

Boulder

COMMUNAL DEVICE ENROLLMENT INSTRUCTIONS

How to help someone enroll from a communal computer/tablet/phone

While you can register for Boulder via phone, you will require a smart device for your initial intake and clinic visits, which happen virtually via video visit.

From a communal tablet (or someone else's smartphone)

1. Download the Boulder Care app on the communal device by scanning the QR code below.



Free on the App Store and Google Play Store. Scan the QR code to automatically download the app.

2. Create an account
3. The individual will need a personal email address and phone number to create an account (Tip: Gmail offers free email addresses)
4. You'll be asked for an ID, but you can add that at a later date (within 45 days)
5. You'll receive a 6 digit code (via text or email) to login instead of a password
6. Join the Pop-in Clinic queue to see a care provider for your first visit and get the prescription and support you need.
7. Patients who begin enrollment outside of operating hours will be able to join the queue when the clinic reopens.
8. Log out of your account when done, so another person can use the device.
9. Remember your login for when you need to access Boulder Care in the future

From a communal desktop/laptop

If there is no way to access a smart device, but you can use a desktop computer, and are able to receive a call on a landline, this can be coordinated for the next business day.

Call (888) 608-0836 for assistance.

If you need assistance at any time, call (888) 608-0836.

Please advise if the individual is incarcerated or under 18.