

# SMS TERMS & CONDITIONS

## **SMS CONSENT COMMUNICATION**

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

## **TYPES OF SMS COMMUNICATIONS**

If you have consented to receive text messages from Capita Financial Network, you may receive messages related to appointment reminders, scheduling appointments, or general conversation.

## **MESSAGE FREQUENCY**

Message frequency may vary depending on the type of communication. For example, you may receive up to 15 SMS messages per week related to your appointments or accounts.

## **POTENTIAL FEES FOR SMS MESSAGING**

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

## **OPT-IN METHOD**

You may opt-in to receive SMS messages from Capita Financial Network either verbally, during a conversation, or by submitting an online form.

## **OPT-OUT METHOD**

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

## **HELP**

If you are experiencing any issues, you can reply with the keyword help or you can call us at (801) 566-5058.

## **ADDITIONAL OPTIONS**

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

## **STANDARD MESSAGING DISCLOSURES**

- Message and data rates may apply
- You can opt out at any time by texting "STOP"
- For assistance, text "HELP" to any SMS message you receive or visit our Privacy Policy (<https://www.capitafinancialnetwork.com/legal>)
- Message frequency may vary

