HC REWARDS PUNCHH TERMS & CONDITIONS

Last Updated: June 24, 2025

HopCat Rewards Terms & Conditions

Effective Date: June 24, 2025

Welcome to HopCat Rewards, operated by Project BarFly and powered by Punchh, a third-party provider. Participation in the HopCat Rewards program ("Program") is subject to the following Terms and Conditions ("Terms"). By enrolling or participating in the Program, you agree to be bound by these Terms.

1. Eligibility

- a. The Program is open to individuals who are legal residents of the United States and at least 18 years old at the time of enrollment.
- b. Business entities, groups, or associations may not participate.
- c. Employees of Project BarFly and its affiliates may participate, but certain offers may be excluded.

2. Enrollment

- a. Guests may enroll via the HopCat Rewards App, online, or in participating HopCat locations.
- b. Guests are responsible for maintaining accurate contact information in their account.

3. Earning Rewards

- a. Members will earn points on eligible purchases at participating HopCat locations.
- b. Point earning structures, promotional multipliers, and eligible items may vary and are subject to change at any time at HopCat's sole discretion.
- c. Taxes, gratuities, gift card purchases, fees, private events, and certain promotional items may not qualify for point accrual.

4. Redeeming Rewards

- a. Points may be redeemed for available rewards as listed in the HopCat Rewards app or communicated via promotions.
- b. Redemption thresholds, available rewards, and redemption values may be modified or discontinued at any time.

5. Expiration of Points and Rewards

- a. Points and rewards may expire if not used within the time frames communicated in the Program or through the app.
- b. Expired points and rewards have no cash value and cannot be reinstated.

6. Non-Transferrable Clause

a. Accounts, points, and rewards are non-transferable and may not be combined, sold, or exchanged with other members or third parties.

7. Program Changes and Termination

- a. HopCat reserves the right to modify, suspend, or terminate the Program at any time without prior notice.
- b. If the Program is terminated, all outstanding points and rewards will be forfeited without compensation.

8. Account Suspension or Termination

- a. HopCat may suspend or terminate any account suspected of abuse, fraud, or violation of these Terms.
- b. All points and rewards will be forfeited upon account termination.

9. Privacy & Data Usage

- a. Personal information collected through the Program will be handled in accordance with HopCat's Privacy Policy, available at www.hopcat.com/privacy
- b. Punchh may process data as our service provider to facilitate Program functionality.

10. Limitation of Liability

- a. HopCat makes no guarantees regarding the availability of rewards or uninterrupted Program operation.
- b. HopCat is not liable for any technical failures or errors related to the Program or the Punchh platform.

11. Governing Law

a. These Terms shall be governed by the laws of the State of Michigan and the State of Nebraska.

12. Contact Us

a. For questions or assistance, please contact HopCat Rewards Support at support@hopcat.com.