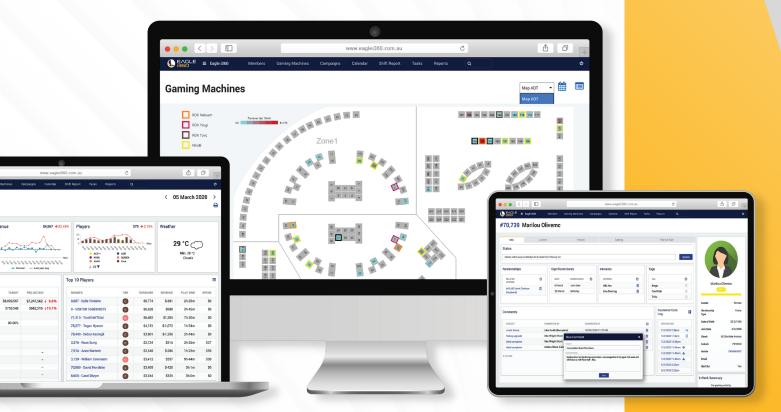






# Harness the power of your hospitality data

Connect Gaming, Loyalty, Point of Sale & Membership data within one central system for the ultimate business intelligence tool.



# **Key Features**



#### Live Dashboard

Instantly track your departmental performance against KPIs, player data, promotions and staff interactions with an interactive and insightful live dashboard.

#### **CRM**

Develop your own CRM tool, built exclusively for on-floor use in hospitality venues. Manage relationships and give your team the tools to consistently deliver exceptional member experiences.

# Membership

View detailed member profiles including contact information, key relationships and interests, along with detailed consumer activity and analytical reports.

# Task Manager

Assign and track actionable items using the Tasks feature. Create your own departments and allocate resources to internal jobs.

#### Live Data

Distil live gaming, POS and membership data into actionable outcomes with a central live data solution that allows notification of significant events.

# **Campaigns**

Create and deliver targeted marketing campaigns to drive trade with complete flexibility. Instantly track the results with automated ROI and performance analysis reports.

# Shift Reports

Enhance internal communication and connect departments with digital shift reports. Receive daily report summaries on trade, events and incidents.

#### **Harm Minimisation**

Easily record incidents or concerns against member profiles to initiate follow-up actions.

# **Gaming Manager**

Manage your entire gaming floor with EGM performance reports, trend data, heat maps, zoned floor analysis, player reviews and much more.

# Reports

Enjoy seamless reporting on Trade, POS, Membership, Gaming and Loyalty data with an extensive list of custom industry reports. View online or instantly download to PDF or Excel.

# Marketing Calendar

One central calendar view for planning and scheduling events. Ensure staff know what's on and track the performance of all marketing activities.

#### **Communications**

Send instant messages direct from member profiles or send to campaign



