

Samiyah Key

Senior UX Designer & Accessibility Specialist

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PROFESSIONAL SUMMARY

I am a Senior UX Designer with 7+ years of experience designing enterprise and consumer -facing desktop and mobile applications. 508 Trusted Tester-certified accessibility specialist with a proven track record driving compliance, leading product-wide IA initiatives, and delivering end-to-end UX solutions - from defining the problem space, discovery and research to high fidelity prototypes and release — in agile, cross-functional environments.

EXPERIENCE

CISA / Truss Works, Inc. May 2024 – Present

UX/UI Designer III,
Accessibility

- Led product-wide information architecture initiative—translated ambiguous product issues into defined problem statements and structured tickets, creating the blueprint that guided designer and developer workflows across the platform
- Drove project accessibility scorecard increase from **13 to 26 out of 30** by building documentation, processes, team workshops, and targeted remediations—nearly doubling program compliance maturity
- Design user-centered experiences for large-scale web and desktop applications, applying systems thinking across software, workflows, and content for public and administrative users
- Produce design artifacts across all fidelity levels—wireframes, journey maps, flow diagrams, and interactive prototypes—using Figma and USWDS; ensure WCAG 2.1 AA and Section 508 compliance

BoxLock Jan 2024 – April 2024

Lead Product Designer II

- Led end-to-end UX for integrated hardware and software products spanning mobile apps, web dashboards, and physical hardware interactions
- Conducted user research and usability testing to surface pain points; synthesized insights to drive design iterations and support successful product releases

LinkSquares May 2022 – Jan 2024

Product Designer

- Owned full design lifecycle—discovery, research, interaction design, visual design, and prototyping—for multiple SaaS application releases
- Applied data-informed design using Looker and Pendo; partnered with PMs and engineers in agile environment to define MVPs and roadmaps

Accruent Feb 2020 – April 2022

Associate UX Designer /
Accessibility Specialist

- Designed and evaluated web and mobile applications for usability and accessibility; conducted internal audits, VPAT assessments, and ensured WCAG 2.1 & Section 508 compliance which saved the company an average of \$17,500 per VPAT at the time.

EDUCATION

ELVTR	AI Product Design Certification	April 2026
Georgia State University	B.A. Sociology	Aug 2013 - May 2015
Department Of Homeland Security	508 ADA/WCAG Trusted Tester Certified	May 2019
Udacity	Certified User Experience Specialist (CUSX)	May 2019
YEAR UP - Greater Atlanta	IT specialized training	Jan 2017

SKILLS

Design	UX/UI · Research · Discovery · Usability · Systems · Accessibility · 508 WCAG · Interaction · Handoff · Quantitative · Qualitative · Validation · Strategy · Testing · Analytics
Tools	Figma · Webflow · Sketch · Design Systems · Components · Typography · Layouts · Pendo · Google Analytics · Zeplin · Material · USWDS
Collaboration	Communication · Leadership · Facilitation · Stakeholder · Prioritization · Ownership · Agility