# MICHELLE PAO

https://michellepao.webflow.io/mpao623@gmail.com 917-434-2527



Education

Binghamton University Class of 2021

BS in Biomedical Engineering, Minor in Graphic Design

Cumulative GPA: 3.54/4.00

Certification

User-Centered Design Certification | Parsons School of Design

June 2023

Summary

Dynamic UX/UI Designer with 3+ years of experience in user-centered design. Passionate about storytelling, collaboration, and systems thinking. Skilled in enhancing digital experiences and delivering high-quality design solutions. Open to new opportunities to contribute to innovative projects.

Experience

ConcentricLife, part of AccentureSong

June 2021 - Present UX/UI Designer

- Nominated for the 2025 Medical Advertising Hall of Fame Future Famer award, recognizing emerging leaders in medical advertising.
- Spearheaded the Wegovy website rebrand, creating a scalable design system and improving digital asset efficiency by 25%, while also leading the development of banners, emails, and websites to optimize user journeys.
- Designed a digital handbook for junior designers, reducing onboarding time by 30%, and developed high-fidelity prototypes for a dance therapy app, presenting best practices to stakeholders.
- Built and launched a biotech talent recruitment website on Squarespace through crossfunctional collaboration.

## Student Association Programming Board at Binghamton University

May 2020 - May 2021

Marketing Director

- Directed and curated social media and marketing content for fifteen events, including festivals and concerts.
- Collaborated with the SUNY marketing team to develop branding and logo for Virtual SUNY Concert SUNY FEST.

### Girls Who Code at Binghamton University

May 2020 - May 2021

Marketing Manager

- Developed content and assessed advertisement campaigns for social media platforms, curating branding guidelines.
- Secured four new sponsors in 2019-2020, updating the sponsorship pitch deck and brochure.

#### Webline Designs

July 2019 - August 2019

Website Design Intern

- Enhanced search engine optimization on WordPress sites using meta tags and designed graphics.
- Improved Constant Contact newsletters, facilitating seamless updates by comparing clients' previous websites.

#### Skills

#### Product Design

- Figma
- Sketch
- InDesign/Illustrator/ Photoshop/Adobe XD
- PlaybookUX
- Mural
- SparkAR
- Webflow

#### Soft Skills

- Storytelling
- Collaboration
- Independent work