

Accessibility at fabric

Last updated: May 2026

fabric is a multi-level nightclub in a historic building. We are working to make the venue more accessible, safer, and clearer to navigate for Disabled, Deaf, neurodivergent, visually impaired, chronically ill and mobility-impaired guests.

This page gives practical access information before you visit. It also includes current limitations, because we want people to be able to make informed decisions before buying a ticket or arriving at the venue.

This page has been written following an accessibility audit carried out with Dancefloor Intimacy and Resident Advisor in early 2026.

Quick access information

Accessibility email: access@fabriclondon.com

Join the fabric accessibility [WhatsApp group](#)

[Accessibility feedback survey](#)

Important limitations

- Room One is wheelchair accessible.
- Room Two can be reached by ramp, but the ramp is steep and may require assistance. Welfare staff can be available to help you if you require assistance
- Room Three is not wheelchair accessible.
- Some routes inside the venue include stairs, narrow spaces, low light and high crowd density.

You can contact us before an event if you need help planning your visit, requesting a carer ticket, asking about the lift, discussing medication, or arranging an orientation tour.

Lift access

fabric has lift access to some areas of the venue. Step-free access depends on the lift being operational.

We know that arriving and finding the lift out of service can prevent people from accessing the venue. If the lift is broken, delayed or unavailable, we will update the accessibility [WhatsApp channel](#) as soon as possible.

The lift's measures are the following:

- Width - 73cm
- Depth - 147cm
- Height - 199cm



Carer / personal assistant tickets

We offer free carer or personal assistant tickets for guests who need support to attend.

To request a carer ticket, contact us before the event at access@fabriclondon.com

Please include:

- Your name
- The event you are attending
- Your ticket confirmation, if you already have one
- Whether you need any additional access support
- A copy of your PIP / DLA letter, or your Nimbus card

Carer tickets can also be requested at the door if an event is not sold out, but we recommend arranging this in advance where possible so we can support you properly.

Accessibility WhatsApp channel

We have an accessibility WhatsApp channel for access updates and guest support.

We use this channel to:

- Check lift status
- Get urgent updates about access changes

Join the accessibility WhatsApp channel:

<https://chat.whatsapp.com/CuaS1c3uiwJ4BdAyRYqyr>

For assistance during events, we also have a dedicated welfare WhatsApp number +44 (0) 7453 554 961, you can directly message throughout the events to ask the following and more:

- Ask about medication
 - Request support on arrival
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Arrival and entrance support

If you would like support when you arrive, please contact us before the event or speak to a member of staff at the entrance.

We can support with:

- Priority entry
- Step-free entry guidance
- Lift access
- Orientation tour around the venue
- Finding seating or quieter areas
- Connecting you with welfare staff
- Support for visible and non-visible disabilities

If you need help, ask for a manager, welfare team member or accessibility contact at the entrance.

Orientation tours on request

fabric can be difficult to navigate on a first visit. The venue has multiple rooms, levels, corridors, stairs and low-light areas.

You can request a short orientation tour when you arrive.

This can include:

- Entrance route
- Toilets
- Bars
- Welfare area
- Seating and rest areas
- Lift location
- Room locations
- Emergency exits where appropriate

Tours are available on request at the entrance. For some guests, including blind or partially sighted guests, we may also be able to arrange support in advance.

To request a tour before attending, contact: access@fabriclondon.com

Bringing your own chair or mobility aid

If you need to bring a chair, stool, walking aid or mobility aid, you are welcome to do so.

This may include:

- Walking sticks
- Crutches
- Rollators
- Wheelchairs
- Folding stools or portable chairs

You are welcome to contact us at access@fabriclondon.com to confirm if the aid is allowed.

Seating and rest areas

There is some seating inside fabric, but seating can be limited and may be difficult to find during busy events.

Seating is available in some bar and social areas. Room One currently has limited nearby seating.

If you need help finding somewhere to sit or rest, speak to welfare staff, security, bar staff or contact us our Welfare Team via WhatsApp during the event +44 (0) 7453 554 961.

Lighting, strobes and sensory information

fabric uses club lighting, haze, dynamic lighting effects and strobes. Lighting varies depending on the room, artist and event.

We understand that lighting can affect guests with epilepsy, migraine, sensory sensitivity, neurodivergence, visual impairment, anxiety, fatigue or other access needs.

Before attending, please be aware:

- Strobe lighting may be used.
- Haze may be used.
- Lighting can change quickly.
- Some areas are very dark.
- Some areas have high crowd density.
- There is currently no fully dedicated low-light or low-sensory room.

If you are concerned about lighting at a specific event, contact us before attending. We will share what information we can.

Medication, insulin pens and medical items

You are allowed to bring prescription medication and essential medical items into fabric.

This includes items such as:

- Insulin pens
- EpiPens
- Inhalers
- ADHD medication
- PrEP
- Hearing aid batteries
- Other prescription medication or disability-related medical items

Please bring medication in its original packaging. Security may ask for medication to be checked by the on-site medic.

What should happen:

1. Let security know you have medication or medical items.
2. You may be referred to the on-site medic.
3. The medic may check the item and packaging.
4. Once approved, you should be able to keep essential medication with you.

We understand that being questioned about medication can be stressful, especially for people with non-visible disabilities or health conditions. We will do all we can to ensure this

process is handled respectfully, quickly and consistently. If you would rather this process is conducted privately, please ask at the entrance.

If you are worried about bringing medication, contact us in advance through the Welfare WhatsApp +44 (0) 7453 554 961 or at access@fabriclondon.com

Toilets

Accessible toilets are available in the venue and do not require a key.

However, some toilet routes may involve ramps, crowding or areas that are harder to access independently. Access from Room Two may be difficult for some wheelchair users because of the steep ramp.

If you need help finding or accessing a toilet, speak to welfare staff, security or message the welfare WhatsApp number +44 (0) 7453 554 961.

Welfare and support during the event

fabric has welfare staff on site during events. Welfare staff can support guests who feel unwell, overwhelmed, unsafe or in need of help.

You can contact welfare:

- In person
- Through bar staff
- Through security
- Through the WhatsApp number
- At the welfare area

Welfare can help with:

- Feeling overwhelmed
- Medical concerns
- Finding friends
- Harassment or safety concerns
- Access support
- Finding somewhere to sit or pause
- Support with leaving the venue safely

If you need support, please ask early. You do not need to wait until something becomes urgent.

Room access

fabric has three main rooms. Access varies by room.

Room One

Room One is wheelchair accessible and includes the main dancefloor.

Room Two

Room Two can be reached by ramp, but the ramp is steep. Some wheelchair users may need assistance.

Room Three

Room Three is not wheelchair accessible. It is reached by stairs and does not have lift access.

We aim to share room allocations and set times where possible so guests can make informed decisions before attending.

Feedback survey

We want accessibility feedback from people who attend fabric, people who choose not to attend because of access barriers, carers, friends, artists and staff.

Please use the survey below to tell us what is working and what needs to improve.

<https://forms.gle/i8xTkwrTNnL1A72d6>

You can tell us about:

- Lift access
- Carer tickets
- Door and search experience
- Medication
- Lighting
- Sound
- Seating
- Toilets
- Welfare
- Staff support
- Crowd density
- Room access
- Website information
- Anything else affecting your experience

Feedback can be anonymous.

Ongoing improvements

We know this work is not finished. We are committed to making fabric as accessible, inclusive and welcoming as possible, so everyone can feel supported, safe and able to have the best time.

We will update this page when changes are made.

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