

# VOLT SOLAR TILE LIMITED PRODUCT AND PERFORMANCE WARRANTIES

The following warranty ("Limited Warranty") is valid for the Performance Warranty Period and Product Warranty Period and is provided by Volt Australia Pty Ltd ("Volt Australia"), in regard to the PV Module(s) installed at the Installation Site. The warranties defined herein apply only to the PV Module(s) which are manufactured by Volt Solar Tile Pty Ltd ("Volt Solar Tile", ACN 633 165 410), sold by Volt Australia and installed by an Authorised Volt Partner.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## 1. Effective Date

This Limited Warranty will come into effect from the 1<sup>st</sup> of June, 2026 ("Effective Date").

## 2. PV Module(s)

This Limited Warranty covers photovoltaic modules manufactured by Volt Solar Tile and distributed by Volt Australia, sold and installed in Australia by an Authorised Volt Partner after the Effective Date and has BIPV Site Certification ("PV Module(s)").

## 3. Warranty Start Date

The Warranty Start Date is the earlier of:

- A. The date of array interconnection, or
- B. 6 months following delivery of the PV Module(s). If the delivery date cannot be verified, then the manufacturing date will be used instead. ("Warranty Start Date")

## 4. Installation Site

The original end customer and subsequent owners at the original installation site in which the PV Module(s) were originally installed ("Installation Site").

## 5. Authorised Volt Partner

An Authorised Volt Partner is an incorporated Australian entity that has completed all required training and is certified by Volt Australia as an Authorised Volt Partner prior to the installation of the PV Module(s) ("Authorised Volt Partner").

## 6. BIPV Site Certification

The Authorised Volt Partner is required to submit a Volt installation report within 30 days of the installation of the PV Modules at the Installation Site and will receive certification of the installation and PV Module(s) as a roof tile as required under state and territory building licencing ("BIPV Site Certification").

## 7. Product Warranty

Subject to the terms and conditions of this Limited Warranty, for a period set out in the ("Product Warranty Period") table below, Volt Australia warrants that when the PV Module(s) are installed and used in accordance with the relevant local codes and Volt installation instructions, that they will be:

- A. Free from defects in materials and workmanship that impact the functioning of the PV Modules, and
- B. Will remain safe and operational if cable and connector plugs have been installed professionally and have not been abraded due to insufficient fixing or improper routing.

Imperfections on the external appearance of the PV Module(s) including but not limited to, scratches, stains, and discolouration, alongside other signs of normal wear and tear do not constitute defects for the purposes of the Product Warranty.

Broken glass only constitutes a defect if not caused by any external influence

Product Warranty Period:

| Part Number     | Output | Product Warranty Period |
|-----------------|--------|-------------------------|
| VOLT115PLM38    | 115W   | 15 years                |
| VOLT105LDG34    | 105W   | 15 years                |
| VOLTPLM-110-24F | 110W   | 10 years                |
| VOLTPLM-115-24F | 115W   | 10 years                |
| VOLTPLM-120-24F | 120W   | 10 years                |

## 8. Performance Warranty

Subject to the terms and conditions of this Limited Warranty, for a period set out in the ("Performance Warranty Period") table below, Volt Australia warrants that that the actual power output (performance) of the PV Module(s) will reach the values specified in the same table after both the first year of the nameplate power output specified on the PV Module(s) will be achieved and for each year thereafter of the specified warranty period (calculated from the date of production as identified on the PV Module(s)).

Volt Australia warrants that the PV Module(s) will achieve these results under standard test conditions (IEC 61215) when measured per IEC60904 with a 3% measurement tolerance, by Volt Australia, or by a suitably accredited independent measuring institute (i.e. TÜV SÜD, TÜV Rheinland, UL or equivalent as discussed and agreed to by Volt prior to testing in writing).

Performance Warranty Period:

| Part Number     | Output | Degradation, year 1 | Annual Degradation subsequent years | Performance Warranty Period | Output Percentage after final year warranty |
|-----------------|--------|---------------------|-------------------------------------|-----------------------------|---|
| VOLT115PLM 38   | 115W   | 1.5%                | 0.45%                               | 30 years                    | 85.45%                                      |
| VOLT105LDG 34   | 105W   | 1.5%                | 0.45%                               | 30 years                    | 85.45%                                      |
| VOLTPLM-110-24F | 110W   | 2%                  | 0.45%                               | 25 years                    | 87.2%                                       |
| VOLTPLM-115-24F | 115W   | 2%                  | 0.45%                               | 25 years                    | 87.2%                                       |
| VOLTPLM-120-24F | 120W   | 2%                  | 0.45%                               | 25 years                    | 87.2%                                       |

## 9. Volt Australia's Commitments

If the PV Module(s) fail to conform to this Limited Warranty during the Product Warranty Period for product defects, or during the Performance Warranty Period for performance defects, Volt Australia will at its sole discretion,

- A. Refund the net value of the defective PV Module(s), or the current market PV Module(s) value. The so-called defective PV Module(s) of the net value of the PV Module(s) purchased, or
- B. Free repair or replacement of defective PV Module(s). The PV Module(s) and parts to be replaced are thereafter owned by Volt.

The remedies set forth in this Limited Warranty are the sole and exclusive remedies available to you as a product purchaser. Volt Australia shall not be liable for damage, injury or consequential loss arising out of or related to a product except as set forth in this Limited Warranty.

This limited warranty is provided voluntarily and free of charge and does not constitute an independent guarantee. Under no circumstances will Volt Australia be liable for incidental, consequential, special or other indirect damages, personal injury or property damages (including damages to any structure or its contents) in any way connected with a product, even if it has been advised of the possibility of such damages. Volt Australia's aggregate liability, if any, shall be limited to a product's purchase price. These limitations shall apply notwithstanding any failure of essential purpose or of any limited warranty remedy.

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## 10. Warranty Conditions, Limitations and Exclusions

- A. This Limited Warranty is not transferable by the Original End-User, except to a subsequent owner of the Installation Site, provided that this solar power facility has not been altered in any way or moved from the structure or property after the BIPV Site Certification.
- B. Notification of a warranty claim hereunder must be given without undue delay after detection of the defect and prior to the expiration of the applicable Product Warranty Period or Performance Warranty Period and in accordance with the procedure as set out in this warranty document.
- C. Unless approved in writing by Volt Australia this Limited Warranty does not cover, nor will Volt Australia reimburse, any on-site labour or other costs incurred in connection with the de-installation or removal of defective PV Module(s), transport or the re-installation of replaced or repaired PV Module(s) or any components.
- D. The Warrantor may use remanufactured or refurbished parts or products when repairing or replacing any PV Module(s) under this Limited Warranty. The Warranty Periods set out in section 7 and section 8 will not be extended in any way in the event of a refurbishment or repair of a PV Module(s).
- E. This Limited Warranty requires that the PV Module(s) is installed according to the latest safety, installation and operation instructions provided by Volt Australia and installed by an Authorised Volt Partner and does not apply to damage, malfunction, power output or service failures which have been caused by:
  - a. Repair, modifications or removal of the PV Module(s) by someone other than an Authorised Volt Partner,
  - b. Any improper attachment, installation or application of the PV Module(s), or
  - c. Abuse, misuse, accident, negligent acts, power failures or surges, lightning, fire, flood, accidental breakage, actions of third parties and other events or accidents outside Volt Australia's reasonable control and/or not arising under normal operating conditions.

## 11. Warranty Claim Procedure

Claims under this Limited Warranty must be made by notifying Volt Australia. A claim may be registered at [www.volt-tile.com](http://www.volt-tile.com)

To make a claim against this warranty, you must contact Volt Australia or the Volt Authorised Partner within thirty (30) days of noticing the alleged defect within the applicable warranty period.

For a warranty claim to be processed, the claim must include:

- A. Proof of the original purchase of the product;
- B. The BIPV Site Certification, and if any
- C. Proof of subsequent sales including transfer of this Warranty, and
- D. A description of the alleged defect(s); and
- E. Product serial number(s).

Prior to returning any products or parts to Volt, a Return Merchandise Authorisation (RMA) number is required, which may be obtained by contacting Volt Australia via the aforementioned address. Contact Details.

All claims and inquiries under this Limited Warranty or the Australian Consumer Law should be directed to [info@volt-tile.com](mailto:info@volt-tile.com)

Volt Australia Pty. Ltd.

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Volt Solar Tile Pty Ltd (Manufacturer)

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