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5 ways businesses can benefit from third-party IT maintenance

When it comes to maintaining your IT infrastructure, picking the right model is the key first step toward tidy operations.

It's no secret that frequent IT maintenance is vital for every IT system, no matter how big or small, remains secure, stable, and efficient. Generally speaking, there are two ways to go about it: **in-house** and **third-party**.

Not every company has the resources or expertise to rely on in-house IT staff to keep everything running smooth, which is where third-party IT maintenance kicks in. It refers to the use of an external company to provide maintenance and support for a company's IT systems.

There are various benefits to using third-party IT maintenance, with the following five being the biggest ones:



Significant cost savings

One of the primary benefits of outsourcing IT maintenance is the huge potential for a more cost-effective operation than hiring and training in-house IT staff, particularly for smaller organizations that may not have the resources to support a full-time IT team. Third-party IT maintenance providers often offer flexible pricing options such as pay-as-you-go or flat-rate contracts, which can help businesses better manage their IT expenses.

Increased expertise

TPM providers usually have a team of highly skilled technicians who are trained and experienced in a wide range of IT systems and technologies. This can provide companies with access to a higher level of expertise than they may have in-house, thus ensuring that issues (especially more complex ones) are resolved quickly and effectively.

Access to a broad range of services

The wide array of third-party IT maintenance goes beyond basic maintenance and support. It includes services such as hardware installation and remote monitoring all the way to consulting, training, and project management. This can be particularly beneficial for organizations that do not have in-house IT staff with the necessary expertise to handle these types of tasks.



Better business security

As soon as the original manufacturers issue a security patch, TPM providers make sure that it is immediately deployed to all systems. This represents a more streamlined way of protecting your network against online criminals and hackers that target companies that don't maintain their systems with the latest updates and upgrades.

More flexibility to focus on mission-critical tasks

Third-party IT maintenance providers typically offer a variety of contract options, including short-term, long-term, and on-demand support. This allows companies to choose the level of support that best fits their needs and budget, and to scale up or down as needed. As a result, they can focus on their core business operations and leave the technical details to the experts.

If you'd like to learn more about how a team of Dataknox IT professionals can look after your IT assets, feel free to get in touch with us via email or phone – we'll be more than happy to discuss your unique requirements.