



RESOLUTION HEALTH SUPPORT WORKER
Residential School Health Support
Full Time Position- Calgary, Alberta
Closing date: March 13, 2026

Native Counselling Services of Alberta's mission is to promote the resilience of the indigenous individual and family, through programs and services that are grounded in reclaiming our interconnectedness, reconciliation of relationships and self-determination.

Native Counselling Services of Alberta (NCSA) Residential Health Support Worker (RHSW) program is open to any former Indian Residential School student and their family members in Alberta. We provide emotional health and wellness support including referrals to healing and wellness programs and supports, circle facilitation and attend hearings requested by Health Canada. Currently the RHSW in Grande Prairie is looking for the right candidate to work with former students and their families to provide the supports needed to move forward in their life.

Specific responsibilities of the position include:

- To provide information to schools, colleges/ universities and other organizations about the impact of Indian Residential Schools on Indigenous individuals and their families.
- Supporting with the educational system regarding Indian Residential Schools through the Alberta curriculum.
- Networking and relationship building to provide seamless and appropriate supports to clients.

Our ideal candidate would have the following qualifications:

- **In-depth experience and working knowledge of Indigenous communities, cultures, healing and language.**
- Deep understanding of Indigenous culture and traditions and values as it may relate to justice and healing.
- Good working knowledge of computers and information technology.
- Must be able to build positive professional and ongoing relationships with communities.
- Should have a basic understanding of the operations of Residential Schools, Alberta Education, Child and Family Services, Justice and court systems, Corrections and Income Supports.
- Ability to work as a team with excellent written and verbal communication skills. Must be dependable, maintain confidentiality, build working relationships with community agencies and clients, having professional boundaries. Must be organized, have excellent time management skills and be self motivated to ensure contractual agreements are met.
- Must be prepared to learn NCSA Resiliency Model and agree to be fully immersed in the model with all interactions with staff, residents, community and government agencies.
- Ability to represent Native Counselling Services of Alberta in a professional manner.
- Must have a reliable vehicle, valid Alberta class 5 driver's license with a clean driver's abstract, required liability insurance and confirmation of insurance coverage to use vehicle for work.
- Must provide up to date criminal record check, child intervention check.

Starting Salary \$50,000.00 annual

Please forward your resume and cover letter to:

Marg Milicevic, Manager, Human Resource

Email: careers@ncsa.ca

Thank you for your interest in joining the NCSA team. Only candidates selected for an interview will be contacted. We are committed to providing a workplace that is inclusive and accessible to all. Should you require accommodation during the hiring process, please contact our Human Resource team.