

Hospitality customer Self-assessment tool

Contact Information

1. Name of property:
2. Property Number /Code:
3. Name of the person filling out the form:
4. Phone number:
5. Email:
6. Who is the primary key system manager who manages master keys on site?

Name:

Email:

Front Desk

7. When you make Staff or Guest keys, do you sometimes add additional rooms or access points to the key? Yes ☐ No ☐
8. Key server software version: Ambiance ☐ System 6000 (5.6.8 or greater) ☐ System 6000 (5.6.4 or less) ☐

9. Please select your key encoder part number:

74350

74750

75720



10. How many encoders are at this property (including workstations, back of house (BOH), and server rooms)?
11. Do you connect the M-Unit handheld programmer by using a cable to the guest room locks or do you integrate the guest room locks wirelessly by holding the M-Unit near the reader?
Cable needed ☐ Wireless ☐
12. Do you connect the M-Unit handheld programmer using a cable to the Common/ Perimeter/Elevator readers or can you integrate the Common/Perimeter/Elevator readers wirelessly by holding the M-Unit near the reader?
Cable needed ☐ Wireless ☐



13. Guest Room Lock

Collect data from multiple locks (at least 5% of guest room locks for a max of 5 locations).

Example	Door Location	Lock Model	Reader Firmware (9RFID REV)	PCB Firmware
	100	MT RFID	1/10/1900	2-28.-14.1

14. Back-of-House Hardware

Example	Door Location	Lock Model	Reader Firmware (9RFID REV)	PCB Firmware
	Pool	MT RFID	1/10/1900	2-28.-14.1

15. Perimeter Hardware

Example	Door Location	Lock Model	Reader Firmware (9RFID REV)	PCB Firmware
	Gym	MT RFID	1/10/1900	2-28.-14.1



RAC5



Quantum RCU/ECU



SR RCU

Additional Areas

14. What model of Common / Perimeter / Elevator readers are at this property? (you can select multiple)

RAC5

Quantum RCU/ECU

SR RCU

15. Please list reader models:

16. How many of these readers are at this property?

Parking

17. Is the parking device integrated with a dormakaba reader for the guest to use their room key for access?

Yes

No

18. Please enter the parking reader firmware version:

19. Is the RCU reader that reads physical keys supplied by:

dormakaba

Another parking company/vendor

20. How many lanes do you have?

Please email the completed form to info.gb@dormakaba.com. if you need assistance, our Security Support team is available to answer your questions . They can be reached Monday-Friday, 8:30am- 5:00pm at 01884 824321.

Any questions? We would be happy to advise you.

Contact us at: 01884 824321