

Suzannah Loftin

UX/UI Designer

Denver, Colorado

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[linkedin](#)

[portfolio](#)

SUMMARY

I am a highly motivated and empathetic UX Designer proficient in UX Research, Figma, and HTML. With over three years of experience as a Software Engineer, I am excited to bring my strong technical skills into a more human-centered design space.

SKILLS

UX/UI Design: UX Research Methods, UI Design, Wireframing, Prototyping, Figma, HTML, CSS, Accessibility, Information Architecture, Content Strategy, User Empathy, Interactive Design, Competitive Analysis, Branding, User Testing, Product Development, User Centered Design

Software Engineering: Java, Groovy, Spock Testing Framework, JUnit, CI/CD, Docker, Kubernetes, OpenShift, Eclipse, IntelliJ, Jira, Git, Agile Methodologies, SAFe, Microservice Architecture, Ansible, JFrog Artifactory

PROJECTS

MIX AND SHOOT | [Case Study](#)

- Conducted research through surveys, interviews, user personas, competitive analysis, empathy mapping and journey mapping
- Constructed user flows, wireframes and comprehensive low fi prototypes for both admin and regular users
- Produced style tiles and moodboards to assist with visual design
- Successfully explored and designed a neumorphic interface

EXPERIENCE

SOFTWARE DEVELOPMENT ENGINEER II

Travelport | Denver, Colorado

July 2019 - June 2021

- Integrated several security tools with the platform to improve overall platform security
- Performed upgrades on the cluster and its components to increase performance and functionality
- Led over 150 developers in learning how to containerize their applications to move off the legacy platform
- Scaled the platform to increase availability across compute, master, infrastructure and EFK nodes

SOFTWARE DEVELOPMENT ENGINEER I

Travelport | Denver, Colorado

May 2018 - July 2019

- Coded a comprehensive CI/CD pipeline for application developers to utilize as the entry point for the platform
- Assisted application developers with troubleshooting Maven builds, Docker builds, and deployment issues
- Increased code quality on pipeline code using Spock Testing Framework achieving over 85% code coverage

EDUCATION

Certificate, UX/UI Design

Thinkful

- Immersive UX/UI design program focused on mastering the design process and tooling 2021

Computer Science B.S., Mathematics Minor

Metropolitan State University

August 2016 - July 2018