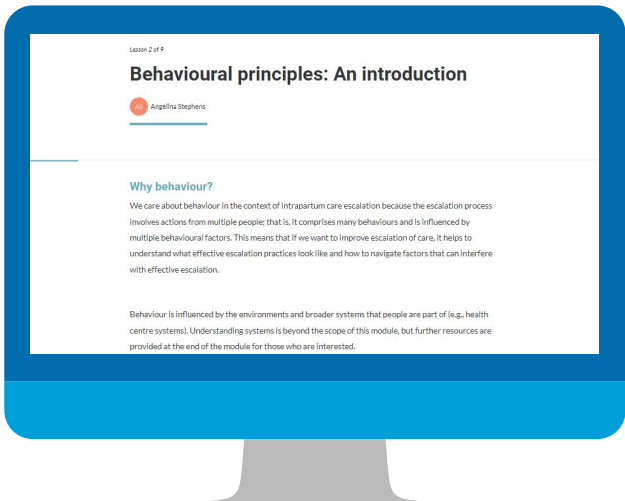


Enhancing care escalation in maternity settings

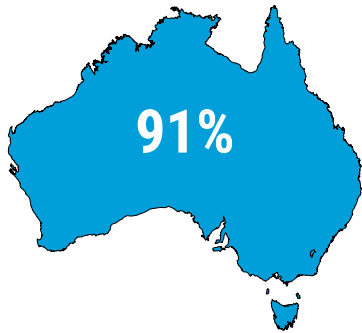
Effective and prompt escalation of care in hospital settings is important to prevent poor patient outcomes in maternity care. In collaboration with [RANZCOG](#), [BehaviourWorks Australia](#) developed an interactive online module for the Fetal Surveillance Education Program (FSEP) to help clinicians navigate some of the challenges associated with effective care escalation during labour and delivery

The module we tested included scenarios of 'more' and 'less' effective escalation practices, testimonials from experts, and interactive activities that unpacked behavioural factors that hinder effective escalation and ways to overcome them

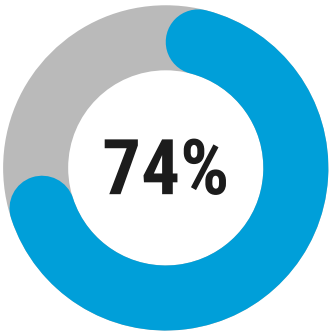


Who participated?

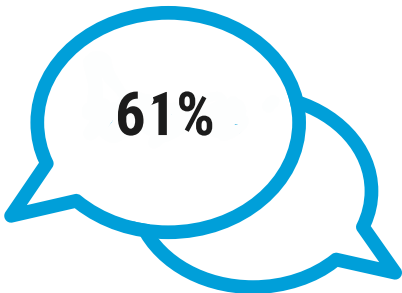
The majority of the 1178 clinicians who participated were from Australia, practiced midwifery and had conversations about care escalation at least daily



From Australia



Practiced midwifery



Had daily escalation conversations

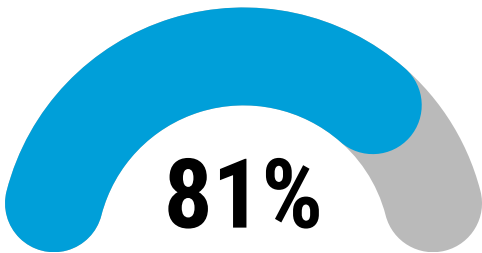
What we found

The module significantly improved clinicians' understanding ($U = 143593, p(1158) < .001$) and confidence ($U = 149808, p(1158) = .021$) around communication and behavioural factors in care escalation

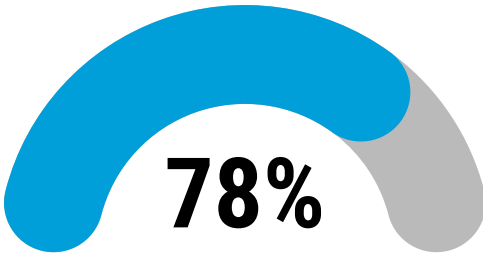


Most clinicians scored the module highly for:

Satisfaction



Usefulness



SUMMARY AND NEXT STEPS

Evidence-based training addressing communication and behavioural barriers to effective escalation can enhance clinicians' understanding and confidence around effective escalation of care practices during labour and delivery

This module will continue to be used as part of the training of clinicians in care escalation

Feedback from participating clinicians may be used to further enhance the training and could provide an opportunity for a larger-scale impact evaluation in the future



MONASH University

BehaviourWorks AUSTRALIA