Redokun Srls

Sub-processor List

Last updated: September 2026

The Company uses the following sub-processors to assist in providing the Services. Depending upon the Services ordered as set out in the Agreement, the sub-processors include:

SUB-PROCESSOR	PURPOSE	DATA	LOCATION	TRANSFER MECHANISM	SUPPLEMENTAL MEASURES	CONTACT DETAILS
Amazon Web Services, Inc.	Cloud services provider, data storage, hosting and backups	All application data except payment details.	USA	SCCs	Encryption of data in transit and at rest. Encryption key stored in the EU. DPA	AWS Compliance 410 Terry Avenue North, Seattle, WA 98109-5210, USA
Anthropic PBC	AI-powered operations (support, debugging, analytics)	Customer names, email addresses, support ticket content, application logs, and usage data processed across operations including customer support, debugging, financial analysis, and product analytics.	USA	SCCs	Data sent via API is not used for model training. Encryption in transit (TLS). DPA	privacy@anthropic.com 548 Market St, PMB 90375, San Francisco, CA 94104, USA
Aut O'Mattic A8C Ireland Limited (Gravatar)	Account data enrichment services	Email address	Ireland	EU – not required	None required.	privacypolicyupdates@automattic.com Grand Canal Dock, 25 Herbert Pl, Dublin, D02 AY86, Ireland
Axiom Inc.	Application logging	Application logs containing email addresses of persons who made requests.	USA	SCCs	Encryption of data in transit. DPA	privacy@axiom.co
ChargeBee Inc.	Billing management services	Personal details of billing contacts.	USA	SCCs	Data is encrypted at rest and in transit. DPA	privacy@chargebee.com 340 S Lemon Avenue, #1537, Walnut, California 91789, USA

SUB-PROCESSOR	PURPOSE	DATA	LOCATION	TRANSFER MECHANISM	SUPPLEMENTAL MEASURES	CONTACT DETAILS
Cloudflare Inc.	DNS Services	Data provided by website visitors, customers and administrative users, public DNS resolver users, end users, registrants	USA	SCCs	Encryption of data at rest and in transit. DPA	privacy@cloudflare.com 101 Townsend St., San Francisco, California 94107, USA
Datadog Inc.	Performance monitoring and APM	Performance data of application requests including account IDs, IP addresses, and pages visited.	USA	SCCs	Encryption of data at rest and in transit. DPA	privacy@datadoghq.com 620 8th Avenue, 45th Floor, New York, NY 10018, USA
DeepL SE	Machine translation services	All customer provided data that needs to be translated within the Services.	Germany	EU – not required	None required.	support@deepl.com Maarweg 165, 50825 Cologne, Germany
DigitalOcean LLC	Infrastructure hosting	All application data hosted on DigitalOcean infrastructure.	USA	SCCs	Encryption of data in transit. DPA	privacy@digitalocean.com 101 6th Avenue, New York, NY 10013, USA
Functional Software Inc. (Sentry)	Error logging services	Personal identification data: full name, address, email address and activity log. Financial data: tax ID, VAT number, bank account number, invoices, and credit notes	USA	SCCs	Encryption of data at rest and in transit. DPA	legal@sentry.io 45 Fremont Street, 8th Floor, San Francisco, CA 94105, USA

SUB-PROCESSOR	PURPOSE	DATA	LOCATION	TRANSFER MECHANISM	SUPPLEMENTAL MEASURES	CONTACT DETAILS
Google LLC	Cloud service provider, translations, email and calendar services	All customer provided data that needs to be translated within the Services and stored in Google Workspace, including the content of emails and in calendars.	USA	SCCs	Encryption of data in transit and at rest for Google Cloud Platform and Google Workspace. External Encryption Key storage outside of Google's technical infrastructure. DPA	Googleplex, 1600 Amphitheatre Pkwy, Mountain View, CA 94043, USA
Help Scout PBC	Help desk services for customer support queries	Customer emails and any content in them. User's searches in our Help Center.	USA	SCCs	Data is encrypted at rest, including 3rd party keys stored by Apps. DPA	dpa@helpscout.com 100 City Hall Plaza, 5th Floor, Boston, MA 02108, USA
Hetzner Online GmbH	Infrastructure hosting	All application data hosted on Hetzner infrastructure.	Germany	EU – not required	None required.	privacy@hetzner.com Industriestr. 25, 91710 Gunzenhausen, Germany
HubSpot Inc.	CRM and marketing automation	Customer names, email addresses, product usage data, website form submission data.	USA	SCCs	Encryption of data at rest and in transit. DPA	privacy@hubspot.com 25 First Street, 2nd Floor, Cambridge, MA 02141, USA
Linode LLC	Hosting services provider	All customer provided data.	USA	SCCs	Encryption of data in transit. DPA	support@linode.com 249 Arch Street, Philadelphia, PA 19106, USA
LTD ConvertAPI	Document manipulation services	All customer data within the Services.	Lithuania	EU – not required	None required.	support@convertapi.com Lauksargio 111, Vilnius, LT-10105, Lithuania
Microsoft Corporation	Advertising (UET tag — pending code removal)	IP address and browsing data of visitors on the registration confirmation page.	USA	SCCs	Encryption of data in transit. DPA	privacy@microsoft.com One Microsoft Way, Redmond, WA 98052, USA
N8n GmbH	Workflow automation	Customer data processed through automated workflows.	Germany	EU – not required	None required.	privacy@n8n.io Borsigstr. 27, 10115 Berlin, Germany

SUB-PROCESSOR	PURPOSE	DATA	LOCATION	TRANSFER MECHANISM	SUPPLEMENTAL MEASURES	CONTACT DETAILS
Netlify Inc.	Hosting services provider	All customer provided data.	USA	SCCs	Encryption of data in transit. DPA	privacy@netlify.com 44 Montgomery Street, Suite 300, San Francisco, California 94104, USA
Notion Labs Inc.	Internal collaboration platform	Customer-related data stored in internal documentation and project management.	USA	SCCs	Encryption of data at rest and in transit. DPA	privacy@makenotion.com 2300 Harrison Street, San Francisco, CA 94110, USA
OpenAI, Inc.	AI translation and content features	Customer-provided documents and their content, processed via API for machine translation and AI-assisted features.	USA	SCCs	Data sent via API is not used for model training. Encryption in transit (TLS). DPA	privacy@openai.com 3180 18th Street, San Francisco, CA 94110, USA
PostHog Inc.	Product analytics and session recording	IP address, browsing session recordings (mouse movements, clicks, scrolling), product usage data, account identifiers.	EU	EU – not required	EU-hosted instance. None required.	privacy@posthog.com PostHog Inc., 2261 Market Street #4008, San Francisco, CA 94114, USA
Pusher Limited	API hosting services	Activity on the platform (eg. Application events) and customer provided data that needs to be translated within the Services.	UK	EU Adequacy Decision	None required	dataprotection@pusher.com Eighth Floor, 6 New Street Square, New Fetter Lane, London, England, EC4A 3AQ, UK

SUB-PROCESSOR	PURPOSE	DATA	LOCATION	TRANSFER MECHANISM	SUPPLEMENTAL MEASURES	CONTACT DETAILS
Railsware Products Inc. (Mailtrap)	Email testing services	Complete text of transactional emails in test environments, which may contain real customer data.	USA	SCCs	Encryption of data in transit. DPA	support@mailtrap.io
Slack Technologies LLC	Internal notifications containing customer data	Full name, email address, IP address, plan details of new customers; product feedback text.	USA	SCCs	Encryption of data at rest and in transit. DPA	privacy@slack.com Slack Technologies LLC, 500 Howard Street, San Francisco, CA 94105, USA
Stripe Inc.	Payment processing services	Payment and financial data, billing contact details.	USA	SCCs	PCI DSS Level 1 certified. Encryption of data at rest and in transit. DPA	privacy@stripe.com 354 Oyster Point Blvd, South San Francisco, CA 94080, USA
Userlist Inc.	Customer messaging and email automation	Customer email addresses and behavioral data for in-app and email messaging.	USA	SCCs	Encryption of data in transit. DPA	hello@userlist.com
Vimeo Inc.	Video hosting (in-app tutorials)	IP address of users who view tutorial videos within the Services.	USA	SCCs	Encryption of data in transit.	privacy@vimeo.com 555 West 18th Street, New York, NY 10011, USA
Webflow Inc.	Website hosting services	Data provided by website visitors.	USA	SCCs	Encryption of data in transit and at rest.	privacy@webflow.com 398 11th Street, 2nd Floor, San Francisco, CA 94103, USA

SUB-PROCESSOR	PURPOSE	DATA	LOCATION	TRANSFER MECHANISM	SUPPLEMENTAL MEASURES	CONTACT DETAILS
Wildbit LLC (Postmark)	Transaction emails and newsletter provider	Email addresses, IP addresses, contents of emails, cookies and similar technologies collect information about user's location, device information and log information	USA	SCCs	Encryption of data at rest and in transit. DPA	privacy@wildbit.com 12 Penns Trail, #521, Newtown, PA 18940, USA