

Privacy Statement

April 2026



Privacy Statement

Last Updated: April 8, 2026

Welcome to **Warner Institute** (www.warnerinstitute.com.au). We are committed to protecting and respecting your privacy. This Privacy Statement explains how we collect, use, disclose, and safeguard your information when you visit our website or explore our services. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

By using our website, or engaging with us about our services, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We may collect the following types of information:

- **Personal Identification Information:** Name, email address, phone number, mailing address, and other contact details.
- **Non-Personal Identification Information:** Browser type, device type, IP address, operating system, referral source, and other technical data used to improve our website's functionality and user experience.
- **Cookies and Tracking Technologies:** We use cookies to enhance the user experience on our site. Cookies may collect data about your usage patterns on our website and may be used for analytics or marketing purposes. If you do not accept cookies, some features of the website may not function properly.

2. How We Use Your Information

We use the information we collect in the following ways:

- To provide, operate, and improve our services.
- To communicate with you, respond to enquiries, and provide customer support.
- To send promotional materials, newsletters, and updates (where you have provided your details).
- To comply with legal obligations and resolve any disputes.

3. Sharing Your Information

We do not sell, rent, or trade your personal information to third parties. However, we may share your information in the following circumstances:

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- **Service Providers:** We may share your data with third-party vendors who assist in providing services such as hosting, email communication, and payment processing.
- **Legal Requirements:** We may disclose your personal data if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).
- **Regulatory Requirements:** Should you enrol, we are required to disclose your personal data to the Department of Jobs Skills, Industries & Regions, Skills SA, USI Registry, NCVER, as a part of your enrolment. We are required to confirm your identity and eligibility which may involve a Document Verification Service (DVS).
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred.

4. Storing Your Information

We will store your information as required by regulators and under the Privacy and Data Protection Act 2014.

5. Data Security

We implement appropriate technical and organisational measures to protect your personal information from unauthorised access, alteration, disclosure, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure.

6. Your Rights and Choices

Under Australian law, you have certain rights regarding your personal information, including:

- **Access and Correction:** You can request access to the personal information we hold about you and ask for it to be corrected if it is inaccurate.
- **Deletion:** You may request that we delete your personal information in accordance with applicable laws.
- **Opt-Out:** You can opt-out of receiving marketing communications by following the unsubscribe instructions in our emails or contacting us directly.

If you wish to exercise any of these rights, please contact us using the contact details below.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these sites, and we encourage you to review their privacy policies.

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8. Children's Privacy

Our services are not intended for people under the age of 18, and we do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child, we will take steps to delete such information.

9. Relevant legislation

This Privacy Statement has been written to comply with relevant legislation and the Australian Privacy Principles 2014.

10. Changes to This Privacy Statement

We may update this Privacy Statement from time to time to reflect changes in our practices, services, or legal requirements. Any changes will be posted on this page, and the effective date will be updated accordingly.

11. Contact Us

If you have any questions or concerns about this Privacy Statement or our data practices, please contact us at:

Warner Institute

Email: compliance@warnerinstitute.com.au

Phone: +61 1300 1400 99

Address: PO Box 9098, Brighton, VIC 3186, Australia