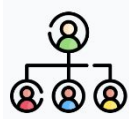




LG Xplorers Internship Program



2026-2027 Edition



Area Customer
Service



Technical
Product
Engineer

Requirements:

- Degree in Electronic, Electrical, Mechanical or Industrial Design and Product Development Engineering.
- Medium - high level of English
- Medium - high level of Excel and Power Point
- Proactivity, work ethic, great attitude, teamwork, and desire to learn.

Tasks:

- Preparation of reports and Quality reports (failure rate of our products, failure rate by components, number of incidents, repair cost...).
- Analysis, monitoring and resolution of incidents detected based on the reports generated.
- Preparation, publication and translation of technical product guides.
- Direct contact with the factory to report said incidents.
- Technical support in the different product ranges (Televisions, Appliances).
- Support to the Call Center and the official Technical Services network.
- Support to the Web and Commercial departments on technical product issues.
- Support to the B2B (Business to Business) professional/industrial product business unit.
- Call Center training (customer service) and network of technicians.

Life's Good.