

Samiyah Key

Senior UX Designer & Accessibility Specialist

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PROFESSIONAL SUMMARY

I am a Senior UX Designer with 5+ years of experience designing consumer-facing desktop and mobile applications using user-centered design principles. Proven track record delivering end-to-end UX solutions, from user research and interaction design to high-fidelity prototypes and product release, while utilizing my Trusted Tester background to ensure accessibility compliance. Strong background in systems thinking, hardware–software interaction, and data-informed design, with hands-on experience using Figma and design systems in cross-functional, agile environments.

EXPERIENCE

CISA / Truss Works, Inc.

May 2024 – Present

UX/UI Designer III, Accessibility

- Design user-centered experiences for large-scale web and desktop applications serving public and administrative users
- Create clear user flows, interaction models, and behaviors for complex, consumer-facing platforms
- Apply systems thinking to deliver cohesive experiences across software, workflows, and content
- Lead cross-functional collaboration with product managers, software developers, engineers, content strategists, and stakeholders
- Conduct user research, usability testing, and design validation to inform iterative design decisions
- Translate ambiguous requirements into intuitive, accessible UX solutions
- Produce design artifacts across fidelity levels: wireframes, journey maps, flow diagrams, and interactive prototypes
- Use Figma and design systems to ensure consistency, scalability, and efficiency
- Advocate for inclusive design by ensuring compliance with WCAG 2.1 AA and Section 508
- Manage multiple projects simultaneously, prioritize effectively, and meet deadlines in a fast-paced environment
- Participate in A/B testing and iterative experimentation to evolve design language across native and web applications

BoxLock

Jan 2024 – April 2024

Lead Product Designer II

- Led end-to-end UX design for integrated hardware and software products
- Designed experiences across mobile applications, web dashboards, and physical hardware interactions
- Conducted user research, usability testing, and feedback analysis to identify user needs and pain points
- Collaborated with product managers, engineers, and leadership to define product requirements and UX strategy
- Created user flows, wireframes, and high-fidelity prototypes to support product development and release
- Applied qualitative and quantitative insights to iterate designs and improve usability and adoption
- Supported successful product releases through close collaboration with engineering teams

LinkSquares

May 2022 – Jan 2024

Product Designer

- Served as Product Designer for multiple releases of consumer-facing SaaS applications
- Owned the end-to-end design process, including discovery, research, interaction design, visual design, and prototyping
- Designed clear, intuitive interfaces that simplified complex workflows
- Applied data-informed design using quantitative analytics (Looker, Pendo) and qualitative research
- Partnered with product managers and software developers in an agile environment to define MVPs and roadmaps
- Conducted design reviews and stakeholder presentations, articulating design rationale and tradeoffs
- Managed multiple projects while maintaining high design quality and consistency

Accruent

Feb 2020 – April 2022

Associate UX Designer / Accessibility Specialist

- Designed and evaluated web and mobile applications with a focus on usability and accessibility
- Conducted usability testing, accessibility audits, and VPAT assessments
- Ensured compliance with WCAG 2.1 and Section 508 accessibility standards
- Collaborated cross-functionally with designers, engineers, and product teams
- Performed competitive analysis and UX research to inform product improvements

EDUCATION

Georgia State University

Aug 2013 - May 2015

B.A. Sociology

Department Of Homeland Security

Aug 2021

ADA/WCAG Trusted Tester Certified

Udacity

May 2019

Certified User Experience Specialist (CUSX)

YEAR UP -

Jan 2019

Greater Atlanta

IT specialized training

SKILLS

Design

UX
UI
Research
Discovery
Usability
Systems
Accessibility
WCAG
Interaction
Handoff
Quantitative
Qualitative
Validation
Strategy
Testing
Analytics

Tools

Figma
Webflow
Sketch
Designsystems
Components
Typography
Layouts
Pendo
Googleanalytics
Zeplin
Material
USWDS

Collaboration

Communication
Leadership
Facilitation
Stakeholder
Prioritization
Ownership
Agility