, cultures, healing and language.**
- Demonstrated understanding of historic trauma and the impact of colonization on Indigenous people.
- Understanding of the operations of Child and Family Services, Justice and court systems, corrections Canada, housing and income supports is an asset.
- Social Work degree or related human resource experience or experience working with individuals with complex needs.
- Ability to work as a team, develop relationships and work with the communities, organizations and individuals.
- Good working knowledge and
- Knowledge and working experience with computers including Microsoft 365 and App 360.
- Effective communication, interpersonal and organizational, time management skills.
- Ability to represent Native Counselling Services of Alberta in a professional manner.
- Must have a reliable vehicle, valid insurance to use your vehicle as part of your employment.
- Must provide current criminal record check, child intervention check.

Starting salary- \$49,980.00 annual

Please forward your resume and cover letter to:

Marg Milicevic, Manager, Human Resources

Email: careers@ncsa.ca

Thank you for your interest in joining the NCSA team. Only candidates selected for an interview will be contacted.

We are committed to providing a workplace that is inclusive and accessible to all. Should you require accommodation during the hiring process, please contact our Human Resource team.