IKONA PARTNERS

Higher Ed – Market Update

O4 2023



End-User Market Canvas

The higher education technology landscape can be defined by outcomes of the product's end-user:

Back Office



Administrative

- Provide ERPs to facilitate administrative obligations
- Streamline management of financial processes and general workflows

Recruiting / Student Lifecycle Mgmt.

- Identify and engage with students to cultivate genuine interest in applicants who are the right fit for the institution
- Provide predictive analytics and forecasting to assist in reaching enrollment goals
- Provide CRMs to amplify and automate outreach and marketing
- Analyze factors leading to student churn and success to increase student retention and graduation rate

Student Information Systems

- Collect and analyze data from students to provide insights to the institution faculty
- Integration and interoperability with the learning management system and administrative tasks

Classroom



Digital Content / Resources

- Enable institutions to create class recordings, collect and organize curriculum content, and use tools to distribute content to students
- Provide entire online courses, certifications, and degrees

Engagement / Productivity

- Improve student engagement during online learning with techniques such as gamification and periodic assessments
- Provide engaging channels for peer-to-peer collaboration
- Provide support and tools to increase student productivity and solve the pain points of an analogue classroom

Online Program Mgmt. / LMS

- Enable instructors to plan, deliver, and assess the student learning process through the cloud
- Provide scalability to the learning environment by allowing students and faculty to be location-independent and asynchronous
- Authenticate test-taker identity and enable institutions to securely administer exams

Student Success



Career Planning

- Provide marketplaces for students to research their interests and identify the best fitting internships and postgrad full-time opportunities
- Enable institutions to provide students with connections and career advice
- Strengthen and facilitate relationships with university alumni

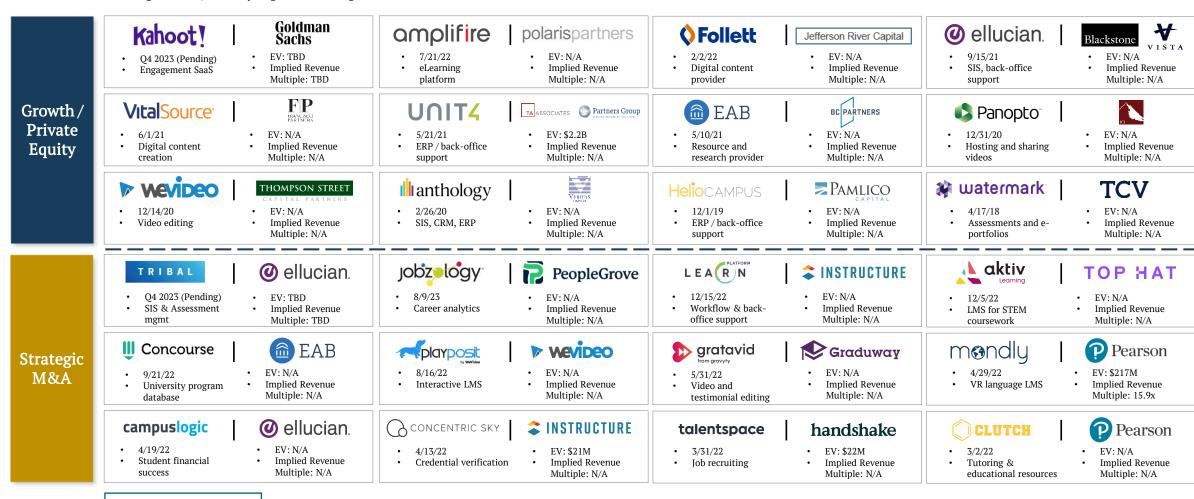
Student Support Systems

- Provide students with problem-solving and tutoring solutions
- Facilitate student test preparation & provide study tools
- Enable more fluid communication and interaction between students and faculty
- Provide a myriad of online resources such as e-textbooks, study resources for students, and instructional tools for professors to augment the learning experience
- Provide financial aid and help with the enrollment process



Recent Notable Transactions

Higher ed technology businesses are often differentiated by platform completeness. While some of the largest players add products by internal development, many opt to add products via M&A bolt-on



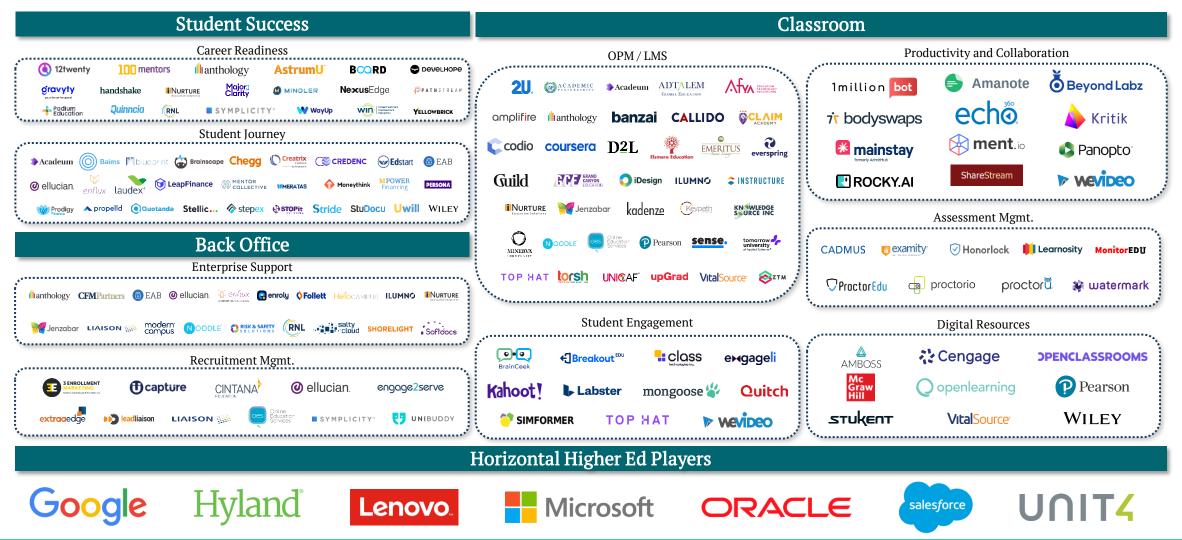


Target

Investor

Evolving Landscape

The COVID-19 pandemic made higher ed institutions more inclined to adopt infrastructure-providing technology, and this has created greater opportunities for new and incumbent players





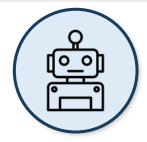
Expectations for Higher Ed Technology

The higher ed software industry is poised for rapid development in key areas, with massive M&A potential on the horizon

Immediate



1 – 5 Years



5 – 10+ Years



Innovation at Scale

- Digital content is more convenient and lower cost to generate than its printed counterpart
- Online program management providers are developing platforms capable of delivering quality education courses with a focus on career progression in rapidly growing audiences
- Lower-cost simulators and VR offerings are making their way into higher ed curriculums as gamification / engagement solutions for life sciences and engineering fields

AI transforms classrooms and administrative tasks

- Chatbots will be integrated into dorm rooms to provide personalized information and into classrooms as teaching assistants
- Professors will use AI algorithms to help grade assessments and provide individualized feedback to students
- Admissions committees can use AI to quickly comb through numerous prospective students' applications and categorize them based on certain qualities

Expanding digital education ecosystem

- Innovation and cost-optimization will drive a shift from analogue to online and hybrid education programs and it will be critical to improve the technology's accessibility in order to avoid exacerbating the digital divide
- Demand for higher education will increase from developing markets and internationally. Campuses cannot be built fast enough for all the new students, so the solution will be scalable, quality online education
- Education platforms add micro credentialling and career readiness to enable further specialization and upskilling of the workforce



Top Acquirers

The top strategic buyers in the industry are scouring the market for synergistic point-solutions to add to their platforms. Acquisitions of smaller solutions consistently trade at high multiples with significant liquidity for shareholders



EBITDA: \$383M EV: \$2.6B Public: CNGO FTEs: ~4,500

EBITDA: \$248M EV: \$1.4B Public: CHGG FTEs: ~2,100

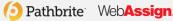


EV: ND EBITDA: ND Private FTEs: ~2,100



Focus Areas: Digital coursework & resources, e-learning

INFOSEC





Provide quality digital products and services to students, equipping them with competencies needed to advance their Focus Areas: Digital coursework, mentorship & training





THINKFUL

Provides homework help, digital and physical textbooks, online tutoring, and other student services

Focus Areas: Analytics, student success, educational services







Drive change through data-driven insights in five major areas: enrollment, student success, data & analytics, institutional strategy, and inclusion

Focus Areas: SIS, enrollment, financial aid





CampusIT

Provides universities with solutions that result in organizational growth and student success



EV: \$4.2B Public: INST EBITDA: \$195M FTEs: ~1,200

Pearson

EV: \$9.2B Public: PSON EBITDA: \$1.4B FTEs: ~20,200



EV: ND Raised: ND Private FTEs: ~5,700



EV: \$2.7B Public: WLY EBITDA: \$419M FTEs: ~8,800

Focus Areas: Productivity, enterprise support, SIS



communication solutions







Provides digital content, assessments, qualifications, and data

Focus Areas: LMS, OPM, education data analytics

Focus Areas: Recruiting, student engagement, fundraising



QuadWrangle



Enables higher education institutions to scale, optimize, and diversify enrollment and fundraising

Focus Areas: Digital educational content, recruitment management







Develops and provides digital education, learning, assessment, and certification solutions



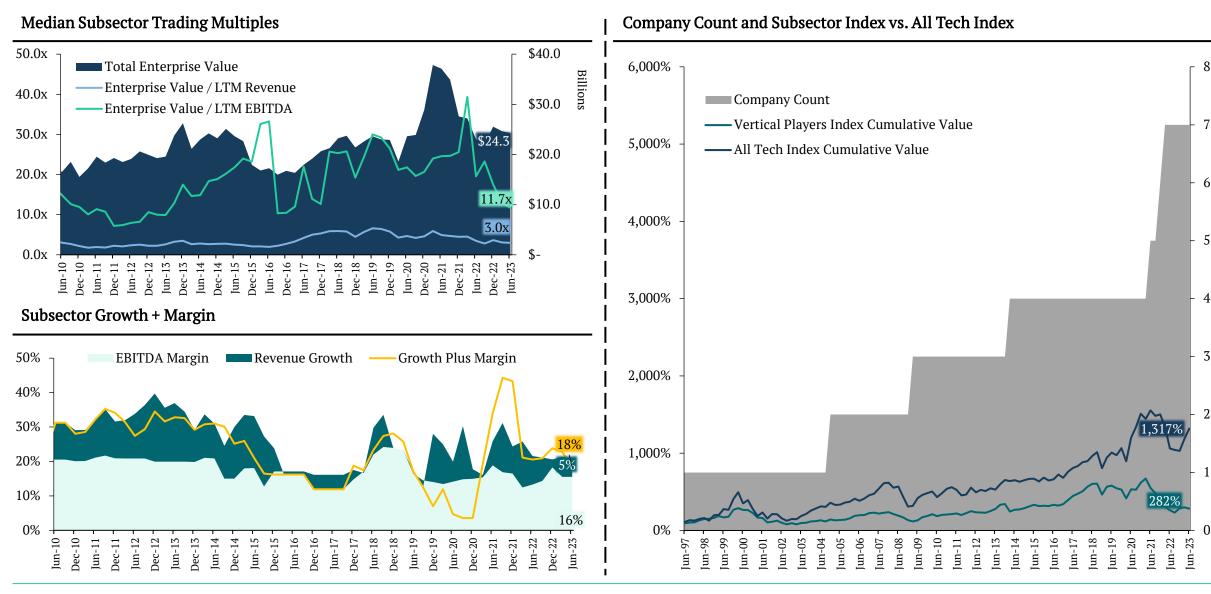
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Appendix I – Higher Ed Tech Trading Comps

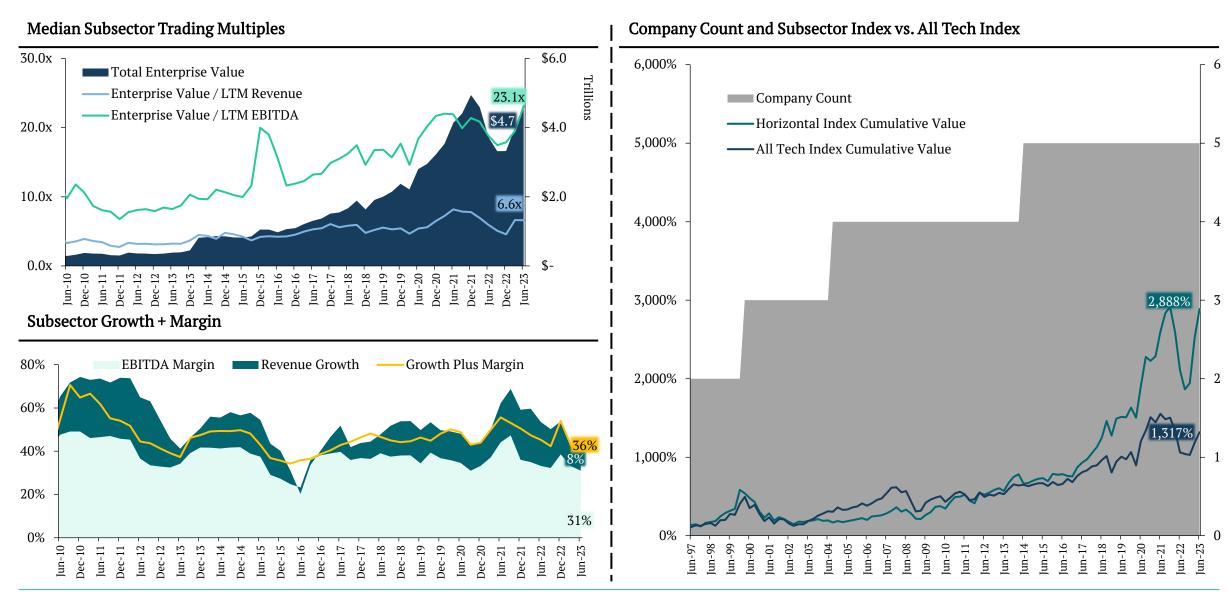


Trading Comps: Vertical Players



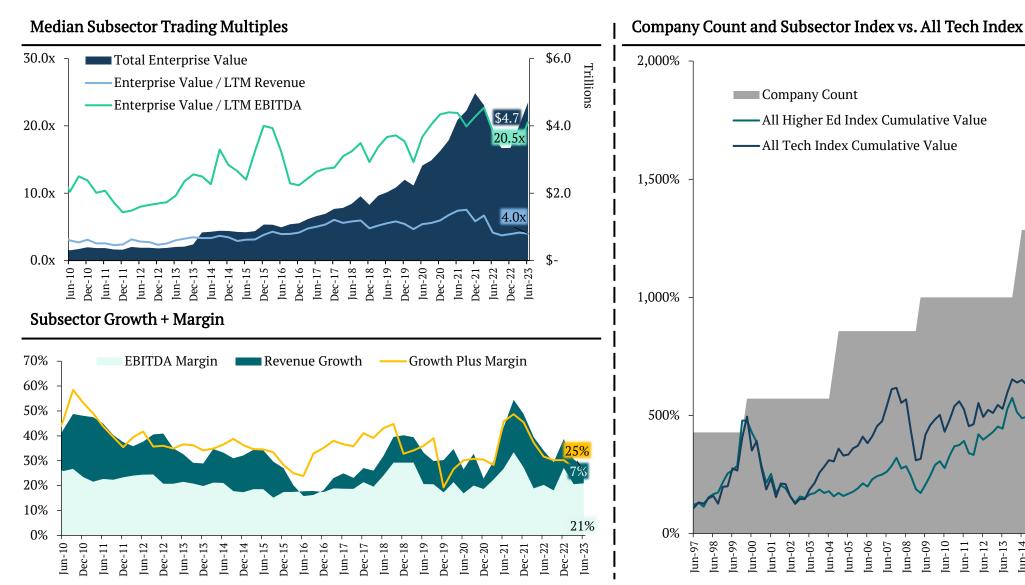


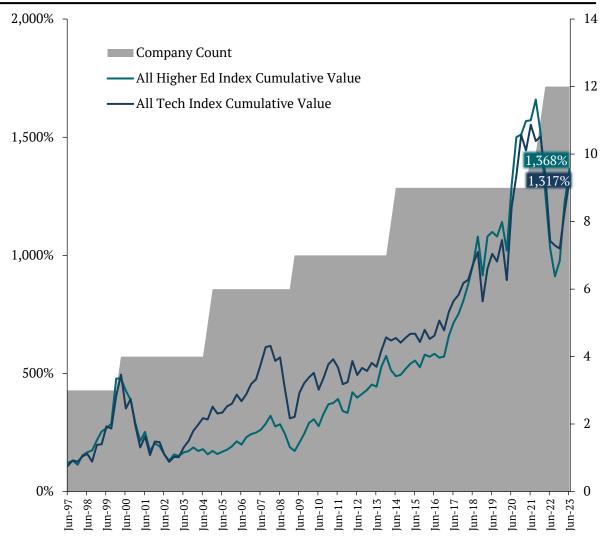
Trading Comps: Horizontal Players





Trading Comps: All Higher Ed Tech







Higher Ed Tech Trading Details

Comparable Public Companies

(USD, in millions, except stock price)	Stock	Price	Market		Enterprise	-	Revenue			EBITDA		Enterpr	ise Value / 1	Revenue	Enterpris	e Value / E	BITDA	Revenue Growth	EBITDA Margin	Growth + Margin	Gross Margin
Company	10/12	/2023	Сар	Cash	Value	NTM	LTM	Last FY	NTM	LTM	Last FY	NTM	LTM	Last FY	NTM	LTM	Last FY	NTM	NTM	NTM	LTM
Higher Education Technology														-							
				* *** ***	* 0 440 544			* 044.045		404 505		40.0			40.5	25.0	25.0	4.00	710 /	c et a c	
Microsoft	\$	331.16 \$	2,469,802	\$ 111,256	\$ 2,418,511	\$ 241,193 \$	211,915	\$ 211,915	\$ 122,468 \$	101,785	\$ 101,785	10.0x	11.4x	11.4x	19.7x	23.8x	23.8x	14%	51%	65%	69%
Alphabet		140.29	1,778,866	118,332	1,689,648	329,460	289,531	282,836	134,812	85,669	85,439	5.1x	5.8x	6.0x	12.5x	19.7x	19.8x	14%	41%	55%	55%
Oracle		109.11	300,345	12,083	377,674	54,695	50,962	49,954	27,647	19,171	18,454	6.9x	7.4x	7.6x	13.7x	19.7x	20.5x	7%	51%	58%	72%
Salesforce		205.68	201,265	12,397	201,668	36,593	33,071	31,352	14,284	6,662	4,446	5.5x	6.1x	6.4x	14.1x	30.3x	45.4x	11%	39%	50%	75%
Lenovo		22.19	13,214	4,423	13,610	60,666	57,891	61,947	NM	3,218	3,686	0.2x	0.2x	0.2x	NM	4.2x	3.7x	5%	NM	5%	17%
Pearson		10.75	7,839	448	9,152	4,581	4,729	4,734	1,018	1,211	732	2.0x	1.9x	1.9x	9.0x	7.6x	12.5x	(3%)	22%	19%	48%
Blackbaud		69.16	3,766	29	4,634	1,176	1,069	1,058	384	77	81	3.9x	4.3x	4.4x	12.1x	60.4x	57.3x	10%	33%	43%	53%
Instructure		26.64	3,850	126	4,233	563	507	475	222	131	122	7.5x	8.3x	8.9x	19.1x	32.2x	34.8x	11%	39%	50%	65%
Grand Canyon Education		115.32	3,502	233	3,350	990	928	911	302	267	269	3.4x	3.6x	3.7x	11.1x	12.6x	12.5x	7%	31%	37%	53%
Coursera		18.81	2,844	717	2,138	690	580	524	4	(150)	(161)	3.1x	3.7x	4.1x	NM	NM	NM	19%	1%	20%	57%
Chegg		8.20	974	385	1,378	708	740	767	216	213	189	1.9x	1.9x	1.8x	6.4x	6.5x	7.3x	(4%)	31%	26%	74%
D2L		5.20	274	118	177	191	167	NM	12	(12)	NM	0.9x	1.1x	-	14.5x	NM	NM	14%	6%	20%	64%
						-															
LTM = Last Twelve Months NM = Not Material FY = Calendar Year					th Percentile					2.0x	1.9x	2.8x	11.3x	8.8x	12.5x	6.2%	26.4%	20.2%	53.0%		
Sources: PitchBook, Company Filing	gs, and IP	Estimates					edian					3.7x	4.0x	4.4x	13.1x	19.7x	20.1x	10.4%	32.6%	39.9%	60.7%
Sorted by Enterprise Value						75	th Percentile					5.9x	6.4x	7.0x	14.4x	28.6x	32.0x	13.8%	40.2%	51.5%	69.8%

25th Percentile	2.0x	1.9x	2.8x	11.3x	8.8x	12.5x	6.2%	26.4%	20.2%	53.0%
Median	3.7x	4.0x	4.4x	13.1x	19.7x	20.1x	10.4%	32.6%	39.9%	60.7%
75th Percentile	5.9x	6.4x	7.0x	14.4x	28.6x	32.0x	13.8%	40.2%	51.5%	69.8%
Mean	4.2x	4.7x	5.1x	13.2x	21.7x	23.7x	8.6%	31.2%	37.3%	58.5%



Private & Confidential 11 Sources: PitchBook and Capital IQ as of 10/12/23

IKONA PARTNERS

Appendix II – IKONA Partners Overview



IKONA At-a-Glance and Key Statistics

At IKONA, we're transparent about our focus areas and excel at partnering with companies that fit our specialized parameters

Sector Expertise



Vertical Software



Application Software

- _o K-12, Higher-Ed, and **Corporate Learning**
- **Industrial and Manufacturing**
- Legal, Tax, and Professional Services
- Real Estate and Hospitality
- Entertainment, Media, Sports
- Clean, Food, and ESG Tech
- Health IT & Life Sci

- GRC & Cybersecurity
 - Supply Chain & Logistics
 - HCM & Workforce
 - Asset Management
 - Sales Enablement
 - Marketing Tech

Transaction Types



Mergers & **Acquisitions**

- Merger-of-Equals Sell/Buy-Side Advisory
- Divestitures and Spinoffs
 LBOs



Recaps & Capital Raises

- Minority, 50/50, Majority
 Bridge Financing
- Growth Capital 。 MBOs



- Full and Partial Liquidity
 Tender Processes
- Direct VC Secondaries



SMB, B2C, and Tech-Enabled Services

- Field Services & **Payments**
- Mobile Apps
- Digital Commerce
- Digital Marketing
- Data-as-a-Service
- eLearning & EdTech
- Managed Services
- Internet Marketplaces

Historical Client Profile

Prior Funding

○ \$0M - \$180M

Revenue

\$5M - \$150M

EBITDA

>\$0M - \$50M

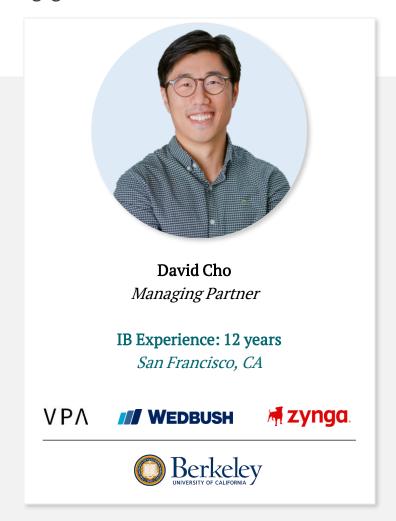
Enterprise Value

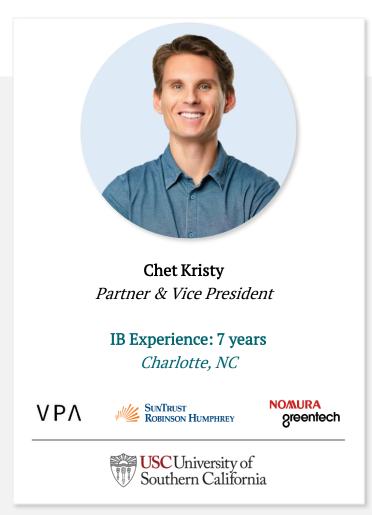
。 \$30M - \$550M

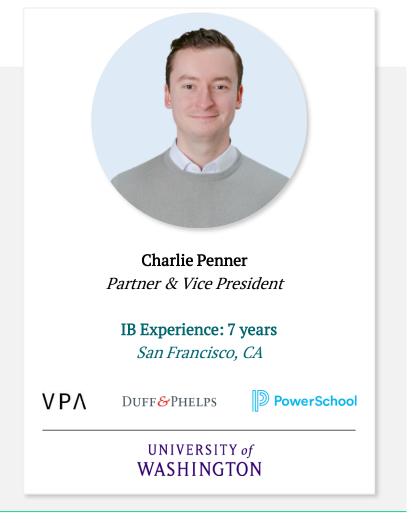


IKONA Founders: Passionate Deal-Makers, Strong Track Record

We are active shareholders that own 100% of the firm. Every transaction matters to us, and every client is served by multiple experienced decision-makers. We are not a "volume shop," but rather a true boutique, where we are highly selective and dedicated to a few choice engagements









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