

PRIVACY POLICY

Effective Date: 13/08/2025

At Lashed Leeds, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services, both online via our website and when you visit our salon in person. By using our website or booking services, you agree to the collection and use of information in accordance with this policy.

Who We Are

Registered Company Name: Lashed Leeds Limited
Registered Company Address: 59 Great George Street, Leeds, LS1 3BB
Registered Company Number: 11043760

We operate as a beauty salon offering a range of treatments and use Treatwell to manage our online bookings and salon scheduling.

What Information We Collect

We collect and process the following types of personal data:

- Personal details: Full name, contact number, email address
- Booking details: Treatment selected, appointment time, special requests
- Payment information:
 - Online: Securely handled by Treatwell
 - In-salon: Securely processed via SumUp — we do not store or access your card details
- Marketing preferences: If you opt-in to receive promotions or updates from us
- Technical data: IP address, browser type, and device information when using our website

How We Collect Your Information

We collect information when:

- You book an appointment via our Treatwell page
- You contact us by email, phone, or website form via Webflow
- You make a payment in-salon using SumUp
- You visit our website and accept cookies
- You follow or interact with us on social media

How We Use Your Information

We use your information to:

- Manage and confirm your appointments
- Send booking confirmations and reminders
- Process payments securely
- Respond to customer enquiries
- Improve our website and customer service
- Send occasional marketing communications (only if you opt in)
- Comply with legal obligations

How We Share Your Information

We only share data with trusted third-party providers when necessary:

- Treatwell – For online bookings and communications
(Privacy Policy: <https://www.treatwell.co.uk/info/privacy-policy/>)
- SumUp – For in-person payment processing in the salon
(Privacy Policy: <https://www.sumup.co.uk/privacy/>)
- Payment processors – To handle secure transactions (we never see your card number)
- Webflow – For online contact forms
- Google – For email communications
- Legal or regulatory bodies, if required by law

We never sell or rent your personal data to third parties.

Data Storage and Security

We use secure systems and trusted platforms (like Google, Treatwell, SumUp, and Webflow) to keep your information safe. Data is only accessible to authorised personnel and stored in line with UK GDPR.

Your Data Protection Rights (Under GDPR)

You have the right to:

- Access the personal data we hold about you
- Request correction of any inaccurate data
- Request deletion of your data (“right to be forgotten”)
- Object to or restrict certain data processing activities
- Withdraw consent where processing is based on consent
- Lodge a complaint with the UK Information Commissioner’s Office (ICO)
- To exercise any of these rights, please contact us at hello@lashedleeds.co.uk

Marketing Communications

If you’ve opted in, we may send you promotional emails or SMS messages about offers or updates. You can opt out at any time by clicking the “unsubscribe” link in our emails or contacting us directly at hello@lashedleeds.co.uk

Cookies

Our website uses cookies to enhance your browsing experience and analyse traffic. You can control cookies through your browser settings.
For more information, please see our Cookie Policy.

Changes to This Privacy Policy

We may update this Privacy Policy occasionally. Any changes will be posted on this page with an

updated Effective Date.

Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your data, please contact:

Email: hello@lashedleeds.co.uk

Phone: +447577967360