



HOUSING OUTREACH WORKER
Contract Position – Edmonton, Alberta
Closing Date – January 28, 2026

Native Counselling Services of Alberta's mission is to promote the resilience of the indigenous individual and family, through programs and services that are grounded in reclaiming our interconnectedness, reconciliation of relationships and self-determination.

Native Counselling Services of Alberta (NCSA) is an Indigenous organization, committed to providing culturally relevant and holistic support services for individuals requiring assistance in accessing and maintaining housing. The housing outreach worker will play a pivotal role in supporting individuals in achieving their goals toward a healthy lifestyle. Currently NCSA is looking for a individual to work within a challenging position as the outreach worker within our housing program. This is a contract position with the possibility to become a permanent position within the housing program and/or one of the other programs within Native Counselling Services of Alberta.

Specific responsibilities of the position include:

- The Outreach worker will be the initial point of contact for new participants who are chronically homeless with multiple barriers and complex needs.
- To assist participants through their housing process from intake assessment, accessing and maintaining their housing.
- To act as a first point of contact with Landlords and explain the program to prospective and active Landlords.

Our ideal candidate would have the following qualifications:

- **In-depth experience and working knowledge of Indigenous communities, cultures, healing and language.**
- Demonstrated understanding of historic trauma and the impact of colonization on Indigenous people.
- Possess Social Work degree or related human resource experience or extensive experience working with Indigenous individuals.
- Experience and applied working knowledge of Indigenous communities, cultures, ceremony and healing.
- Ability to seek out and build relationships with individuals, families, team members, community partners.
- Good understanding of the operation of services such as Children's Services, justice, housing, income supports, health, education and community support.
- Possess knowledge and in-depth understanding of Microsoft Office, including Word, Excel and Outlook.
- Should be self motivated and able to work with minimum supervision with excellent time management skills.
- Must work effectively and efficiently as part of the team with excellent communication, interpersonal and documentation skills both oral and written.

Starting Salary: \$50,000.00 annual

Please forward your resume and cover letter to:

Marg Milicevic, Manager, Human Resources

Email: careers@ncsa.ca

Thank you for your interest in joining the NCSA team. Only candidates selected for an interview will be contacted.

We are committed to providing a workplace that is inclusive and accessible to all. Should you require accommodation during the hiring process, please contact our Human Resource team.