DATA PROCESSING

List of third-party *subprocessors*

The platform's database, uploaded files and login service are hosted in the European Union (Frankfurt, Germany and Warsaw, Poland). Some subprocessors store or process personal data outside the EEA: Scrapfly in the United States, Cloudflare on its global network and Google Workspace in Google's global data centers. These transfers take place under Standard Contractual Clauses or the EU-US Data Privacy Framework.

Google Cloud

FULL LEGAL NAME	Google Cloud EMEA Limited
ADDRESS	70 Sir John Rogerson's Quay, Dublin 2, Ireland
HOSTING LOCATION	Frankfurt, Germany (europe-west3: application hosting, AI models) and Warsaw, Poland (europe-central2: file storage, identity database)
DESCRIPTION OF SERVICE	Cloud infrastructure: application hosting (Google Kubernetes Engine), file storage (Cloud Storage), the identity database (Cloud SQL), secret storage, AI model hosting (Vertex AI, Gemini) for activity summaries
PURPOSE OF PROCESSING	Hosting and running the Advocu platform and its login service; generating AI summaries of submitted activities
DATA PROCESSED	All data stored on the platform: account and profile data (name, email, social profile links), activities, events and mentoring records, uploaded images and files, login records
DATA SECURITY CERTIFICATIONS	ISO/IEC 27001, 27017, 27018, SOC 1/2/3
CONTACT INFORMATION	cloud.google.com/terms/data-processing-addendum

Google Workspace

FULL LEGAL NAME	Google Cloud EMEA Limited
ADDRESS	70 Sir John Rogerson's Quay, Dublin 2, Ireland
HOSTING LOCATION	Google global data centers
DESCRIPTION OF SERVICE	Video meetings (Google Meet)
PURPOSE OF PROCESSING	Hosting video calls for mentoring sessions booked on the platform
DATA PROCESSED	Participant names and email addresses, IP addresses, meeting metadata (time, duration, participants)
DATA SECURITY CERTIFICATIONS	ISO/IEC 27001, 27017, 27018, SOC 2/3
CONTACT INFORMATION	workspace.google.com/terms/dpa_terms.html

MongoDB Atlas

FULL LEGAL NAME	MongoDB Limited
ADDRESS	Building Two, Number One Ballsbridge, Ballsbridge, Dublin 4, Ireland
HOSTING LOCATION	Frankfurt, Germany (Google Cloud europe-west3)
DESCRIPTION OF SERVICE	Managed database
PURPOSE OF PROCESSING	Storing the platform's application data
DATA PROCESSED	All data stored on the platform: account and profile data, community memberships and roles, activities, events, mentoring sessions, submissions and reviews, email delivery logs
DATA SECURITY CERTIFICATIONS	ISO/IEC 27001, 27017, 27018, SOC 2 Type II
CONTACT INFORMATION	privacy@mongodb.com

Mailgun

FULL LEGAL NAME	Mailgun Technologies, Inc. (a Sinch company)
ADDRESS	112 E Pecan St #1135, San Antonio, TX 78205, USA
HOSTING LOCATION	Germany, European Union (Mailgun EU region)
DESCRIPTION OF SERVICE	Transactional email delivery
PURPOSE OF PROCESSING	Sending platform notifications, invitations and reminders, and tracking their delivery status
DATA PROCESSED	Recipient name and email address, email content, delivery and open events
DATA SECURITY CERTIFICATIONS	SOC 2 Type II
CONTACT INFORMATION	privacy@mailgun.com

Cloudflare

FULL LEGAL NAME	Cloudflare, Inc.
ADDRESS	101 Townsend Street, San Francisco, CA 94107, USA
HOSTING LOCATION	Global network
DESCRIPTION OF SERVICE	DNS and network proxy for advocu.com domains
PURPOSE OF PROCESSING	Routing traffic to the platform and protecting it
DATA PROCESSED	IP addresses and request metadata
DATA SECURITY CERTIFICATIONS	ISO/IEC 27001, 27701, SOC 2 Type II, PCI DSS
CONTACT INFORMATION	privacyquestions@cloudflare.com

Freshdesk

FULL LEGAL NAME	Freshworks Inc.
ADDRESS	2950 S. Delaware Street, Suite 201, San Mateo, CA 94403, USA
HOSTING LOCATION	Frankfurt, Germany (Freshworks EU data center)
DESCRIPTION OF SERVICE	Customer support ticketing
PURPOSE OF PROCESSING	Handling support requests from platform users
DATA PROCESSED	Name, email address, request content and attachments
DATA SECURITY CERTIFICATIONS	ISO/IEC 27001, SOC 2 Type II
CONTACT INFORMATION	privacy@freshworks.com

Stonly

FULL LEGAL NAME	Stonly SAS (legal notice)
ADDRESS	43 Rue du Président Wilson, 92300 Levallois-Perret, France
HOSTING LOCATION	France (Amazon Web Services)
DESCRIPTION OF SERVICE	In-app guides and onboarding widget
PURPOSE OF PROCESSING	Showing interactive guides and help content inside the platform
DATA PROCESSED	Pseudonymous user identifier, user roles and community identifier, IP address, browser details, visited page URLs and interactions with guides. No name, email or profile data is sent.
DATA SECURITY CERTIFICATIONS	SOC 2 Type II
CONTACT INFORMATION	gdpr@stonly.com (privacy policy)

Scrapfly

FULL LEGAL NAME	Joam Intelligence, LLC (privacy policy, terms)
HOSTING LOCATION	United States
DESCRIPTION OF SERVICE	Web page content retrieval
PURPOSE OF PROCESSING	Fetching the content of activity links (articles, posts, videos) for AI activity summaries, when a direct fetch fails
DATA PROCESSED	Public URLs of activities submitted by members and the publicly available content of those pages. No account, profile or contact data from the platform is sent.
DATA SECURITY CERTIFICATIONS	ISO/IEC 27001, SOC 2 Type II (compliance)
CONTACT INFORMATION	legal@scrapfly.io

Last updated: November 2026. Questions about this list can be sent to Advocu's support team.