


DMP V-4000 SERIES CAMERAS

Locally Update Using Virtual Keypad

HOW TO UPDATE YOUR CAMERA

1. Confirm your computer/mobile device is on the same network as your camera.
2. Open Virtual Keypad.
3. Navigate to **Video**.
4. Navigate to the camera.
5. Select **Update Firmware**.
 - This process will take several minutes to complete. Do not close Virtual Keypad during the update. Once the camera is updated, it will reboot and connect to Virtual Keypad.

 **Note:** Cameras connected over Wi-Fi may need to be re-enrolled on the Wi-Fi network before they will appear online after updating. Press and hold the WPS button on the camera for 3 seconds to enter pairing mode. Place the Wi-Fi router in WPS mode per the manufacturer instructions and the camera should re-enroll on the Wi-Fi network.