



Practice Information Sheet

Practice Address

Suite 6, 32-34 Marius Street
Tamworth NSW 2340

Telephone: 02 6766 8000

Doctor and Staff

Dr Edward Or

MBBS (PR China, Australia) FRACGP FACRRM,
GP Surgeon Endoscopist
Dip. Skin Cancer Medicine (SCANZ),
Mem. Aus. Cosmetic Soc Medicine (ACSM).

PRACTICE MANAGER: Vivienne L'Or

NURSE: Nicole Rowney, EN

RECEPTION: Mima (Yemima)

Practice Hours

Mon to Friday: 9.00AM to 5.00PM

Please Note: PRIVATE FEES APPLY and are payable at the time of the consultation. This medical practice DOES NOT bulk bill medical consultations. Fees are listed below:

Consultations are by appointment, urgent cases will be seen as "fit in" appointments.

Private Fees will apply: **FULL FEE GAP FEE**

15 minute consultation \$130 \$80

Extended consultation \$170 \$90

Skin Cancer Spot Check \$210 \$110

Skin Cancer Full Body \$250 \$150

Surgical Referral \$250 \$150

Biopsies: ALL BIOPSIES ARE BULK BILLED

Telehealth and Telephone Consultations: TBA

Procedures: Charged as per the AMA Fee Guide

Wider Excision TBA

Excision TBA

Skin Flap TBA

MOES Surgery TBA

Fees are payable at the time of consultation by cash, cheque, EFTPOS or credit card.

After Hours Contact

In emergencies, ring 000 for an ambulance. If you require medical care after hours and phone the surgery, you will be directed to ring 000 or the Tamworth Base Hospital.

Longer consultations

Please let the receptionist know if you would like to book a long appointment.

NDIS ENQUIRIES FOR HOME CARE:

Development of Home and Nursing Care packages for eligible patients

Please phone the surgery on **6766 8000** for these appointments or **6763 3131**

Telephoning the doctor

If the doctor is with a patient, a message will be taken and your call returned as soon as possible. If a call is urgent, and you are a doctor, pharmacist, radiologist, you will be put through to the doctor.

Our Range of Services

As well as routine consultations, the following services are available:

- General consultations (15 minutes), or extended
- Skin Cancer Diagnostics and Treatment
- Nursing Home patients in Residential Care
- Health Assessment Chronic Disease
- Retail Allmedic "doctor only" skin care products
- Minor Cosmetic Procedures: appointment only
- Laser treatment (spider veins, some hair removal, fungal infections)
- PhotoDynamic Therapy (PDT)
- Microdermabrasion, Acid Peels, Depigmentation, Acne treatment

Please note "Missed Appointments" as per fee board

Reminder and Recall System

Our practice is committed to preventive care, your participation is appreciated, we send reminders and recall to ensure you have medical care all year around.

EMERGENCIES

If in the case of emergencies or urgent medical care as **listed below**, please dial **000** or attend the **Tamworth Base Hospital Emergency Department** for assistance:

- ◆ Bleeding
- ◆ Abdominal pain
- ◆ Shortness of breath
- ◆ Weakness of limbs

Feedback

We welcome comments and suggestions regarding the care you receive at this practice. Please feel free to talk to the doctor or our Practice Manager, or write to us.

Alternatively, you can contact the Health Care Complaints Commission on (02) 9219 7444.

PRIVACY:

Your medical record is confidential. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff or upon your authorisation to release in certain circumstances.