

## HOUSING OUTREACH WORKER

Full Time Position – Edmonton, Alberta  
Closing date: March 14, 2026

**Native Counselling Services of Alberta’s mission is to promote the resilience of the indigenous individual and family, through programs and services that are grounded in reclaiming our interconnectedness, reconciliation of relationships and self-determination.**

Native Counselling Services of Alberta (NCSA) is committed to providing culturally relevant and holistic support services for Indigenous people. The housing outreach worker will play a pivotal role in supporting individuals in achieving their goals toward a healthy lifestyle. Currently, NCSA is looking for the right individuals to work within a challenging position as the outreach worker, supporting and working closely with individuals in the Housing Outreach program.

Specific responsibilities of the position include:

- The outreach worker will be the initial point of contact for new participants who are chronically homeless with multiple barriers and high/complex needs.
- To assist participants through their housing process from intake to accessing and maintaining housing.
- To act as the first point of contact with Landlords and explain the program to prospective and active Landlords.

Our ideal candidate would have the following qualifications:

- **In-depth experience and working knowledge of Indigenous communities, cultures, healing and language.**
- Demonstrated understanding of historic trauma and the impact of colonization on Indigenous people.
- Social Work Degree or related human resource experience or, with previous experience working with high needs individuals.
- Understanding the principles of Housing First and Harm Reduction.
- Must learn NCSA Resiliency Model and agree to be fully immersed in the model with all interactions with clients, community and co-workers.
- Good working knowledge of computers and information technology.
- Must be dependable, flexible, maintain confidentiality, time management, prioritize work to meet deadlines.
- Must provide up to date criminal record check, child intervention checks upon hire.
- Must have a reliable vehicle, valid Alberta driver’s license with required liability insurance to use your vehicle for work purposes.
- Must be prepared to learn NCSA Resiliency Model and agree to be fully immersed in the model with your interactions with staff, clients, community and government agencies.

Starting salary- \$50,000.00 annual

**Please forward your resume and cover letter to:**

Marg Milicevic, Manager, Human Resources

Email: [careers@ncsa.ca](mailto:careers@ncsa.ca)

Thank you for your interest in joining the NCSA team. Only candidates selected for an interview will be contacted. We are committed to providing a workplace that is inclusive and accessible to all. Should you require accommodation during the hiring process, please contact our Human Resource team.