

Stonebridge Golf Centre Members & Visitors Code of conduct

Code of Conduct for Members and Visitors

Stonebridge believes that it is the responsibility of everybody involved in our club to ensure it remains a safe place, free from discrimination, fear and where possible, risk.

Stonebridge seeks to provide a warm, relaxed, welcoming, family-friendly and inclusive environment. Members and visitors are expected to contribute to that environment by treating staff, Members, visitors and other golfers with courtesy and respect.

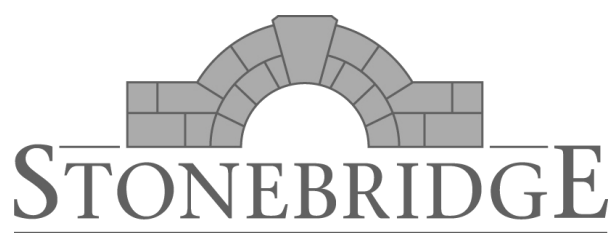
Core Expectations:

All Members and visitors, are expected to:

- Treat everyone fairly and do not discriminate against any person, in any way, but especially on the basis of characteristics such as race, sex, age, sexual orientation, disability, gender reassignment, marriage or civil partnership, pregnancy and/or maternity, or religion or beliefs.
- Act with courtesy and respect the rights, dignity and worth of every person and treat everyone with mutual trust and respect.
- Avoid any form of harassment or abusive behaviour.
- Treat the course, clubhouses, facilities, and all equipment with care.
- If you see any form of discrimination, do not condone it or allow it to go unchallenged, and report to the club manager or a member of staff as soon as possible.
- Maintain the well-being and safety of all individuals.

Promote the positive aspects of golf (e.g. fair play), at the club and when representing the Club in the community.

- Follow the club rules, competition conditions, any policies in place, any terms and conditions, and the reasonable instructions by the club's staff/teams at all times to ensure the smooth running of the club.



We will not tolerate any form of:

- Physical or verbal abuse.
- Bullying & harassment (to include, but not be limited to, using videography (and other electronic devices) and/or social media to shame, bully or harass.
- Use of foul, abusive or discriminatory language.
- Inappropriate physical contact.
- Damage or destruction of club or other members property.
- Use of Golf Equipment, or any other method, to intimidate or threaten any visitor and/or staff member, or act in a way that could be deemed to do the same; such as, hitting golf balls at other visitors on the golf course or waving clubs around in a way that does not align with the ordinary use of the equipment.

Political Neutrality

The Club does not support or endorse any political party, candidate or campaign.

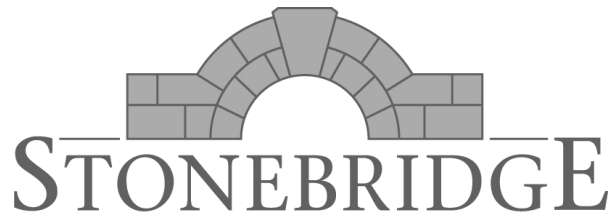
Members and visitors must not use the Club's communications, events, premises, facilities, branding or official channels for party-political campaigning or in a way which suggests the Club supports a political view or candidate.

This does not prevent individuals from holding or expressing personal political views in a personal capacity. All conduct at the Club remains subject to the Club Rules and this Code of Conduct.

Responsibilities for players

The game of golf is based on honesty and integrity. Your responsibilities as a player are to:

- Play to the Rules of Golf (following any local rules), act with integrity, and refrain from using or overcoming any rule to any gain or unfair advantage.
- Play to the best of their ability.
- Certify scores accurately for fellow players after witnessing a round.
- Have only one handicap record, administered by a home club.



- Return all acceptable scores, making the best possible score on each hole – submitting competition scores promptly after play and general play scores before midnight on the day of play.
- Pre-register any intent before starting to play.

Any breaches of this code of conduct will be subject to our disciplinary procedures and dealt with by a club appointed panel. Our disciplinary procedures can be found on our website.

Electronic devices and Social Media

Visitors are to respect all other visitors use of the courses, club, facilities etc. by keeping disruption by mobile phones to a minimum.

Electronic devices can be used for the purposes of:

- Keeping scores.
- Use of golf apps.
- Monitoring and updating handicap scores.
- Viewing course guidance or any further online information regarding the Club.

Visitors are however requested to:

- Keep devices on silent mode.
- Use them briefly and not disrupt any play.
- Not use speakerphone or audio playback.

We encourage the use of social media to show you're enjoying yourself at the club, but any posts or uploads must not bring the club into any form of disrepute or result in a bad reputation for the club.

Dress Code and Etiquette

All visitors must adhere to the Club's dress code and golf etiquette at all times whilst on the golf courses, which can be found on our website: <https://www.stonebridgegolf.co.uk/visitors>

All visitors are forbidden from wearing any offensive clothing or item(s) of any kind, at any time whilst at the Club. If visitors are found to be doing so, they will be refused entry to the Club and/or asked to leave.