



EBBETT

BYD ATTO 3 & Dolphin Service Schedule

Item	3 months 5,000km	12 months 20,000km	24 months 40,000km	36 months 60,000km	48 months 80,000km	60 months 100,000km	72 months 120,000km	84 months 140,000km	96 months 160,000km
	Initial Inspection	A	B	C	D	A	B	C	D
Tighten the chassis fixing screws	I	I	I	I	I	I	I	I	I
Brake pedal and EPB switch	I		I		I		I		
Brake friction block and discs	I	I	I	I	I	I	I	I	I
Brake system pipelines & hoses	I		I		I		I		
Guide pin of brake caliper assembly checkup		I	I	I	I	I	I	I	I
Steering wheel and pull rod	I		I		I		I		
Drive shaft boot checkup	I		I		I		I		
Ball pin and boot checkup	I		I		I		I		
Check front and rear suspension	I		I		I		I		
Check tyres and inflation pressure (incl. TPMS)	I	I	I	I	I	I	I	I	I
Front and rear alignment checkup	I	I	I	I	I	I	I	I	I
Tyre rotation (customer responsibility)	Check air pressure and tire condition at least once a month and conduct rotation every 10,000km								
Door stop checkup (Apply 0.3-0.8g of grease)	I	I	I	I	I	I	I	I	I
Wheel bearings clearance checkup	I		I		I		I		
Check coolant level in expansion tank	I	I	I	I	I	I	I	I	I
Drive motor anti-freeze replacement	Replace every 4 years / 80,000kms								
Inspect Brake Fluid level	I	I	I	I	I	I	I	I	I
Brake fluid replacement	Replace every 2 years / 40,000kms								
Checking of vehicle module fault codes, DTC (cleared after recording)	I	I	I	I	I	I	I	I	I
Check & Tighten power battery tray, guard, crash bar and mounting point	I	I	I	I	I	I	I	I	I
Capacity testing and calibration	Every 72,000km or 6 months (Customer to perform as per owner's manual)								
Replacement of gear oil in transmission (NT30 transmission)			R		R		R		R
Check powertrain for fluid leakage & impact	I	I	I	I	I	I	I	I	I
Check High Voltage harness connector for lose or damage	I	I	I	I	I	I	I	I	I
Check High Voltage module appearance, deformation or oil stain checkup and replaced if needed	I	I	I	I	I	I	I	I	I
Check charging connector operation	I	I	I	I	I	I	I	I	I
Checking of the activated carbon HEPA filter and replace if necessary. Every 6 months for harsh conditions	I	R	R	R	R	R	R	R	R
Checking of headlights, turning lights and cabin lighting	I	I	I	I	I	I	I	I	I
Check the operation of headlight height adjustor leveler	I	I	I	I	I	I	I	I	I
Check for foreign matter at EPS grounding point	I	I	I	I	I	I	I	I	I
Check EPS connector connection	I	I	I	I	I	I	I	I	I
Checking of the appearance of EPS ECU for corrosion	I	I	I	I	I	I	I	I	I
Checking of the connection between EPS ECU and motor for foreign bodies or corrosion* and replace if needed	I	I	I	I	I	I	I	I	I
Checking of the vehicle module for software update (updated if any)	I	I	I	I	I	I	I	I	I
Check High Voltage componenets for wading marks	I	I	I	I	I	I	I	I	I
Check the lock nut torque of wiper arm	I	I	I	I	I	I	I	I	I
Checking of hood lock and fasteners	I	I	I	I	I	I	I	I	I

I: Check, Adjust, Replace if necessary

R: Replace



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BYD Seal Service Schedule

Item	Mileage (x1,000km)	Maintenance interval (km or months whichever comes first)													
		5	20	40	60	80	100	120	140	160	180	200	220	240	
		3	12	24	36	48	60	72	84	96	108	120	132	144	
Check chassis screw tightening		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check brake pedal and EPB switch		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check brake pads and discs		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check brake system pipeline and hoses		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check brake caliper assembly guide pin		Inspect 12 months or 20,000 km for the first time, and then check it every 24 months or 40,000 km.													
Check steering wheel and steering link		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check drive shaft dust cover		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check ball pin and dust cover		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check front and rear suspensions		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check tyres and inflation pressures (including TPMS)		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check front and rear wheel alignment		I	I	I	I	I	I	I	I	I	I	I	I	I	
Tyre rotation (check the air pressure and tire condition at least once a month)		I	I	I	I	I	I	I	I	I	I	I	I	I	
Inspection of door check strap		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check wheel bearings		I	Inspect every 24 months or 40,000 km, and every 12 months or 20,000 km under severe working conditions.												
Check the coolant level in the expansion tank		I	I	I	I	I	I	I	I	I	I	I	I	I	
Replace drive motor antifreeze		Replace the long-acting organic acid coolant every 4 years or 100,000 km, whichever comes first.													
Check brake fluid		I	I	I	I	I	I	I	I	I	I	I	I	I	
Replacement of brake fluid		Replace every 2 years or 40,000 km													
Check vehicle module DTC (clear after recording)		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check torque of high-voltage battery tray, shield, bumper bar and installation points (QH)		I	I	I	I	I	I	I	I	I	I	I	I	I	
Traction Battery capacity test and calibration		Inspect every 80,000 km or 48 months													
Check and replace gear oil in the transmission (front drive NT31/rear drive NRT36 transmission)		Replace gear oil after 24 months or 40,000 km for the first time, and then replace oil with filter every 24 months or 40,000 km													
Check for powertrain leaks or damage		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check for loose high-voltage wiring harness or connectors		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check HV module exterior parts for deformation and oil marks		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check each charging connector interface for any foreign matters or ablation		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check activated carbon high-efficiency pollen filter		I	Inspect every 12 months or 20,000 km (whichever comes first), and replace it if necessary; in areas with severe												
Check that bulbs and LEDs are illuminating properly		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check that headlight dimming function is normal		I	I	I	I	I	I	I	I	I	I	I	I	I	
Calibrate the initial downward angle of low beam		Calibrate it every 10,000 km													
Check the EPS GND point for any foreign matters or ablation		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the EPS connector for looseness or connector pins for ablation		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the EPS ECU for corrosion		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the connection between EPS ECU and motor for foreign matters or corrosion		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check vehicle module for any software updates, and update it (if any)		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the high-voltage components for signs of coolant leaks.		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the torque of wiper arm lock nut		I	I	I	I	I	I	I	I	I	I	I	I	I	
Check hood lock and its fasteners		Inspect every it every 12 months.													

I: Check, Adjust, Replace if necessary



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BYD Sealion 6 Service Schedule

Item	Mileage (×1,000km)	Maintenance interval (km or months whichever comes first)												
		5	20	40	60	80	100	120	140	160	180	200	220	
		3	12	24	36	48	60	72	84	96	108	120	132	
Replace the oil and oil filter		R	R	R	R	R	R	R	R	R	R	R	R	
Spark plug						R				R				
Replace the fuel filter				R		R		R		R		R		
Replace the air filter element				R		R		R		R		R		
Check the crankcase ventilation system (PCV valve and ventilation hose)	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the engine idle speed	I		I		I		I		I		I		I	
Replace the carbon canister dust filter		Every 2 years, 30,000km or frequent petrol pump												
Check the exhaust pipe connector for air leakage	I		I		I		I		I		I		I	
Check the three-way catalyst for damage	I		I		I		I		I		I		I	
Check the fuel tank cap, fuel lines and connections	I		I		I		I		I		I		I	
Check the active carbon canister	I		I		I		I		I		I		I	
Check and tighten the chassis fixing bolts	I		I		I		I		I		I		I	
Check the brake pedal and electronic parking switch	I		I		I		I		I		I		I	
Check the brake friction pads and brake discs	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the brake system pipelines and hoses	I		I		I		I		I		I		I	
Check the steering wheel and pull rod	I		I		I		I		I		I		I	
Check the transmission shaft dust cover	I		I		I		I		I		I		I	
Check all ball joints and dust covers	I		I		I		I		I		I		I	
Check front and rear suspension components	I		I		I		I		I		I		I	
Inspect front wheel and rear wheel alignment	I		I		I		I		I		I		I	
Tyre rotation		R		R		R		R		R		R		R
Check all wheel bearings	I		I		I		I		I		I		I	
Check the bonnet lock, hinges and release mechanism	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check coolant fluid level in the expansion tank	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the brake fluid level	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the DTC of vehicle module (clear after recording)	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the power battery tray and crash bar	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the powertrain for fluid leakage and damage	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the high voltage wiring harness and connectors for security	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the high voltage module for deformation	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check for contamination in the interface of each charging connector	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the software of each vehicle module is updated	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check the high voltage components for signs of water ingress	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check bonnet bump stops for adjustment and signs of wear	I	I	I	I	I	I	I	I	I	I	I	I	I	
Check operation of all exterior lights, bulb and LEDs lamps	I		I		I		I		I		I		I	
Check front headlight main beam and low beam function	I		I		I		I		I		I		I	
Check for any contamination at the EPS grounding point	I		I		I		I		I		I		I	
Check the security of the EPS connector, check for loose connections pin security	I		I		I		I		I		I		I	
Check the corrosion at EPS ECU	I		I		I		I		I		I		I	
Check for contamination or corrosion at the connection between EPS ECU and drive motor	I		I		I		I		I		I		I	
Check the pollen filter, Replace every 2 years or 40,000 km	I	I	R	I	R	I	R	I	R	I	R	I	R	
Check the filter screen of PM2.5 quick tester (if any)	I	I	I	I	I	I	I	I	I	I	I	I	I	
Low beam initial dip calibration		Perform a calibration every 100,000 km												
Replace the engine coolant and electronic control coolant		Replace coolant every 4 years or 100,000 km, whichever comes first												
Changing Brake Fluid		Replace it every 2 years or 40,000km, and check it during routine service												
Check and replace EHS special gear oil		Check EHS special gear oil quantity at each service. Change the EHS oil and EHS filter every 4 years or 60,000km												

I: Check, Adjust, Replace if necessary

R: Replace



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BYD Shark 6 Service Schedule

Item	Mileage (×1,000km)	Maintenance interval (km or months whichever comes first)											
		3.5	20	40	60	80	100	120	140	160	180	200	220
		Number of months	6	18	30	42	54	66	78	90	102	114	126
Chassis fixing screws		I	I	I	I	I	I	I	I	I	I	I	I
Brake fluid		I	I	R	I	R	I	R	I	R	I	R	I
Brake pedal and electronic parking brake switch		I		I		I		I		I		I	
Brake friction pads and brake discs		I	I	I	I	I	I	I	I	I	I	I	I
Brake system pipelines and hoses		I		I		I		I		I		I	
Guide pin of brake caliper assembly			I	I	I	I	I	I	I	I	I	I	I
Steering wheel and pull rod		I		I		I		I		I		I	
Drive shaft boots		I		I		I		I		I		I	
Ball joints and boots		I		I		I		I		I		I	
Front and rear suspension components		I		I		I		I		I		I	
Tyres and inflation pressure (incl. TPMS)		I	I	I	I	I	I	I	I	I	I	I	I
Front and rear alignment		I	I	I	I	I	I	I	I	I	I	I	I
Tyre rotation (customer responsibility)		Check air pressure and tire condition at least once a month and conduct rotation every 10,000km											
Door stop (Apply 0.3-0.8g of grease)		I	I	I	I	I	I	I	I	I	I	I	I
Wheel bearings clearance		I		I		I		I		I		I	
DTC, vehicle module fault codes (clear after recording)		I	I	I	I	I	I	I	I	I	I	I	I
Power battery tray and crash bar		I	I	I	I	I	I	I	I	I	I	I	I
Powetrain (for fluid leakage or impact)		I	I	I	I	I	I	I	I	I	I	I	I
High voltage harness and connector (for security and damage)		I	I	I	I	I	I	I	I	I	I	I	I
High voltage module appearance (for deformation or stain)		I	I	I	I	I	I	I	I	I	I	I	I
Charging connectors operation (for contamination in interface)		I	I	I	I	I	I	I	I	I	I	I	I
Headlights, turning lights and cabin lighting		I	I	I	I	I	I	I	I	I	I	I	I
Headlight height adjuster leveler		I	I	I	I	I	I	I	I	I	I	I	I
EPS grounding point (for corrosion or foreign matter)		I	I	I	I	I	I	I	I	I	I	I	I
EPS connector connection		I	I	I	I	I	I	I	I	I	I	I	I
EPS ECU appearance (for corrosion)		I	I	I	I	I	I	I	I	I	I	I	I
Connection between EPS ECU and drive motor (for corrosion)		I	I	I	I	I	I	I	I	I	I	I	I
Software of vehicle modules		I	I	I	I	I	I	I	I	I	I	I	I
High voltage components (for wading marks and water ingress)		I	I	I	I	I	I	I	I	I	I	I	I
Capacity testing and calibration		Every 72,000km or 6 months (Customer to perform as per owner's manual)											
Exhaust pipe connector (for air leakage)		I		I		I		I		I		I	
Three-way catalyst (for damage)		I		I		I		I		I		I	
Fuel tank cap, fuel lines and connections		I		I		I		I		I		I	
Bonnet lock, hinges and release mechanism		I	I	I	I	I	I	I	I	I	I	I	I
Transmission shaft dust cover		I		I		I		I		I		I	
Crankcase ventilation system (PCV valve and ventilation hose)		I	I	I	I	I	I	I	I	I	I	I	I
Engine idle speed		I		I		I		I		I		I	
Engine oil, filter, drain plug and gasket		R	R	R	R	R	R	R	R	R	R	R	R
Screen wash			I	I	I	I	I	I	I	I	I	I	I
Engine and drive motor coolant		I	I	I	I	R	I	I	I	I	I	R	I
EHS gear oil, filter, drain plug and gasket		I	I	I	I	R	I	I	I	I	I	R	I
Front differential gear oil						R						R	
Rear motor oil, drain plug and gasket						R						R	
Spark plugs						R						R	
Engine air filter element				R		R		R		R		R	
Dust filter and carbon canister		I	I	R	I	R	I	R	I	R	I	R	I
Pollen filter		I	I	R	I	R	I	R	I	R	I	R	I
Fuel filter				R		R		R		R		R	

I: Check, Adjust, Replace if necessary

R: Replace



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Frequently Asked Questions

I'll never drive much. Do I still have to service every year?

Yes. Time is not kind to things like brake fluid, for example. Some bits need to be replaced at specific time intervals whether you drive around the world or not at all.

Is it a good deal?

Absolutely, and we wouldn't offer a plan that didn't stack up. BYD Service Plan is comparable to other EV service plans at official dealerships. Furthermore, a comparable petrol or diesel SUV will have a service included in the first three years that costs more than the BYD Service Plan alone.

I heard told that EVs don't need servicing.

This is #fakenews that has been around for many years. BYD vehicles contain multiple filters, oils, anti-freeze and such that still need replacing regularly. Your tyres wear out just the same as on any petrol or diesel vehicle and you still use and wear out your brakes just like in the olden days. All vehicles, including all EVs, require servicing of some kind from time to time. However your new BYD vehicle does requires less servicing than a comparable petrol or diesel vehicle.

What if I move out of the area?

BYD Service Plan is valid at all authorized BYD Service Centers throughout New Zealand.

What if I sell the car before plan expires?

This service plan is not transferable, so if you are likely to sell your ATTO 3 before the Service Plan expires, you should go for a shorter plan or pay for your servicing as you go.

If you have any more questions please talk to your Ebbett BYD Dealer.