

KiwiSaver Provider Details and Withdrawal Forms

Every major provider's first-home withdrawal form, contact email and signing rules in one place.

Three steps: (1) send the initial email to your provider - template in our [KiwiSaver withdrawal guide](#); (2) find your provider below and download their form; (3) work through the [KiwiSaver Withdrawal Checklist](#).

SIGNING RULES

Your withdrawal form is a statutory declaration

- You MUST sign with wet ink - no digital signatures (limited provider exceptions noted below).
- You MUST sign in front of a witness (normally your lawyer) - in person, never by Zoom or FaceTime.
- If your lawyer can't witness it, the easiest free option is a [Justice of the Peace near you](#).
- Worked overseas? Allow up to 15 working days for the withdrawal. NZ-only work history: allow up to 10 working days.

PROVIDER DIRECTORY

Fisher Funds

- [First home withdrawal form](#)
- Wet ink signing.

AMP

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: kiwisaver@amp.co.nz
- Manual certification. Wet ink signing.

ANZ

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: earlywithdrawals@anzinvestments.co.nz



- Manual certification. Wet ink signing.

ASB

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Apply via the [ASB Smart Portal](#). Client statutory declaration page 5; solicitor page 6-7. Electronic ID verification available (ASB ID app scans passport NFC) or manual certification. Wet ink signing.

BNZ

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: kiwisaver.support.team@bnz.co.nz
- Manual certification. Wet ink signing.

Booster

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: kiwisaver@booster.co.nz
- Signing location page 5. Manual certification. Wet ink signing.

Kiwi Wealth

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: questions@kiwiwealth.co.nz
- Electronic verification or manual certification. Wet ink; confirm with provider whether e-signatures are accepted for the solicitor's certificate and supporting documents.

Simplicity

- [First home withdrawal form](#)
- Email: info@simplicity.kiwi
- Separate forms for [deposit](#) and [settlement](#); download from your portal login. Manual certification. Wet ink preferred; electronic signature (stylus/finger on device) accepted only if wet ink is not



possible.

Generate

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: info@generatekiwisaver.co.nz
- Manual certification. Wet ink (limited exceptions).

Milford

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: transactions@milfordasset.com
- Client signs page 3 (with a witness); solicitor's certificate page 7. Electronic verification or manual certification. Wet ink signing.

NZ Funds

- Complete BOTH the [AML form](#) and the [withdrawal form](#).

Westpac (BT Funds)

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: ksfirsthomes@westpac.co.nz
- Manual certification. Wet ink signing.

Craigs

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: clientservices@craigsip.com
- Wet ink signing.



Pie KiwiSaver (formerly Juno)

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: kiwisaver@junofunds.co.nz
- Electronic ID verification in-house (photo of NZ passport or licence). Wet ink; virtual witnessing accepted if noted on the form with time and medium; DocuSign accepted.

Medical Assurance Society (MAS)

- [First home withdrawal form](#)
- [Video: how to complete the form](#)
- [Step-by-step written guide](#)
- Email: masinvest@linkmarketservices.com
- Electronic verification or manual certification. Wet ink signing.

Quay Street (via Craigs)

- [First home withdrawal form](#)
- Email: clientservices@craigsip.com
- Wet ink signing.

SuperLife

- [First home withdrawal form](#)
- Email: superlife@superlife.co.nz
- Wet ink signing.

Provider forms, emails and processes change - if a link is out of date, Google your provider and "First Home Withdrawal Form" or contact HouseMe Legal. Last verified August 2026.



TL;DR — Key Takeaways

- Your withdrawal form is a statutory declaration: wet ink, witnessed in person - never Zoom, never a typed signature.
- Find your provider, download their form, then follow the KiwiSaver Withdrawal Checklist.
- Allow up to 10 working days (NZ-only work history) or 15 (worked overseas).
- No lawyer nearby? A Justice of the Peace can witness for free.

